



**Transit Equity Advisory Committee  
WebEx Meeting  
Tuesday, April 7, 2020 from 4:30-6:30 p.m.**

**Call-in:** N: +1-415-655-0001; P: 926-752-223  
**Video Link:** Click [here](#).

What (content)	How (process)	Who (leader)	Time (minutes)
<b>Welcome &amp; Intros</b>	Partner and guests introductions <ul style="list-style-type: none"> <li>• 31 remote participants</li> </ul>	<b>All</b>	<b>4:30-4:40 p.m.</b>
<b>TriMet COVID-19 Update</b>	Discuss TriMet systems response to COVID-19 <ul style="list-style-type: none"> <li>• Ridership is down 64%</li> <li>• New social distancing policies on busses</li> <li>• Procuring safety equipment for employees</li> <li>• New fogger on busses in addition to cleaning</li> <li>• Service reduction</li> <li>• 503 238 RIDE can answer questions, later hours now</li> <li>• No fare missions</li> </ul>	<b>John</b>	<b>4:40-5:05 p.m.</b>
<b>TEAC Member COVID-19 Report</b>	Discuss COVID-19 resources from TEAC organizations <ul style="list-style-type: none"> <li>• Coi Vu shared her org is ramping up rental assistance and unemployment services</li> <li>• OFB is keeping up with food needs</li> <li>• Street Trust is helping people access bikes</li> </ul>	<b>All</b>	<b>5:05-5:30 p.m.</b>
<b>Passing Guidance</b>	Discuss new operations rule to promote social distancing on bus operations <ul style="list-style-type: none"> <li>• See attachment</li> </ul>	<b>Carl</b>	<b>5:30-5:45 p.m.</b>
<b>Low-Income Fare</b>	Discuss enrollment changes to low-income fare program <ul style="list-style-type: none"> <li>• Remote enrollment is happening at DHS offices and Care Oregon</li> <li>• Other partners will be able to enroll remotely as early as tomorrow</li> <li>• Link on website will allow LIF enrollees to apply online through the TM website</li> </ul>	<b>Wes</b>	<b>5:45-5:55 p.m.</b>
<b>Regional Youth Pass</b>	Update TEAC members on Regional Youth Pass progress <ul style="list-style-type: none"> <li>• TM is working with Metro to approximate Youth Pass cost</li> </ul>	<b>John</b>	<b>5:55-6:05 p.m.</b>



<b>Transit-Oriented Development</b>	Provide update on TOD guidelines process <ul style="list-style-type: none"><li>Will have a new draft completed at end of month regarding changes in TOD guidelines including suggestions from TEAC members</li></ul>	<b>Roberto</b>	<b>6:05-6:15 p.m.</b>
<b>Closing Remarks &amp; Next Steps</b>	Closing partner comments	<b>All</b>	<b>6:15-6:20 p.m.</b>

**Questions answered by Carl Green, Jr after meeting:**

**1) Does TriMet cover the cost of the regular cab or does that expense fall on the customer? This question came about while reading #5C sub point 3, which prompts the Operator to ask the customer “Can you use a regular cab or do you require a vehicle with lift equipment?”**

Response: Covered by TRIMET - Broadway Bus for ADA

**2) Will a customer be stranded if the bus is at capacity and that bus is on it’s last run for the night and no other bus coming behind them?**

Response: Operators are instructed to not pass up for the last run of the night. At this time, we have not had heard any occurrences being called in for this. With the abundance of extra service, it should not happen.

**3) How will the operator notice pass up and rider limit guidance impact workers trying to get to work on time?**

Response: All modes are running with reduced service. This policy is for the safety and well-being for our operators and riders. Please plan your trip before you go and leave extra travel time.

**4) Do you have the operator notice pass up guidance translated?**

Response: Yes, in all 13 safe harbor languages within the TriMet service district. See attached



### **TEAC meetings are open to the public**

The Role of the Transit Equity Access Advisory Committee is to provide a forum for the review and discussion of TriMet service, including planning, Title VI, Environmental Justice, operational and capital investments.

- Review TriMet budget choices and challenges;
- Recommend strategies and ideas for improved service to transit dependent populations;
- Assist in the dissemination of information about transportation services to community-based organizations, social service agencies and the community at-large within the TriMet district.