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**DATE: MAY 2019**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D. As of May 2019, the monthly average ridership for E&D services decreased by 1.7% compared to the previous year. Part of this can be attributed to programs being phased out, such as Dahlia Dialysis, Lake Oswego Shuttle and Albertina Kerr. Other programs saw declines due to unique circumstances. Ride Connection and other STF service providers saw a 19.6% decrease in ridership.
2. Total Costs. Monthly cost increased in May 2019 by 13.7% when compared to the previous year. Notable cost increases occurred in the Washington County DAVS program (29.3%), Clackamas Consortium STF service (32.2%) and the MFS N/NE Rideabout (76.6%).
3. The network Cost Per Trip (CPT). As of May 2019, the network CPT increased by 15.71% from the previous year to \$21.16/trip from \$18.29/trip.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 122 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 25 persons successfully exited out of one-on-one travel training, seven of whom were prior participants returned to learn a new route. There was a 4.2% increase of successful customers over the same time period from last year.
3. Under the age of 60, a total of 23 persons successfully exited out of one-on-one travel training, with an average of 10.77 training hours per person.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. A total of four events were held:

- RideWise attended the UCP Friends Breakfast
  - RideWise staff attended the Metro RTO Collaborative Marketing Meeting
  - RideWise staff attended the SWIFT Orientation for incoming students participating in this summer's SWIFT program
  - RideWise staff attended the Multnomah County Developmental Disabilities Fair
5. Ride Ambassador Program. A total of 44.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
  6. Riders' Clubs. The RideWise program supported seven Rider's Club activities with 21 participants.
  7. Referral Sources. There were 40 referrals in May 2018 of which five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Two referrals were the result of our travel options counseling efforts.
  8. School Program. A total of 381 students received training during the month of May. There were 4,897 trips taken as a group and 406 one-on-one trips. 137 teachers and support staff reported a total of 2,152 hours of training.

## **SANDY AREA METRO (SAM)**

1. In May, Transit Staff Andi Howell and Muna Rustam attended the Community Transportation Association of America (CTAA) conference. At the conference, the Oregon Transit Association was named the state organization of the year. Andi Howell holds a position on this board and both Andi and Muna were excited to be present as the Association was presented with this award.
2. At the end of May, Transit put an electric bus in service for a day to see how this type of transit bus (made by BYD) would handle Sandy routes. This bus did very well on both the SAM Gresham and SAM Estacada routes. Passengers, drivers and operations personnel were impressed.

The bus was able to handle the routes, was easy to drive and had a lot of power and range. Sandy continues to work with the Master Plan consultants, meet with PGE and speak with ODOT to plan for a future transition to electric. This process will require a large capital outlay and careful financial planning.

3. SAM services provided 11,670 rides in total, an overall decrease of 5.6% compared to May 2018. SAM Gresham provided 9,158 of those rides, a drop of 6.4%. SAM Estacada experienced a small 4.1% decrease. The Shopper Shuttle experienced a 10.8% increase with 594 rides in May.
4. STAR experienced a 3.5% decrease, likely due to riders choosing the Shopper Shuttle. E&D decreased from 110 rides to 66 rides, a 40% decrease.

### **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. Increases in the ADA paratransit are a major contributing factor to the large increase in our ADA paratransit program and a decrease in our 60+ and General Public programs. The graph below provides the salient points between last year and the same time period this year:

|                     | <b>2018</b> | <b>2019</b>  |
|---------------------|-------------|--------------|
| ADA Paratransit     | 235         | 675          |
| Wheel Chair Trips   | 27          | 69           |
| Out-of-Town DAR     | 227         | 337          |
| <b>Total Riders</b> | <b>489</b>  | <b>1,081</b> |



SMART’s new eReader Console, installed at the end of May at the Transit Center, is solar operated and provides riders with real-time information on bus arrivals and departures. The 32” screen allows for customization such as rider alerts and event details. The system can be expanded to other, smaller, eReaders at SMART’s busiest bus stops as funds become available. The new Console was purchased utilizing FTA Section 5307 formula funds.

## **CANBY AREA TRANSIT (CAT)**

1. During the month of May, total CAT ridership was up by 9.95% as compared to the previous May of 2018. During the same period Demand Responsive trips were down by 6.69% and fixed-route was up by 14.94%.
2. Midday service between Wilsonville and Canby, which started in June of 2018, provided 161 midday rides in the month of May. This service is operated by SMART via an IGA between the two Cities.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total System ridership in May was up over the same period in 2018 by just over 1%. Increases in ridership for the Clackamas Community College (CCC) route made up for a slight decline in rides on the Molalla City Route.
2. Elderly and Disabled ridership was up nearly 5% in May over the same period of the previous year. E&D rides on the CCC Route increased by nearly 10% over the same period, though the City Route saw a dip of about 9%.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

| Measure                      | May 19         | May 18         | % Change    | FY2019         | FY2018         | % Change     |
|------------------------------|----------------|----------------|-------------|----------------|----------------|--------------|
| <b>Avg Weekday Boardings</b> |                |                |             |                |                |              |
| <b><u>Fixed Route</u></b>    |                |                |             |                |                |              |
| Bus-Other Service            | 89,220         | 92,100         | -3.1%       | 84,574         | 87,190         | -3.0%        |
| Bus-Frequent Service*        | <u>103,890</u> | <u>100,700</u> | 3.2%        | <u>98,178</u>  | <u>96,850</u>  | 1.4%         |
| Subtotal All Bus             | 193,110        | 192,800        | 0.2%        | 182,752        | 184,040        | -0.7%        |
| MAX                          | 126,370        | 122,300        | 3.3%        | 120,788        | 120,990        | -0.2%        |
| Commuter Rail                | <u>1,455</u>   | <u>1,590</u>   | -8.5%       | <u>1,505</u>   | <u>1,630</u>   | -7.7%        |
| Fixed Route Total            | 320,935        | 316,800        | 1.3%        | 305,045        | 306,660        | -0.5%        |
| <b><u>Paratransit</u></b>    |                |                |             |                |                |              |
| LIFT& Cabs                   | 3,258          | 3,559          | -8.5%       | 3,297          | 3,481          | -5.3%        |
| <b>System Total</b>          | <b>324,193</b> | <b>320,309</b> | <b>1.2%</b> | <b>308,342</b> | <b>310,141</b> | <b>-0.6%</b> |

### Avg Weekly Boardings

|                             |                  |                  |             |                  |                  |              |
|-----------------------------|------------------|------------------|-------------|------------------|------------------|--------------|
| <b><u>Fixed Route</u></b>   |                  |                  |             |                  |                  |              |
| Bus-Other Service           | 513,300          | 531,300          | -3.4%       | 487,255          | 503,106          | -3.2%        |
| Bus-Frequent Service*       | <u>641,600</u>   | <u>622,300</u>   | 3.1%        | <u>606,841</u>   | <u>598,612</u>   | 1.4%         |
| Subtotal All Bus            | 1,154,900        | 1,153,600        | 0.1%        | 1,094,096        | 1,101,718        | -0.7%        |
| MAX                         | 777,500          | 766,200          | 1.5%        | 747,357          | 750,244          | -0.4%        |
| Commuter Rail               | <u>7,275</u>     | <u>7,950</u>     | -8.5%       | <u>7,525</u>     | <u>8,166</u>     | -7.8%        |
| Fixed Route Total           | 1,939,665        | 1,927,791        | 0.6%        | 1,848,978        | 1,860,128        | -0.6%        |
| Frequent Bus % of Total Bus | 55.6%            | 53.9%            | 1.6%        | 55.5%            | 54.3%            | 1.1%         |
| <b><u>Paratransit</u></b>   |                  |                  |             |                  |                  |              |
| LIFT & Cabs                 | 18,578           | 20,083           | -7.5%       | 18,755           | 19,692           | -4.8%        |
| <b>System Total</b>         | <b>1,958,243</b> | <b>1,947,874</b> | <b>0.5%</b> | <b>1,867,733</b> | <b>1,879,820</b> | <b>-0.6%</b> |

### Operations Cost / Boarding Ride \*\*

|                           |               |               |              |               |               |              |
|---------------------------|---------------|---------------|--------------|---------------|---------------|--------------|
| <b><u>Fixed Route</u></b> |               |               |              |               |               |              |
| Bus-Other Service         | \$4.80        | \$4.39        | 9.34%        | \$4.82        | \$4.41        | 9.30%        |
| Bus-Frequent Service*     | \$3.39        | \$3.13        | 8.31%        | \$3.45        | \$3.18        | 8.49%        |
| Subtotal All Bus          | \$4.02        | \$3.71        | 8.36%        | \$4.06        | \$3.74        | 8.56%        |
| MAX                       | \$3.27        | \$3.01        | 8.64%        | \$3.21        | \$2.88        | 11.46%       |
| Commuter Rail             | \$18.21       | \$16.17       | 12.62%       | \$19.02       | \$17.76       | 7.09%        |
| Fixed Route Total         | \$3.77        | \$3.48        | 8.33%        | \$3.78        | \$3.45        | 9.57%        |
| <b><u>Paratransit</u></b> |               |               |              |               |               |              |
| LIFT & Cabs               | \$39.25       | \$36.86       | 6.48%        | \$39.13       | \$37.89       | 3.27%        |
| <b>System Total</b>       | <b>\$4.11</b> | <b>\$3.83</b> | <b>7.31%</b> | <b>\$4.13</b> | <b>\$3.81</b> | <b>8.40%</b> |

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

| TRIMET                          | May 2019     | May 2018     | % Change | Current Year | Previous Year | % Change |
|---------------------------------|--------------|--------------|----------|--------------|---------------|----------|
| <b>Bus</b>                      |              |              |          |              |               |          |
| Monthly Rides                   | 5,090,800    | 5,083,606    | 0.1%     | 4,706,899    | 4,742,606     | -0.8%    |
| Monthly Cost                    | \$20,458,675 | \$18,848,875 | 8.5%     | \$19,241,098 | \$17,746,076  | 8.4%     |
| Monthly Vehicle Mile            | 2,288,010    | 2,171,851    | 5.3%     | 2,176,936    | 2,083,403     | 4.5%     |
| On-Time Performance             | 86.3%        | 85.4%        | 0.9%     | 86.9%        | 85.3%         | 1.6%     |
| Cost per Ride                   | \$4.02       | \$3.71       | 8.4%     | \$4.09       | \$3.74        | 9.4%     |
| Cost per Mile                   | \$8.94       | \$8.68       | 3.0%     | \$8.84       | \$8.52        | 3.8%     |
| Miles per Roadcall              | 15,053       | 13,005       | 15.7%    | 14,353       | 14,221        | 0.9%     |
| <b>Light Rail (MAX)</b>         |              |              |          |              |               |          |
| Monthly Rides                   | 3,429,260    | 3,377,254    | 1.5%     | 3,234,107    | 3,247,210     | -0.4%    |
| Monthly Cost                    | \$11,226,934 | \$10,164,952 | 10.4%    | \$10,499,473 | \$9,466,422   | 10.9%    |
| Monthly Vehicle Mile            | 393,361      | 388,016      | 1.4%     | 387,173      | 379,981       | 1.9%     |
| On-Time Performance             | 90.3%        | 90.6%        | -0.3%    | 89.5%        | 88.2%         | 1.3%     |
| Cost per Ride                   | \$3.27       | \$3.01       | 8.6%     | \$3.25       | \$2.92        | 11.3%    |
| Cost per Mile                   | \$28.54      | \$26.20      | 8.9%     | \$27.12      | \$24.91       | 8.9%     |
| Miles per Roadcall              | 7,024        | 5,465        | 28.5%    | 6,211        | 4,903         | 26.7%    |
| <b>Commuter Rail (WES)</b>      |              |              |          |              |               |          |
| Monthly Rides                   | 32,010       | 34,980       | -8.5%    | 32,315       | 34,882        | -7.4%    |
| Monthly Costs                   | \$582,980    | \$565,694    | 3.1%     | \$614,612    | \$626,864     | -2.0%    |
| Monthly Vehicle Mile            | 10,290       | 10,261       | 0.3%     | 9,816        | 9,915         | -1.0%    |
| On Time Performance             | 93.4%        | 96.3%        | -2.9%    | 94.4%        | 94.5%         | -0.1%    |
| Cost per Ride                   | \$18.21      | \$16.17      | 12.6%    | \$19.02      | \$17.97       | 5.8%     |
| Cost per Mile                   | \$56.66      | \$55.13      | 2.8%     | \$62.61      | \$63.22       | -1.0%    |
| Miles per Roadcall              | 10,290       | 10,261       | 0.3%     | 23,558       | 9,152         | 157.4%   |
| <b>Paratransit LIFT and Cab</b> |              |              |          |              |               |          |
| Monthly Rides                   | 81,941       | 88,588       | -7.5%    | 80,702       | 84,575        | -4.6%    |
| Monthly Cost                    | \$3,216,001  | \$3,264,933  | -1.5%    | \$3,122,204  | \$3,180,556   | -1.8%    |
| Monthly Vehicle Mile            | 694,661      | 715,422      | -2.9%    | 657,991      | 697,552       | -5.7%    |
| On-Time Performance             | 90.3%        | 91.9%        | -1.6%    | 90.9%        | 91.4%         | -0.5%    |
| Cost per Ride                   | \$39.25      | \$36.86      | 6.5%     | \$38.69      | \$37.61       | 2.9%     |
| Cost per Mile                   | \$4.63       | \$4.56       | 1.5%     | \$4.75       | \$4.56        | 4.2%     |
| Miles per Roadcall              | 6,202        | 8,223        | -24.6%   | 5,937        | 6,878         | -13.7%   |

| RIDE CONNECTION*      | May 2019  | May 2018  | % Change | 12-Month Averages |               |          |
|-----------------------|-----------|-----------|----------|-------------------|---------------|----------|
|                       |           |           |          | Current Year      | Previous Year | % Change |
| Monthly Rides         | 33,635    | 36,857    | -8.7%    | 32,799            | 34,237        | -4.2%    |
| Monthly Cost          | \$654,707 | \$674,359 | -2.9%    | \$632,824         | \$625,628     | 1.2%     |
| Monthly Vehicle Mile  | 128,163   | 167,750   | -23.6%   | 129,183           | 155,783       | -17.1%   |
| New Riders This Month | 633       | 926       | -31.6%   | 1,230.4           | 1,282.8       | -4.1%    |
| Cost per Ride         | \$19.47   | \$18.30   | 6.4%     | \$19.29           | \$18.27       | 5.6%     |
| Cost per Mile         | \$5.11    | \$4.02    | 27.1%    | \$4.90            | \$4.02        | 21.9%    |
| Miles per Ride        | 3.8       | 4.6       | -17.4%   | 3.9               | 4.6           | -15.2%   |

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, October 21, 2019

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

| Programs                     | May 2019 | May 2018 | % Change | Current Year | Pervious Year | % Change |
|------------------------------|----------|----------|----------|--------------|---------------|----------|
| <b>Central Beaverton</b>     |          |          |          |              |               |          |
| Monthly Rides                | 1,245    | 956      | 30.2%    | 1,058        | 853           | 24.0%    |
| Monthly Cost                 | \$19,352 | \$16,336 | 18.5%    | \$16,879     | \$12,293      | 37.3%    |
| Monthly Vehicle Mile         | 6,457    | 4,866    | 32.7%    | 5,504        | 4,497         | 22.4%    |
| New Riders This Month        | 54       | 42       | 28.6%    | 88.4         | 48.3          | 83.0%    |
| Cost per Ride                | \$15.54  | \$17.09  | -9.1%    | \$15.96      | \$14.41       | 10.8%    |
| Cost per Mile                | \$3.00   | \$3.36   | -10.7%   | \$3.07       | \$2.73        | 12.5%    |
| Miles per Ride               | 5.2      | 5.1      | 2.0%     | 5.2          | 5.3           | -1.9%    |
| <b>King City Shuttle</b>     |          |          |          |              |               |          |
| Monthly Rides                | 331      | 437      | -24.3%   | 374          | 381           | -1.8%    |
| Monthly Cost                 | \$7,273  | \$10,035 | -27.5%   | \$8,846      | \$8,494       | 4.1%     |
| Monthly Vehicle Mile         | 1,468    | 2,332    | -37.0%   | 1,789        | 1,943         | -7.9%    |
| New Riders This Month        | 2        | 11       | -81.8%   | 13.4         | 12.4          | 8.1%     |
| Cost per Ride                | \$21.97  | \$22.96  | -4.3%    | \$23.66      | \$22.31       | 6.1%     |
| Cost per Mile                | \$4.95   | \$4.30   | 15.1%    | \$4.94       | \$4.37        | 13.0%    |
| Miles per Ride               | 4.4      | 5.3      | -17.0%   | 4.8          | 5.1           | -5.9%    |
| <b>Title XIX Non Medical</b> |          |          |          |              |               |          |
| Monthly Rides                | 71       | 54       | 31.5%    | 55           | 81            | -32.1%   |
| Monthly Cost                 | \$2,738  | \$1,756  | 55.9%    | \$2,244      | \$2,293       | -2.1%    |
| Monthly Vehicle Mile         | 603      | 561      | 7.5%     | 570          | 874           | -34.8%   |
| New Riders This Month        | 3        | 3        | 0.0%     | 7.0          | 11.4          | -38.6%   |
| Cost per Ride                | \$38.57  | \$32.52  | 18.6%    | \$40.61      | \$28.37       | 43.1%    |
| Cost per Mile                | \$4.54   | \$3.13   | 45.0%    | \$3.94       | \$2.62        | 50.4%    |
| Miles per Ride               | 8.5      | 10.4     | -18.3%   | 10.3         | 10.8          | -4.6%    |
| <b>STF Service</b>           |          |          |          |              |               |          |
| Monthly Rides                | 651      | 841      | -22.6%   | 584          | 600           | -2.7%    |
| Monthly Cost                 | \$13,577 | \$15,296 | -11.2%   | \$12,173     | \$11,730      | 3.8%     |
| Monthly Vehicle Mile         | 2,505    | 3,446    | -27.3%   | 2,604        | 2,855         | -8.8%    |
| New Riders This Month        | 23       | 56       | -58.9%   | 51.7         | 53.9          | -4.1%    |
| Cost per Ride                | \$20.86  | \$18.19  | 14.7%    | \$20.85      | \$19.56       | 6.6%     |
| Cost per Mile                | \$5.42   | \$4.44   | 22.1%    | \$4.67       | \$4.11        | 13.6%    |
| Miles per Ride               | 3.8      | 4.1      | -7.3%    | 4.5          | 4.8           | -6.3%    |
| <b>TriMet Service</b>        |          |          |          |              |               |          |
| Monthly Rides                | 142      | 184      | -22.8%   | 159          | 139           | 14.4%    |
| Monthly Cost                 | \$3,517  | \$3,896  | -9.7%    | \$3,161      | \$3,117       | 1.4%     |
| Monthly Vehicle Mile         | 662      | 1,083    | -38.9%   | 753          | 1,356         | -44.5%   |
| New Riders This Month        | 9        | 16       | -43.8%   | 15.0         | 16.0          | -6.3%    |
| Cost per Ride                | \$24.77  | \$21.18  | 16.9%    | \$19.93      | \$22.40       | -11.0%   |
| Cost per Mile                | \$5.31   | \$3.60   | 47.5%    | \$4.20       | \$2.30        | 82.6%    |
| Miles per Ride               | 4.7      | 5.9      | -20.3%   | 4.7          | 9.7           | -51.5%   |

## CAB SERVICES - PROVIDER

### 12-Month Averages

| Programs                         | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|----------------------------------|----------|----------|----------|--------------|---------------|----------|
| <b>Dialysis</b>                  |          |          |          |              |               |          |
| Monthly Rides                    | 0        | 108      | -100.0%  | 13           | 182           | -92.9%   |
| Monthly Cost                     | \$0      | \$3,724  | -100.0%  | \$377        | \$5,464       | -93.1%   |
| Monthly Vehicle Mile             | 0        | 319      | -100.0%  | 43           | 627           | -93.1%   |
| New Riders This Month            | 0        | 3        | -100.0%  | 1            | 4             | -75.0%   |
| Cost per Ride                    | N/A      | \$34.48  | N/A      | \$29.17      | \$30.09       | -3.1%    |
| Cost per Mile                    | N/A      | \$11.67  | N/A      | \$8.78       | \$8.72        | 0.7%     |
| Miles per Ride                   | N/A      | 3.0      | N/A      | 3.3          | 3.5           | -5.7%    |
| <b>General Public</b>            |          |          |          |              |               |          |
| Monthly Rides                    | 802      | 1,108    | -27.6%   | 799          | 953           | -16.2%   |
| Monthly Cost                     | \$23,727 | \$28,113 | -15.6%   | \$22,685     | \$24,389      | -7.0%    |
| Monthly Vehicle Mile             | 6,883    | 8,312    | -17.2%   | 6,613        | 7,433         | -11.0%   |
| New Riders This Month            | 12       | 6        | 100.0%   | 22           | 15            | 46.7%    |
| Cost per Ride                    | \$29.59  | \$25.37  | 16.6%    | \$28.38      | \$25.60       | 10.9%    |
| Cost per Mile                    | \$3.45   | \$3.38   | 2.1%     | \$3.43       | \$3.28        | 4.6%     |
| Miles per Ride                   | 8.6      | 7.5      | 14.7%    | 8.3          | 7.8           | 6.4%     |
| <b>Multnomah Co. ADS Premium</b> |          |          |          |              |               |          |
| Monthly Rides                    | 241      | 152      | 58.6%    | 185          | 135           | 37.0%    |
| Monthly Cost                     | \$5,018  | \$3,741  | 34.1%    | \$4,475      | \$3,388       | 32.1%    |
| Monthly Vehicle Mile             | 1,030    | 765      | 34.6%    | 986          | 690           | 42.9%    |
| New Riders This Month            | 5        | 4        | 25.0%    | 12           | 10            | 20.0%    |
| Cost per Ride                    | \$20.82  | \$24.61  | -15.4%   | \$24.22      | \$25.02       | -3.2%    |
| Cost per Mile                    | \$4.87   | \$4.89   | -0.4%    | \$4.54       | \$4.91        | -7.5%    |
| Miles per Ride                   | 4.3      | 5.0      | -14.0%   | 5.3          | 5.1           | 3.9%     |
| <b>STF Service</b>               |          |          |          |              |               |          |
| Monthly Rides                    | 794      | 667      | 19.0%    | 789          | 812           | -2.8%    |
| Monthly Cost                     | \$19,128 | \$18,432 | 3.8%     | \$21,341     | \$20,533      | 3.9%     |
| Monthly Vehicle Mile             | 3,617    | 4,035    | -10.4%   | 4,431        | 4,703         | -5.8%    |
| New Riders This Month            | 80       | 103      | -22.3%   | 124          | 134           | -7.5%    |
| Cost per Ride                    | \$24.09  | \$27.63  | -12.8%   | \$27.04      | \$25.27       | 7.0%     |
| Cost per Mile                    | \$5.29   | \$4.57   | 15.8%    | \$4.82       | \$4.37        | 10.3%    |
| Miles per Ride                   | 4.6      | 6.0      | -23.3%   | 5.6          | 5.8           | -3.4%    |
| <b>Title XIX Non Medical</b>     |          |          |          |              |               |          |
| Monthly Rides                    | 1,654    | 1,720    | -3.8%    | 1,657        | 1,568         | 5.7%     |
| Monthly Cost                     | \$37,226 | \$38,298 | -2.8%    | \$37,595     | \$34,939      | 7.6%     |
| Monthly Vehicle Mile             | 8,239    | 8,977    | -8.2%    | 8,451        | 8,199         | 3.1%     |
| New Riders This Month            | 28       | 43       | -34.9%   | 72           | 70            | 2.9%     |
| Cost per Ride                    | \$22.51  | \$22.27  | 1.1%     | \$22.69      | \$22.28       | 1.8%     |
| Cost per Mile                    | \$4.52   | \$4.27   | 5.9%     | \$4.45       | \$4.26        | 4.5%     |
| Miles per Ride                   | 5.0      | 5.2      | -3.8%    | 5.1          | 5.2           | -1.9%    |
| <b>Wa Co DAVS</b>                |          |          |          |              |               |          |
| Monthly Rides                    | 191      | 104      | 83.7%    | 138          | 112           | 23.2%    |
| Monthly Cost                     | \$5,353  | \$2,807  | 90.7%    | \$4,297      | \$3,350       | 28.3%    |
| Monthly Vehicle Mile             | 1,258    | 673      | 86.9%    | 1,052        | 880           | 19.5%    |
| New Riders This Month            | 16       | 7        | 128.6%   | 13           | 10            | 30.0%    |
| Cost per Ride                    | \$28.03  | \$27.00  | 3.8%     | \$31.14      | \$29.91       | 4.1%     |
| Cost per Mile                    | \$4.26   | \$4.17   | 2.2%     | \$4.08       | \$3.81        | 7.1%     |
| Miles per Ride                   | 6.6      | 6.5      | 1.5%     | 7.6          | 7.9           | -3.8%    |



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

| Programs                              | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|---------------------------------------|----------|----------|----------|--------------|---------------|----------|
| <b>Canby Senior Center</b>            |          |          |          |              |               |          |
| Monthly Rides                         | 358      | 292      | 22.6%    | 292          | 231           | 26.4%    |
| Monthly Cost                          | \$3,133  | \$2,336  | 34.1%    | \$2,418      | \$1,847       | 30.9%    |
| Monthly Vehicle Mile                  | 560      | 910      | -38.5%   | 800          | 986           | -18.9%   |
| New Riders This Month                 | 6        | 6        | 0.0%     | 11.3         | 8.2           | 37.8%    |
| Cost per Ride                         | \$8.75   | \$8.00   | 9.4%     | \$8.27       | \$8.00        | 3.4%     |
| Cost per Mile                         | \$5.59   | \$2.57   | 117.5%   | \$3.02       | \$1.87        | 61.5%    |
| Miles per Ride                        | 1.6      | 3.1      | -48.4%   | 2.7          | 4.3           | -37.2%   |
| <b>Estacada Senior Center</b>         |          |          |          |              |               |          |
| Monthly Rides                         | 222      | 237      | -6.3%    | 192          | 215           | -10.7%   |
| Monthly Cost                          | \$1,832  | \$1,778  | 3.0%     | \$1,501      | \$1,611       | -6.8%    |
| Monthly Vehicle Mile                  | 1,630    | 539      | 202.4%   | 386          | 547           | -29.4%   |
| New Riders This Month                 | 0        | 0        | N/A      | 2.5          | 4.1           | -39.0%   |
| Cost per Ride                         | \$8.25   | \$7.50   | 10.0%    | \$7.81       | \$7.50        | 4.1%     |
| Cost per Mile                         | \$1.12   | \$3.30   | -66.1%   | \$3.89       | \$2.94        | 32.3%    |
| Miles per Ride                        | 7.3      | 2.3      | 217.4%   | 2.0          | 2.5           | -20.0%   |
| <b>Gladstone Senior Center</b>        |          |          |          |              |               |          |
| Monthly Rides                         | 193      | 193      | 0.0%     | 207          | 203           | 2.0%     |
| Monthly Cost                          | \$2,147  | \$1,448  | 48.3%    | \$1,636      | \$1,537       | 6.4%     |
| Monthly Vehicle Mile                  | 634      | 383      | 65.5%    | 488          | 429           | 13.8%    |
| New Riders This Month                 | 4        | 4        | 0.0%     | 8.7          | 6.3           | 38.1%    |
| Cost per Ride                         | \$11.12  | \$7.50   | 48.3%    | \$7.89       | \$7.59        | 4.0%     |
| Cost per Mile                         | \$3.39   | \$3.78   | -10.3%   | \$3.35       | \$3.59        | -6.7%    |
| Miles per Ride                        | 3.3      | 2.0      | 65.0%    | 2.4          | 2.1           | 14.3%    |
| <b>Hoodland Senior Center</b>         |          |          |          |              |               |          |
| Monthly Rides                         | 105      | 169      | -37.9%   | 123          | 130           | -5.4%    |
| Monthly Cost                          | \$2,510  | \$3,634  | -30.9%   | \$2,785      | \$3,401       | -18.1%   |
| Monthly Vehicle Mile                  | 1,110    | 1,572    | -29.4%   | 1,364        | 1,556         | -12.3%   |
| New Riders This Month                 | 1        | 0        | N/A      | 2.0          | 2.1           | -4.8%    |
| Cost per Ride                         | \$23.91  | \$21.51  | 11.2%    | \$22.58      | \$26.18       | -13.8%   |
| Cost per Mile                         | \$2.26   | \$2.31   | -2.2%    | \$2.04       | \$2.19        | -6.8%    |
| Miles per Ride                        | 10.6     | 9.3      | 14.0%    | 11.1         | 12.0          | -7.5%    |
| <b>Lake Oswego Adult Comm. Center</b> |          |          |          |              |               |          |
| Monthly Rides                         | 288      | 695      | -58.6%   | 371          | 305           | 21.6%    |
| Monthly Cost                          | \$2,634  | \$5,213  | -49.5%   | \$2,837      | \$2,288       | 24.0%    |
| Monthly Vehicle Mile                  | 746      | 2,416    | -69.1%   | 894          | 1,036         | -13.7%   |
| New Riders This Month                 | 7        | 23       | -69.6%   | 8.3          | 8.2           | 1.2%     |
| Cost per Ride                         | \$9.15   | \$7.50   | 22.0%    | \$7.64       | \$7.50        | 1.9%     |
| Cost per Mile                         | \$3.53   | \$2.16   | 63.4%    | \$3.18       | \$2.21        | 43.9%    |
| Mile per Ride                         | 2.6      | 3.5      | -25.7%   | 2.4          | 3.4           | -29.4%   |

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

| Programs                                     | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|--|----------|----------|----------|--------------|---------------|----------|
| <b>Milwaukie Senior Center</b>               |          |          |          |              |               |          |
| Monthly Rides                                | 780      | 790      | -1.3%    | 758          | 878           | -13.7%   |
| Monthly Cost                                 | \$8,769  | \$8,014  | 9.4%     | \$7,778      | \$8,305       | -6.3%    |
| Monthly Vehicle Mile                         | 1,790    | 2,476    | -27.7%   | 1,624        | 2,460         | -34.0%   |
| New Riders This Month                        | 30       | 14       | 114.3%   | 24.2         | 27.2          | -11.0%   |
| Cost per Ride                                | \$11.24  | \$10.14  | 10.8%    | \$10.26      | \$9.46        | 8.5%     |
| Cost per Mile                                | \$4.90   | \$3.24   | 51.2%    | \$4.79       | \$3.38        | 41.7%    |
| Miles per Ride                               | 2.3      | 3.1      | -25.8%   | 2.1          | 2.8           | -25.0%   |
| <b>Molalla Senior Center</b>                 |          |          |          |              |               |          |
| Monthly Rides                                | 488      | 387      | 26.1%    | 447          | 396           | 12.9%    |
| Monthly Cost                                 | \$8,976  | \$5,292  | 69.6%    | \$5,310      | \$4,761       | 11.5%    |
| Monthly Vehicle Mile                         | 1,310    | 1,581    | -17.1%   | 1,003        | 1,330         | -24.6%   |
| New Riders This Month                        | 5        | 3        | 66.7%    | 10.3         | 8.0           | 28.8%    |
| Cost per Ride                                | \$18.39  | \$13.67  | 34.5%    | \$11.88      | \$12.03       | -1.2%    |
| Cost per Mile                                | \$6.85   | \$3.35   | 104.5%   | \$5.29       | \$3.58        | 47.8%    |
| Miles per Ride                               | 2.7      | 4.1      | -34.1%   | 2.2          | 3.4           | -35.3%   |
| <b>Pioneer Senior Center</b>                 |          |          |          |              |               |          |
| Monthly Rides                                | 723      | 763      | -5.2%    | 709          | 635           | 11.7%    |
| Monthly Cost                                 | \$6,833  | \$6,334  | 7.9%     | \$5,943      | \$5,310       | 11.9%    |
| Monthly Vehicle Mile                         | 2,017    | 2,769    | -27.2%   | 1,787        | 2,111         | -15.3%   |
| New Riders This Month                        | 17       | 11       | 54.5%    | 23.0         | 21.3          | 8.0%     |
| Cost per Ride                                | \$9.45   | \$8.30   | 13.9%    | \$8.38       | \$8.36        | 0.2%     |
| Cost per Mile                                | \$3.39   | \$2.29   | 48.0%    | \$3.33       | \$2.52        | 32.1%    |
| Miles per Ride                               | 2.8      | 3.6      | -22.2%   | 2.5          | 3.3           | -24.2%   |
| <b>Sandy Senior Center</b>                   |          |          |          |              |               |          |
| Monthly Rides                                | 312      | 263      | 18.6%    | 271          | 247           | 9.7%     |
| Monthly Cost                                 | \$3,275  | \$3,591  | -8.8%    | \$2,993      | \$3,206       | -6.6%    |
| Monthly Vehicle Mile                         | 1,505    | 2,488    | -39.5%   | 1,380        | 1,683         | -18.0%   |
| New Riders This Month                        | 0        | 0        | N/A      | 9.6          | 10.5          | -8.6%    |
| Cost per Ride                                | \$10.50  | \$13.65  | -23.1%   | \$11.05      | \$12.98       | -14.9%   |
| Cost per Mile                                | \$2.18   | \$1.44   | 51.4%    | \$2.17       | \$1.91        | 13.6%    |
| Miles per Ride                               | 4.8      | 9.5      | -49.5%   | 5.1          | 6.8           | -25.0%   |
| <b>Transportation Reaching People</b>        |          |          |          |              |               |          |
| Monthly Rides                                | 1,497    | 1,827    | -18.1%   | 1,797        | 1,688         | 6.5%     |
| Monthly Cost                                 | \$41,613 | \$34,315 | 21.3%    | \$32,987     | \$25,148      | 31.2%    |
| Monthly Vehicle Mile                         | 10,550   | 10,583   | -0.3%    | 11,077       | 12,365        | -10.4%   |
| New Riders This Month                        | 33       | 30       | 10.0%    | 61.6         | 60.0          | 2.7%     |
| Cost per Ride                                | \$27.80  | \$18.78  | 48.0%    | \$18.35      | \$14.90       | 23.2%    |
| Cost per Mile                                | \$3.94   | \$3.24   | 21.6%    | \$2.98       | \$2.03        | 46.8%    |
| Miles per Ride                               | 7.0      | 5.8      | 20.7%    | 6.2          | 7.3           | -15.1%   |
| <b>Transp Reaching People-School/Work(1)</b> |          |          |          |              |               |          |
| Monthly Rides                                | 47       | 48       | -2.1%    | 48           | 80            | -40.0%   |
| Monthly Cost                                 | \$1,466  | \$1,532  | -4.3%    | \$1,504      | \$1,506       | -0.1%    |
| Monthly Vehicle Mile                         | 411      | 428      | -4.1%    | 424          | 661           | -35.9%   |
| New Riders This Month                        | 0        | 0        | N/A      | 0            | 0             | N/A      |
| Cost per Ride                                | \$31.19  | \$31.92  | -2.3%    | \$31.17      | \$18.90       | 64.9%    |
| Cost per Mile                                | \$3.57   | \$3.58   | -0.3%    | \$3.54       | \$2.28        | 55.3%    |
| Miles per Ride                               | 8.7      | 8.9      | -2.2%    | 8.8          | 8.3           | 6.0%     |

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

| Programs                         | May 2019  | May 2018   | % Change | Current Year | Pervious Year | % Change |
|----------------------------------|-----------|------------|----------|--------------|---------------|----------|
| <b>Cherry Blossom</b>            |           |            |          |              |               |          |
| Monthly Rides                    | 33        | 103        | -68.0%   | 47           | 50            | -6.0%    |
| Monthly Cost                     | (\$1,147) | \$254      | -551.6%  | (\$93)       | \$590         | -115.8%  |
| Monthly Vehicle Mile             | 65        | 304        | -78.6%   | 84           | 145           | -42.1%   |
| New Riders This Month            | 12        | 0          | N/A      | 1.7          | 2.0           | -15.0%   |
| Cost per Ride                    | (\$34.76) | \$2.47     | -1507.3% | (\$1.97)     | \$11.82       | -116.7%  |
| Cost per Mile                    | (\$17.65) | \$0.84     | -2201.2% | (\$1.10)     | \$4.06        | -127.1%  |
| Miles per Ride                   | 2.0       | 3.0        | -33.3%   | 1.8          | 2.9           | -37.9%   |
| <b>Multnomah Co. ADS Premium</b> |           |            |          |              |               |          |
| Monthly Rides                    | 1         | 1          | 0.0%     | 3            | 24            | -87.5%   |
| Monthly Cost                     | \$9       | \$21       | -57.1%   | \$68         | \$29          | 134.5%   |
| Monthly Vehicle Mile             | 8         | 14         | -42.9%   | 23           | 43            | -46.5%   |
| New Riders This Month            | 1         | 0          | N/A      | 0.8          | 1.1           | -27.3%   |
| Cost per Ride                    | \$8.57    | \$20.91    | -59.0%   | \$23.40      | \$1.17        | 1900.0%  |
| Cost per Mile                    | \$1.07    | \$1.49     | -28.2%   | \$2.95       | \$0.67        | 340.3%   |
| Miles per Ride                   | 8.0       | 14.0       | -42.9%   | 7.9          | 1.8           | 338.9%   |
| <b>STF Discretionary</b>         |           |            |          |              |               |          |
| Monthly Rides                    | 361       | 588        | -38.6%   | 377          | 574           | -34.3%   |
| Monthly Cost                     | \$7,245   | (\$22,627) | -132.0%  | \$8,486      | \$10,258      | -17.3%   |
| Monthly Vehicle Mile             | 1,139     | 2,006      | -43.2%   | 1,240        | 2,038         | -39.2%   |
| New Riders This Month            | 12        | 41         | -70.7%   | 28.7         | 48.6          | -40.9%   |
| Cost per Ride                    | \$20.07   | (\$38.48)  | -152.2%  | \$22.52      | \$17.86       | 26.1%    |
| Cost per Mile                    | \$6.36    | (\$11.28)  | -156.4%  | \$6.84       | \$5.03        | 36.0%    |
| Miles per Ride                   | 3.2       | 3.4        | -5.9%    | 3.3          | 3.5           | -5.7%    |
| <b>STF Service</b>               |           |            |          |              |               |          |
| Monthly Rides                    | 590       | 543        | 8.7%     | 615          | 450           | 36.7%    |
| Monthly Cost                     | (\$2,803) | \$52,043   | -105.4%  | \$11,797     | \$14,200      | -16.9%   |
| Monthly Vehicle Mile             | 2,207     | 2,489      | -11.3%   | 2,034        | 1,619         | 25.6%    |
| New Riders This Month            | 18        | 46         | -60.9%   | 35.4         | 31.0          | 14.2%    |
| Cost per Ride                    | (\$4.75)  | \$95.84    | -105.0%  | \$19.19      | \$31.55       | -39.2%   |
| Cost per Mile                    | (\$1.27)  | \$20.91    | -106.1%  | \$5.80       | \$8.77        | -33.9%   |
| Miles per Ride                   | 3.7       | 4.6        | -19.6%   | 3.3          | 3.6           | -8.3%    |
| <b>TriMet Service</b>            |           |            |          |              |               |          |
| Monthly Rides                    | 2,744     | 2,728      | 0.6%     | 2,507        | 2,455         | 2.1%     |
| Monthly Cost                     | \$31,568  | \$4,535    | 596.1%   | \$6,758      | \$5,592       | 20.9%    |
| Monthly Vehicle Mile             | 5,215     | 5,512      | -5.4%    | 5,054        | 5,233         | -3.4%    |
| New Riders This Month            | 10        | 31         | -67.7%   | 25.3         | 26.8          | -5.6%    |
| Cost per Ride                    | \$11.50   | \$1.66     | 592.8%   | \$2.70       | \$2.28        | 18.4%    |
| Cost per Mile                    | \$6.05    | \$0.82     | 637.8%   | \$1.34       | \$1.07        | 25.2%    |
| Miles per Ride                   | 1.9       | 2.0        | -5.0%    | 2.0          | 2.1           | -4.8%    |
| <b>Veterans Volunteers</b>       |           |            |          |              |               |          |
| Monthly Rides                    | 171       | 217        | -21.2%   | 187          | 157           | 19.1%    |
| Monthly Cost                     | \$1,174   | \$1,181    | -0.6%    | \$1,218      | \$938         | 29.9%    |
| Monthly Vehicle Mile             | 1,709     | 2,054      | -16.8%   | 1,928        | 1,568         | 23.0%    |
| New Riders This Month            | 6         | 9          | -33.3%   | 13.8         | 13.2          | 4.5%     |
| Cost per Ride                    | \$6.86    | \$5.44     | 26.1%    | \$6.52       | \$5.97        | 9.2%     |
| Cost per Mile                    | \$0.69    | \$0.57     | 21.1%    | \$0.63       | \$0.60        | 5.0%     |
| Miles per Ride                   | 10.0      | 9.5        | 5.3%     | 10.3         | 10.0          | 3.0%     |

| INDIVIDUAL PROVIDER - PROGRAM                           |          |          |          | 12-Month Averages |               |          |
|---|----------|----------|----------|-------------------|---------------|----------|
| Provider - Program                                      | May 2019 | May 2018 | % Change | Current Year      | Previous Year | % Change |
| <b>African American - N/NE Shuttle (Financial Only)</b> |          |          |          |                   |               |          |
| Monthly Cost  | \$0      | \$0      | N/A      | \$0               | \$0           | N/A      |
| <b>David's Harp - STF Service</b>                       |          |          |          |                   |               |          |
| Monthly Rides   | 164      | 303      | -45.9%   | 230               | 232           | -0.9%    |
| Monthly Cost  | \$981    | \$1,100  | -10.8%   | \$1,190           | \$1,682       | -29.3%   |
| Monthly Vehicle Mile                                    | 143      | 276      | -48.2%   | 286               | 309           | -7.4%    |
| New Riders This Month                                   | 2        | 2        | 0.0%     | 5.8               | 6.3           | -7.9%    |
| Cost per Ride   | \$5.98   | \$3.63   | 64.7%    | \$5.18            | \$7.26        | -28.7%   |
| Cost per Mile   | \$6.86   | \$3.99   | 71.9%    | \$4.16            | \$5.44        | -23.5%   |
| Miles per Ride  | 0.9      | 0.9      | 0.0%     | 1.2               | 1.3           | -7.7%    |
| <b>NW Pilot Project - STF Service</b>                   |          |          |          |                   |               |          |
| Monthly Rides   | 0        | 0        | N/A      | 0                 | 147           | -100.0%  |
| Monthly Cost  | \$0      | \$0      | N/A      | \$0               | \$11,656      | -100.0%  |
| Monthly Vehicle Mile                                    | 0        | 0        | N/A      | 0                 | 958           | -100.0%  |
| New Riders This Month                                   | 0        | 0        | N/A      | 0.0               | 22.1          | -100.0%  |
| Cost per Ride   | N/A      | N/A      | N/A      | N/A               | \$79.07       | N/A      |
| Cost per Mile   | N/A      | N/A      | N/A      | N/A               | \$12.16       | N/A      |
| Miles per Ride  | N/A      | N/A      | N/A      | N/A               | 6.5           | N/A      |
| <b>Providence Elderplace - STF Service</b>              |          |          |          |                   |               |          |
| Monthly Rides   | 0        | 274      | -100.0%  | 25                | 291           | -91.4%   |
| Monthly Cost  | \$0      | \$3,071  | -100.0%  | \$239             | \$2,782       | -91.4%   |
| Monthly Vehicle Mile                                    | 0        | 1,019    | -100.0%  | 88                | 1,013         | -91.3%   |
| New Riders This Month                                   | 0        | 45       | -100.0%  | 2.3               | 58.8          | -96.1%   |
| Cost per Ride   | N/A      | \$11.21  | N/A      | \$9.75            | \$9.55        | 2.1%     |
| Cost per Mile   | N/A      | \$3.01   | N/A      | \$2.72            | \$2.75        | -1.1%    |
| Miles per Ride  | N/A      | 3.7      | N/A      | 3.6               | 3.5           | 2.9%     |
| <b>Ride Together - New Freedom (Mult., Wash.)</b>       |          |          |          |                   |               |          |
| Monthly Rides   | 480      | 444      | 8.1%     | 523               | 483           | 8.3%     |
| Monthly Cost  | \$2,997  | \$2,968  | 1.0%     | \$3,601           | \$2,736       | 31.6%    |
| Monthly Vehicle Mile                                    | 3,819    | 2,922    | 30.7%    | 3,856             | 2,851         | 35.3%    |
| New Riders This Month                                   | 1        | 20       | -95.0%   | 4.5               | 17.7          | -74.6%   |
| Cost per Ride   | \$6.24   | \$6.68   | -6.6%    | \$6.89            | \$5.67        | 21.5%    |
| Cost per Mile   | \$0.78   | \$1.02   | -23.5%   | \$0.93            | \$0.96        | -3.1%    |
| Miles per Ride  | 8.0      | 6.6      | 21.2%    | 7.4               | 5.9           | 25.4%    |
| <b>Urban League - N/NE Shuttle</b>                      |          |          |          |                   |               |          |
| Monthly Rides   | 90       | 372      | -75.8%   | 118               | 329           | -64.1%   |
| Monthly Cost  | \$1,951  | \$3,022  | -35.4%   | \$2,362           | \$4,412       | -46.5%   |
| Monthly Vehicle Mile                                    | 322      | 840      | -61.7%   | 420               | 905           | -53.6%   |
| New Riders This Month                                   | 3        | 2        | 50.0%    | 1.9               | 4.9           | -61.2%   |
| Cost per Ride   | \$21.67  | \$8.12   | 166.9%   | \$20.08           | \$13.40       | 49.9%    |
| Cost per Mile   | \$6.06   | \$3.60   | 68.3%    | \$5.62            | \$4.87        | 15.4%    |
| Miles per Ride  | 3.6      | 2.3      | 56.5%    | 3.6               | 2.7           | 33.3%    |

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

| Programs                         | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|----------------------------------|----------|----------|----------|--------------|---------------|----------|
| <b>Cherry Blossom</b>            |          |          |          |              |               |          |
| Monthly Rides                    | 37       | 0        | N/A      | 23           | 17            | 35.3%    |
| Monthly Cost                     | \$421    | \$0      | N/A      | \$353        | \$487         | -27.5%   |
| Monthly Vehicle Mile             | 121      | 0        | N/A      | 66           | 36            | 83.3%    |
| New Riders This Month            | 0        | 0        | N/A      | 1.3          | 1.0           | 30.0%    |
| Cost per Ride                    | \$11.39  | N/A      | N/A      | \$15.63      | \$28.08       | -44.3%   |
| Cost per Mile                    | \$3.48   | N/A      | N/A      | \$5.33       | \$13.52       | -60.6%   |
| Miles per Ride                   | 3.3      | N/A      | N/A      | 2.9          | 2.1           | 38.1%    |
| <b>Gateway Shuttle</b>           |          |          |          |              |               |          |
| Monthly Rides                    | 186      | 193      | -3.6%    | 160          | 166           | -3.6%    |
| Monthly Cost                     | \$701    | \$1,227  | -42.9%   | \$901        | \$773         | 16.6%    |
| Monthly Vehicle Mile             | 226      | 256      | -11.7%   | 215          | 216           | -0.5%    |
| New Riders This Month            | 1        | 2        | -50.0%   | 5.8          | 4.8           | 20.8%    |
| Cost per Ride                    | \$3.77   | \$6.36   | -40.7%   | \$5.62       | \$4.66        | 20.6%    |
| Cost per Mile                    | \$3.10   | \$4.79   | -35.3%   | \$4.19       | \$3.58        | 17.0%    |
| Miles per Ride                   | 1.2      | 1.3      | -7.7%    | 1.3          | 1.3           | 0.0%     |
| <b>Mid Multnomah County</b>      |          |          |          |              |               |          |
| Monthly Rides                    | 627      | 487      | 28.7%    | 510          | 554           | -7.9%    |
| Monthly Cost                     | \$7,083  | \$7,331  | -3.4%    | \$6,162      | \$6,848       | -10.0%   |
| Monthly Vehicle Mile             | 1,878    | 1,693    | 10.9%    | 1,573        | 1,496         | 5.1%     |
| New Riders This Month            | 8        | 1        | 700.0%   | 15.3         | 12.4          | 23.4%    |
| Cost per Ride                    | \$11.30  | \$15.05  | -24.9%   | \$12.08      | \$12.37       | -2.3%    |
| Cost per Mile                    | \$3.77   | \$4.33   | -12.9%   | \$3.92       | \$4.58        | -14.4%   |
| Miles per Ride                   | 3.0      | 3.5      | -14.3%   | 3.1          | 2.7           | 14.8%    |
| <b>Multnomah Co. ADS Premium</b> |          |          |          |              |               |          |
| Monthly Rides                    | 0        | 0        | N/A      | 2            | 0             | N/A      |
| Monthly Cost                     | \$0      | \$0      | N/A      | \$12         | \$18          | -33.3%   |
| Monthly Vehicle Mile             | 0        | 0        | N/A      | 48           | 4             | 1100.0%  |
| New Riders This Month            | 0        | 0        | N/A      | 0.4          | 0.2           | 100.0%   |
| Cost per Ride                    | N/A      | N/A      | N/A      | \$5.04       | \$44.27       | -88.6%   |
| Cost per Mile                    | N/A      | N/A      | N/A      | \$0.25       | \$4.92        | -94.9%   |
| Miles per Ride                   | N/A      | N/A      | N/A      | 20.0         | 9.0           | 122.2%   |
| <b>N/NE Shuttle</b>              |          |          |          |              |               |          |
| Monthly Ride                     | 1,390    | 810      | 71.6%    | 953          | 666           | 43.1%    |
| Monthly Cost                     | \$37,959 | \$21,544 | 76.2%    | \$28,727     | \$16,264      | 76.6%    |
| Monthly Vehicle Mile             | 6,988    | 3,547    | 97.0%    | 3,655        | 2,233         | 63.7%    |
| New Riders This Month            | 43       | 41       | 4.9%     | 47.0         | 35.3          | 33.1%    |
| Cost per Ride                    | \$27.31  | \$26.60  | 2.7%     | \$30.15      | \$24.41       | 23.5%    |
| Cost per Mile                    | \$5.43   | \$6.07   | -10.5%   | \$7.86       | \$7.29        | 7.8%     |
| Miles per Ride                   | 5.0      | 4.4      | 13.6%    | 3.8          | 3.4           | 11.8%    |
| <b>STF Service</b>               |          |          |          |              |               |          |
| Monthly Ride                     | 191      | 831      | -77.0%   | 527          | 704           | -25.1%   |
| Monthly Cost                     | \$6,751  | \$23,130 | -70.8%   | \$13,061     | \$17,718      | -26.3%   |
| Monthly Vehicle Mile             | 577      | 5,459    | -89.4%   | 3,149        | 3,918         | -19.6%   |
| New Riders This Month            | 4        | 57       | -93.0%   | 48.5         | 54.7          | -11.3%   |
| Cost per Ride                    | \$35.35  | \$27.83  | 27.0%    | \$24.79      | \$25.17       | -1.5%    |
| Cost per Mile                    | \$11.70  | \$4.24   | 175.9%   | \$4.15       | \$4.52        | -8.2%    |
| Miles per Ride                   | 3.0      | 6.6      | -54.5%   | 6.0          | 5.6           | 7.1%     |
| <b>TriMet Service</b>            |          |          |          |              |               |          |
| Monthly Ride                     | 575      | 690      | -16.7%   | 605          | 830           | -27.1%   |
| Monthly Cost                     | \$7,925  | \$11,549 | -31.4%   | \$8,022      | \$7,306       | 9.8%     |
| Monthly Vehicle Mile             | 3,252    | 3,995    | -18.6%   | 3,095        | 4,672         | -33.8%   |
| New Riders This Month            | 32       | 37       | -13.5%   | 39.8         | 46.3          | -14.0%   |
| Cost per Ride                    | \$13.78  | \$16.74  | -17.7%   | \$13.26      | \$8.80        | 50.7%    |
| Cost per Mile                    | \$2.44   | \$2.89   | -15.6%   | \$2.59       | \$1.56        | 66.0%    |
| Miles per Ride                   | 5.7      | 5.8      | -1.7%    | 5.1          | 5.6           | -8.9%    |

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

| Programs                  | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|---------------------------|----------|----------|----------|--------------|---------------|----------|
| <b>STF Service</b>        |          |          |          |              |               |          |
| Monthly Rides             | 338      | 332      | 1.8%     | 327          | 364           | -10.2%   |
| Monthly Cost              | \$8,915  | \$2,565  | 247.6%   | \$9,062      | \$5,552       | 63.2%    |
| Monthly Vehicle Mile      | 1,518    | 899      | 68.9%    | 1,168        | 915           | 27.7%    |
| New Riders This Month     | 13       | 9        | 44.4%    | 36.3         | 24.1          | 50.6%    |
| Cost per Ride             | \$26.38  | \$7.73   | 241.3%   | \$27.72      | \$15.25       | 81.8%    |
| Cost per Mile             | \$5.87   | \$2.85   | 106.0%   | \$7.76       | \$6.07        | 27.8%    |
| Miles per Ride            | 4.5      | 2.7      | 66.7%    | 3.6          | 2.5           | 44.0%    |
| <b>SW Shuttle Service</b> |          |          |          |              |               |          |
| Monthly Rides             | 130      | 84       | 54.8%    | 88           | 74            | 18.9%    |
| Monthly Cost              | \$1,558  | \$3,889  | -59.9%   | \$1,693      | \$1,583       | 6.9%     |
| Monthly Vehicle Mile      | 265      | 144      | 84.0%    | 166          | 145           | 14.5%    |
| New Riders This Month     | 9        | 1        | 800.0%   | 4.8          | 2.3           | 108.7%   |
| Cost per Rider            | \$11.99  | \$46.30  | -74.1%   | \$19.25      | \$21.44       | -10.2%   |
| Cost per Mile             | \$5.88   | \$27.01  | -78.2%   | \$10.18      | \$10.94       | -6.9%    |
| Miles per Ride            | 2.0      | 1.7      | 17.6%    | 1.9          | 2.0           | -5.0%    |

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

| <b>Programs</b>                  | <b>May 2019</b> | <b>May 2018</b> | <b>% Change</b> | <b>Current Year</b> | <b>Previous Year</b> | <b>% Change</b> |
|----------------------------------|-----------------|-----------------|-----------------|---------------------|----------------------|-----------------|
| <b>Cherry Blossom</b>            |                 |                 |                 |                     |                      |                 |
| Monthly Rides                    | 26              | 233             | -88.8%          | 108                 | 81                   | 33.3%           |
| Monthly Cost                     | \$46            | \$686           | -93.3%          | \$445               | \$377                | 18.0%           |
| Monthly Vehicle Mile             | 12              | 211             | -94.3%          | 64                  | 63                   | 1.6%            |
| New Riders This Month            | 0               | 1               | -100.0%         | 0.1                 | 0.3                  | -66.7%          |
| Cost per Ride                    | \$1.76          | \$2.94          | -40.1%          | \$4.12              | \$4.64               | -11.2%          |
| Cost per Mile                    | \$3.81          | \$3.25          | 17.2%           | \$6.96              | \$5.99               | 16.2%           |
| Miles per Ride                   | 0.5             | 0.9             | -44.4%          | 0.6                 | 0.8                  | -25.0%          |
| <b>Multnomah Co. ADS Premium</b> |                 |                 |                 |                     |                      |                 |
| Monthly Rides                    | 0               | 5               | -100.0%         | 1                   | 0.9                  | 0.0%            |
| Monthly Cost                     | \$0             | \$32            | -100.0%         | \$8                 | \$5                  | 60.0%           |
| Monthly Vehicle Mile             | 0               | 36              | -100.0%         | 9                   | 6                    | 50.0%           |
| New Riders This Month            | 0               | 1               | -100.0%         | 0.3                 | 0.4                  | -25.0%          |
| Cost per Ride                    | N/A             | \$6.35          | N/A             | \$6.35              | \$5.77               | 10.1%           |
| Cost per Mile                    | N/A             | \$0.88          | N/A             | \$0.89              | \$0.87               | 2.3%            |
| Miles per Ride                   | N/A             | 7.2             | N/A             | 7.1                 | 6.6                  | 7.6%            |
| <b>STF Discretionary</b>         |                 |                 |                 |                     |                      |                 |
| Monthly Rides                    | 684             | 591             | 15.7%           | 625                 | 600                  | 4.2%            |
| Monthly Cost                     | \$12,301        | \$13,463        | -8.6%           | \$12,585            | \$13,925             | -9.6%           |
| Monthly Vehicle Mile             | 1,858           | 2,250           | -17.4%          | 2,135               | 2,261                | -5.6%           |
| New Riders This Month            | 9               | 23              | -60.9%          | 30.4                | 30.8                 | -1.3%           |
| Cost per Ride                    | \$17.98         | \$22.78         | -21.1%          | \$20.14             | \$23.20              | -13.2%          |
| Cost per Mile                    | \$6.62          | \$5.98          | 10.7%           | \$5.89              | \$6.16               | -4.4%           |
| Miles per Ride                   | 2.7             | 3.8             | -28.9%          | 3.4                 | 3.8                  | -10.5%          |
| <b>STF Service</b>               |                 |                 |                 |                     |                      |                 |
| Monthly Rides                    | 456             | 410             | 11.2%           | 418                 | 417                  | 0.2%            |
| Monthly Cost                     | \$7,548         | \$11,321        | -33.3%          | \$9,031             | \$10,446             | -13.5%          |
| Monthly Vehicle Mile             | 1,487           | 1,892           | -21.4%          | 1,533               | 1,729                | -11.3%          |
| New Riders This Month            | 17              | 21              | -19.0%          | 24.5                | 27.8                 | -11.9%          |
| Cost per Ride                    | \$16.55         | \$27.61         | -40.1%          | \$21.62             | \$25.05              | -13.7%          |
| Cost per Mile                    | \$5.08          | \$5.98          | -15.1%          | \$5.89              | \$6.04               | -2.5%           |
| Miles per Ride                   | 3.3             | 4.6             | -28.3%          | 3.7                 | 4.1                  | -9.8%           |

| RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER |          |          |          | 12-Month Averages |               |          |
|---|----------|----------|----------|-------------------|---------------|----------|
| Programs                                      | May 2019 | May 2018 | % Change | Current Year      | Previous Year | % Change |

| Programs | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|----------|----------|----------|----------|--------------|---------------|----------|
|----------|----------|----------|----------|--------------|---------------|----------|

| <b>Multnomah Co. ADS Premium</b> |     |     |         |         |          |         |
|----------------------------------|-----|-----|---------|---------|----------|---------|
| Monthly Ride                     | 0   | 0   | N/A     | 1       | 1        | 0.0%    |
| Monthly Cost                     | \$0 | \$3 | -100.0% | \$76    | \$113    | -32.7%  |
| Monthly Vehicle Mile             | 0   | 0   | N/A     | 10      | 7        | 42.9%   |
| New Riders This Month            | 0   | 0   | N/A     | 1       | 0        | -100.0% |
| Cost per Ride                    | N/A | N/A | N/A     | \$76.23 | \$150.54 | -49.4%  |
| Cost per Mile                    | N/A | N/A | N/A     | \$8.02  | \$15.57  | -48.5%  |
| Miles per Ride                   | N/A | N/A | N/A     | 9.5     | 9.7      | -2.1%   |

| <b>STF Service</b>    |          |          |        |          |          |        |
|-----------------------|----------|----------|--------|----------|----------|--------|
| Monthly Ride          | 209      | 445      | -53.0% | 233      | 465      | -50.0% |
| Monthly Cost          | \$11,831 | \$16,590 | -28.7% | \$10,212 | \$17,856 | -42.8% |
| Monthly Vehicle Mile  | 1,233    | 3,048    | -59.5% | 1,500    | 3,496    | -57.1% |
| New Riders This Month | 33       | 54       | -38.9% | 39       | 81       | -51.9% |
| Cost per Ride         | \$56.61  | \$37.28  | 51.9%  | \$43.83  | \$38.38  | 14.2%  |
| Cost per Mile         | \$9.60   | \$5.44   | 76.5%  | \$6.81   | \$5.11   | 33.3%  |
| Miles per Ride        | 5.9      | 6.8      | -13.2% | 6.4      | 7.5      | -14.7% |

| <b>Title XIX Non Medical</b> |     |       |         |         |          |        |
|------------------------------|-----|-------|---------|---------|----------|--------|
| Monthly Ride                 | 0   | 0     | N/A     | 1       | 0        | N/A    |
| Monthly Cost                 | \$0 | \$303 | -100.0% | \$38    | \$32     | 18.8%  |
| Monthly Vehicle Mile         | 0   | 0     | N/A     | 6       | 3        | 100.0% |
| New Riders This Month        | 0   | 0     | N/A     | 1       | 0        | N/A    |
| Cost per Ride                | N/A | N/A   | N/A     | \$50.77 | \$128.32 | -60.4% |
| Cost per Mile                | N/A | N/A   | N/A     | \$6.35  | \$12.03  | -47.2% |
| Miles per Ride               | N/A | N/A   | N/A     | 8.0     | 10.7     | -25.2% |

| <b>Downtown RideAbout</b> |         |         |        |         |         |        |
|---------------------------|---------|---------|--------|---------|---------|--------|
| Monthly Ride              | 145     | 139     | 4.3%   | 197     | 40      | 397.7% |
| Monthly Cost              | \$1,873 | \$2,441 | -23.3% | \$2,669 | \$525   | 408.4% |
| Monthly Vehicle Mile      | 104     | 99      | 5.1%   | 134     | 33      | 306.1% |
| New Riders This Month     | 3       | 2       | 50.0%  | 8       | 1       | 700.0% |
| Cost per Ride             | \$12.92 | \$17.56 | -26.4% | \$13.54 | \$13.27 | 2.0%   |
| Cost per Mile             | \$18.01 | \$24.66 | -27.0% | \$19.92 | \$15.91 | 25.2%  |
| Miles per Ride            | 0.7     | 0.7     | 0.0%   | 0.7     | 0.8     | -12.5% |



**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

| <b>Programs</b>              | <b>May 2019</b> | <b>May 2018</b> | <b>% Change</b> | <b>Current Year</b> | <b>Previous Year</b> | <b>% Change</b> |
|------------------------------|-----------------|-----------------|-----------------|---------------------|----------------------|-----------------|
| <b>General Public</b>        |                 |                 |                 |                     |                      |                 |
| Monthly Ride                 | 157             | 60              | 161.7%          | 107                 | 67                   | 59.7%           |
| Monthly Cost                 | \$5,240         | \$1,870         | 180.2%          | \$3,632             | \$1,794              | 102.5%          |
| Monthly Vehicle Mile         | 1,228           | 399             | 207.8%          | 828                 | 441                  | 87.8%           |
| New Riders This Month        | 6               | 2               | 200.0%          | 5                   | 4                    | 25.0%           |
| Cost per Ride                | \$33.38         | \$31.17         | 7.1%            | \$33.89             | \$26.98              | 25.6%           |
| Cost per Mile                | \$4.27          | \$4.69          | -9.0%           | \$4.39              | \$4.07               | 7.9%            |
| Miles per Ride               | 7.8             | 6.7             | 16.4%           | 7.7                 | 6.6                  | 16.7%           |
| <b>STF Service</b>           |                 |                 |                 |                     |                      |                 |
| Monthly Rides                | 502             | 614             | -18.2%          | 527                 | 576                  | -8.5%           |
| Monthly Cost                 | \$11,840        | \$15,884        | -25.5%          | \$10,760            | \$14,027             | -23.3%          |
| Monthly Vehicle Mile         | 2,736           | 3,037           | -9.9%           | 2,899               | 2,919                | -0.7%           |
| New Riders This Month        | 7               | 34              | -79.4%          | 21                  | 27                   | -22.2%          |
| Cost per Ride                | \$23.59         | \$25.87         | -8.8%           | \$20.42             | \$24.36              | -16.2%          |
| Cost per Mile                | \$4.33          | \$5.23          | -17.2%          | \$3.71              | \$4.81               | -22.9%          |
| Miles per Ride               | 5.5             | 4.9             | 12.2%           | 5.5                 | 5.1                  | 7.8%            |
| <b>Title XIX Non Medical</b> |                 |                 |                 |                     |                      |                 |
| Monthly Rides                | 22              | 0               | N/A             | 10                  | 0                    | N/A             |
| Monthly Cost                 | \$413           | \$94            | 339.4%          | \$272               | \$54                 | 403.7%          |
| Monthly Vehicle Mile         | 142             | 0               | N/A             | 89                  | 2                    | 4350.0%         |
| New Riders This Month        | 1               | 0               | N/A             | 2                   | 0                    | N/A             |
| Cost per Ride                | \$18.77         | N/A             | N/A             | \$26.74             | \$161.87             | -83.5%          |
| Cost per Mile                | \$2.91          | N/A             | N/A             | \$3.05              | \$34.08              | -91.1%          |
| Miles per Ride               | 6.5             | N/A             | N/A             | 8.8                 | 4.8                  | 83.3%           |
| <b>Veterans Volunteers</b>   |                 |                 |                 |                     |                      |                 |
| Monthly Rides                | 189             | 224             | -15.6%          | 181                 | 192                  | -5.7%           |
| Monthly Cost                 | \$1,807         | \$2,035         | -11.2%          | \$1,693             | \$1,792              | -5.5%           |
| Monthly Vehicle Mile         | 2,707           | 3,337           | -18.9%          | 2,645               | 2,950                | -10.3%          |
| New Riders This Month        | 2               | 3               | -33.3%          | 7                   | 5                    | 40.0%           |
| Cost per Ride                | \$9.56          | \$9.09          | 5.2%            | \$0.64              | \$9.33               | 0.1%            |
| Cost per Mile                | \$0.67          | \$0.61          | 9.5%            | \$9.34              | \$0.61               | 4.9%            |
| Miles per Ride               | 14.3            | 14.9            | -3.9%           | 14.6                | 15.4                 | -5.2%           |
| <b>Wa Co DAVS</b>            |                 |                 |                 |                     |                      |                 |
| Monthly Rides                | 3               | 0               | N/A             | 3                   | 2                    | 50.0%           |
| Monthly Cost                 | \$97            | \$11            | 781.8%          | \$107               | \$61                 | 75.4%           |
| Monthly Vehicle Mile         | 24              | 0               | N/A             | 24                  | 11                   | 118.2%          |
| New Riders This Month        | 0               | 0               | N/A             | 1                   | 0                    | N/A             |
| Cost per Ride                | \$32.32         | N/A             | N/A             | \$33.70             | \$31.82              | 5.9%            |
| Cost per Mile                | \$4.04          | N/A             | N/A             | \$4.43              | \$5.42               | -18.3%          |
| Miles per Ride               | 8.0             | N/A             | N/A             | 7.6                 | 5.9                  | 28.8%           |

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

| Providers   | May 2019 | May 2018 | % Change | Current Year | Previous Year | % Change |
|---|----------|----------|----------|--------------|---------------|----------|
| <b>Albertina Kerr-(Mult.)</b>                         |          |          |          |              |               |          |
| Monthly Rides   | 0        | 468      | -100.0%  | 76           | 740           | -89.7%   |
| Monthly Cost  | \$0      | \$2,414  | -100.0%  | \$401        | \$3,141       | -87.2%   |
| Monthly Vehicle Mile                                  | 0        | 648      | -100.0%  | 109          | 1,502         | -92.7%   |
| New Riders This Month                                 | 0        | 0        | N/A      | 12.3         | 0.0           | N/A      |
| Cost per Ride   | N/A      | \$5.16   | N/A      | \$5.28       | \$4.25        | 24.2%    |
| Cost per Mile   | N/A      | \$3.73   | N/A      | \$3.68       | \$2.09        | 76.1%    |
| Miles per Ride  | N/A      | 1.4      | N/A      | 1.4          | 2.0           | -30.0%   |
| <b>American Cancer Society-(Clack., Mult., Wash.)</b> |          |          |          |              |               |          |
| Monthly Rides   | 0        | 99       | -100.0%  | 94           | 86            | 9.3%     |
| Monthly Cost  | \$0      | \$1,335  | -100.0%  | \$1,588      | \$1,007       | 57.7%    |
| Monthly Vehicle Mile                                  | 0        | 618      | -100.0%  | 685          | 606           | 13.0%    |
| New Riders This Month                                 | 0        | 17       | -100.0%  | 18.2         | 13.9          | 30.9%    |
| Cost per Ride   | N/A      | \$13.48  | N/A      | \$16.90      | \$11.73       | 44.1%    |
| Cost per Mile   | N/A      | \$2.16   | N/A      | \$2.32       | \$1.66        | 39.8%    |
| Miles per Ride  | N/A      | 6.2      | N/A      | 7.3          | 7.0           | 4.3%     |
| <b>Edwards Center-(Clack., Wash.)</b>                 |          |          |          |              |               |          |
| Monthly Rides   | 1,192    | 1,101    | 8.3%     | 1,227        | 1,155         | 6.2%     |
| Monthly Cost  | \$2,142  | \$3,886  | -44.9%   | \$2,171      | \$3,655       | -40.6%   |
| Monthly Vehicle Mile                                  | 897      | 2,194    | -59.1%   | 1,096        | 1,876         | -41.6%   |
| New Riders This Month                                 | 0        | 0        | N/A      | 7.3          | 0.0           | N/A      |
| Cost per Ride   | \$1.80   | \$3.53   | -49.0%   | \$1.77       | \$3.16        | -44.0%   |
| Cost per Mile   | \$2.39   | \$1.77   | 35.0%    | \$1.98       | \$1.95        | 1.5%     |
| Miles per Ride  | 0.8      | 2.0      | -60.0%   | 0.9          | 1.6           | -43.8%   |

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

| Providers                       | May 2019  | May 2018  | % Change | Current Year | Previous Year | % Change |
|---------------------------------|-----------|-----------|----------|--------------|---------------|----------|
| <b>Michael's Place</b>          |           |           |          |              |               |          |
| Monthly Rides                   | 0         | 796       | -100.0%  | 59           | 761           | -92.2%   |
| Monthly Cost                    | \$0       | \$909     | -100.0%  | \$66         | \$805         | -91.8%   |
| Monthly Vehicle Mile            | 0         | 515       | -100.0%  | 39           | 488           | -92.0%   |
| New Rider This Month            | 0         | 0         | N/A      | 0.0          | 0.2           | -100.0%  |
| Cost per Ride                   | N/A       | \$1.14    | N/A      | \$1.13       | \$1.06        | 6.6%     |
| Cost per Mile                   | N/A       | \$1.76    | N/A      | \$1.68       | \$1.65        | 1.8%     |
| Miles per Ride                  | N/A       | 0.6       | N/A      | 0.7          | 0.6           | 16.7%    |
| <b>Providence Elderplace</b>    |           |           |          |              |               |          |
| Monthly Rides                   | 10,807    | 10,171    | 6.3%     | 10,021       | 9,236         | 8.5%     |
| Monthly Cost                    | \$266,157 | \$265,692 | 0.2%     | \$271,800    | \$253,006     | 7.4%     |
| Monthly Vehicle Mile            | 31,299    | 52,820    | -40.7%   | 32,902       | 46,826        | -29.7%   |
| New Riders This Month           | 45        | 39        | 15.4%    | 150.4        | 133.9         | 12.3%    |
| Cost per Ride                   | \$24.63   | \$26.12   | -5.7%    | \$27.12      | \$27.39       | -1.0%    |
| Cost per Mile                   | \$8.50    | \$5.03    | 69.0%    | \$8.26       | \$5.40        | 53.0%    |
| Miles per Ride                  | 2.9       | 5.2       | -44.2%   | 3.3          | 5.1           | -35.3%   |
| <b>Tualatin Valley Workshop</b> |           |           |          |              |               |          |
| Monthly Rides                   | 0         | 388       | -100.0%  | 48           | 207           | -76.8%   |
| Monthly Cost                    | \$0       | \$2,394   | -100.0%  | \$450        | \$2,535       | -82.2%   |
| Monthly Vehicle Mile            | 0         | 1,584     | -100.0%  | 273          | 1,059         | -74.2%   |
| New Riders This Month           | 0         | 0         | N/A      | 3.1          | 3.6           | -13.9%   |
| Cost per Ride                   | N/A       | \$6.17    | N/A      | \$9.31       | \$12.25       | -24.0%   |
| Cost per Mile                   | N/A       | \$1.51    | N/A      | \$1.65       | \$2.39        | -31.0%   |
| Miles per Ride                  | N/A       | 4.1       | N/A      | 5.6          | 5.1           | 9.8%     |
| <b>West Linn</b>                |           |           |          |              |               |          |
| Monthly Ride                    | 0         | 118       | -100.0%  | 10           | 75            | -86.7%   |
| Monthly Cost                    | \$0       | \$274     | -100.0%  | \$56         | \$309         | -81.9%   |
| Monthly Vehicle Mile            | 0         | 119       | -100.0%  | 29           | 112           | -74.1%   |
| New Riders This Month           | 0         | 0         | N/A      | 0.7          | 0.4           | 75.0%    |
| Cost per Ride                   | N/A       | \$2.32    | N/A      | \$5.84       | \$4.15        | 40.7%    |
| Cost per Mile                   | N/A       | \$2.31    | N/A      | \$1.94       | \$2.75        | -29.5%   |
| Miles per Ride                  | N/A       | 1.0       | N/A      | 3.0          | 1.5           | 100.0%   |

# Rural Transit District Transportation Report

## 12-Month Averages

| Rural Cities                                       | May 2019  | May 2018  | % Change | Current Year | Previous Year | % Change |
|--|-----------|-----------|----------|--------------|---------------|----------|
| <b>Canby(CAT)-Fixed Route</b>                      |           |           |          |              |               |          |
| Monthly Rides                                      | 6,263     | 4,878     | 28.4%    | 5,996        | 4,710         | 27.3%    |
| Monthly Cost                                       | \$54,093  | \$38,082  | 42.0%    | \$53,793     | \$38,979      | 38.0%    |
| Monthly Vehicle Miles                              | 17,638    | 12,479    | 41.3%    | 17,506       | 13,080        | 33.8%    |
| On-Time Performance                                | 99.8%     | 99.9%     | -0.2%    | 99.5%        | 99.9%         | -0.4%    |
| Cost per Ride                                      | \$8.64    | \$7.81    | 10.6%    | \$8.97       | \$8.28        | 8.3%     |
| Cost per Mile                                      | \$3.07    | \$3.05    | 0.7%     | \$3.07       | \$2.98        | 3.0%     |
| Miles per Roadcall                                 | 8,819     | 12,479    | -29.3%   | 17,506       | 13,080        | 33.8%    |
| <b>Canby(CAT)-Paratransit LIFT and Cab</b>         |           |           |          |              |               |          |
| Monthly Rides                                      | 1,514     | 1,641     | -7.7%    | 1,311        | 1,431         | -8.4%    |
| Monthly Cost                                       | \$34,865  | \$32,659  | 6.8%     | \$30,364     | \$30,246      | 0.4%     |
| Monthly Vehicle Miles                              | 6,185     | 6,463     | -4.3%    | 5,511        | 5,608         | -1.7%    |
| On-Time Performance                                | 91.0%     | 99.9%     | -8.9%    | 92.4%        | 99.9%         | -7.5%    |
| Cost per Ride                                      | \$23.03   | \$19.90   | 15.7%    | \$23.17      | \$21.13       | 9.7%     |
| Cost per Mile                                      | \$5.64    | \$5.05    | 11.7%    | \$5.51       | \$5.39        | 2.2%     |
| Miles per Roadcall                                 | 6,185     | 6,463     | -4.3%    | 5,511        | 5,608         | -1.7%    |
| <b>Molalla(SCTD)-Deviated Fixed Route</b>          |           |           |          |              |               |          |
| Monthly Rides                                      | 8,353     | 7,737     | 8.0%     | 7,693        | 7,577         | 1.5%     |
| Monthly Cost                                       | \$57,636  | \$53,010  | 8.7%     | \$55,520     | \$51,938      | 6.9%     |
| Monthly Vehicle Miles                              | 22,377    | 21,642    | 3.4%     | 21,887       | 21,695        | 0.9%     |
| On-Time Performance                                | 99.0%     | 98.0%     | 1.0%     | 95.4%        | 96.9%         | -1.5%    |
| Cost per Ride                                      | \$6.90    | \$6.85    | 0.7%     | \$7.22       | \$6.85        | 5.4%     |
| Cost per Mile                                      | \$2.58    | \$2.45    | 5.3%     | \$2.54       | \$2.39        | 6.3%     |
| Miles per Roadcall                                 | 22,377    | 21,642    | 3.4%     | 21,887       | 21,695        | 0.9%     |
| <b>Sandy(SAM)-Fixed Route</b>                      |           |           |          |              |               |          |
| Monthly Rides                                      | 10,407    | 9,928     | 4.8%     | 9,056        | 9,523         | -4.9%    |
| Monthly Cost                                       | \$65,000  | \$65,000  | 0.0%     | \$65,000     | \$65,000      | 0.0%     |
| Monthly Vehicle Miles                              | 24,081    | 21,527    | 11.9%    | 22,416       | 21,990        | 1.9%     |
| On-Time Performance                                | 98.1%     | 99.9%     | -1.8%    | 96.8%        | 98.2%         | -1.4%    |
| Cost per Ride                                      | \$6.25    | \$6.55    | -4.6%    | \$7.18       | \$6.83        | 5.1%     |
| Cost per Mile                                      | \$2.70    | \$3.02    | -10.6%   | \$2.90       | \$2.96        | -2.0%    |
| Miles per Roadcall                                 | 24,081    | 21,527    | 11.9%    | 22,416       | 21,990        | 1.9%     |
| <b>Sandy(SAM)-Paratransit LIFT and Cab</b>         |           |           |          |              |               |          |
| Monthly Rides                                      | 1,263     | 1,388     | -9.0%    | 1,281        | 1,148         | 11.6%    |
| Monthly Cost                                       | \$20,000  | \$20,000  | 0.0%     | \$20,000     | \$20,000      | 0.0%     |
| Monthly Vehicle Miles                              | 7,352     | 7,513     | -2.1%    | 7,252        | 7,243         | 0.1%     |
| On-Time Performance                                | 94.0%     | 94.6%     | -0.6%    | 94.3%        | 95.2%         | -0.9%    |
| Cost per Ride                                      | \$15.84   | \$14.41   | 9.9%     | \$15.61      | \$17.43       | -10.4%   |
| Cost per Mile                                      | \$2.72    | \$2.66    | 2.3%     | \$2.76       | \$2.76        | 0.0%     |
| Miles per Roadcall                                 | 7,352     | 7,513     | -2.1%    | 7,252        | 7,243         | 0.1%     |
| <b>Wilsonville(SMART)-Fixed Route</b>              |           |           |          |              |               |          |
| Monthly Rides                                      | 25,826    | 24,969    | 3.4%     | 23,858       | 20,656        | 15.5%    |
| Monthly Cost                                       | \$384,889 | \$309,020 | 24.6%    | \$360,242    | \$340,022     | 5.9%     |
| Monthly Vehicle Miles                              | 52,258    | 41,541    | 25.8%    | 48,042       | 46,116        | 4.2%     |
| On-Time Performance                                | 0.0%      | 0.0%      | 0.0%     | 0.0%         | 0.0%          | 0.0%     |
| Cost per Ride                                      | \$14.90   | \$12.38   | 20.4%    | \$15.10      | \$16.46       | -8.3%    |
| Cost per Mile                                      | \$7.37    | \$7.44    | -0.9%    | \$7.50       | \$7.37        | 1.8%     |
| Miles per Roadcall                                 | 52,258    | 41,541    | 25.8%    | 48,042       | 46,116        | 4.2%     |
| <b>Wilsonville(SMART)-Paratransit LIFT and Cab</b> |           |           |          |              |               |          |
| Monthly Rides                                      | 1,603     | 1,870     | -14.3%   | 1,446        | 1,827         | -20.9%   |
| Monthly Cost                                       | \$67,922  | \$54,533  | 24.6%    | \$63,576     | \$90,285      | -29.6%   |
| Monthly Vehicle Miles                              | 5,907     | 5,405     | 9.3%     | 5,535        | 5,873         | -5.8%    |
| On-Time Performance                                | 0.0%      | 0.0%      | 0.0%     | 0.0%         | 0.0%          | 0.0%     |
| Cost per Ride                                      | \$42.37   | \$29.16   | 45.3%    | \$43.97      | \$49.43       | -11.0%   |
| Cost per Mile                                      | \$11.50   | \$10.09   | 14.0%    | \$11.49      | \$15.37       | -25.2%   |
| Miles per Roadcall                                 | 5,907     | 5,405     | 9.3%     | 5,535        | 5,873         | -5.7%    |

### RideWise Performance Report - May 2019

|  | Number Served | Expected trips per week by unduplicated individuals | Expected annual trips             | Annual avoided cost                        |   |   |
|--|---------------|---|-----------------------------------|--|---|---|
| One-on-one travel training                     |               |   |                                   |  |   |   |
| One-on-one travel training work trips          | 10            | 43  | 2,236                             | \$74,503.52                                |   |   |
| One-on-one travel training general trips       | 15            | 38  | 1,976                             | \$65,840.32                                |   |   |
| Specialized travel training (contractor)       | 0             |   |                                   |  |   |   |
| Phone or mail personalized travel training     | 0             |   | 0                                 | \$0.00                                     |   |   |
| Subtotal                                       | 25            | 81  | 4,212                             | \$140,343.84                               |   |   |
|  |               |   |                                   |  |   |   |
| Group travel training with schools             | 20            |   | 73                                | \$2,433.69                                 |   |   |
| Group travel training general                  | 56            |   | 205                               | \$6,814.34                                 |   |   |
| Riders Club participants                       | 21            |   |                                   |  |   |   |
| Subtotal                                       | 97            |   | 278                               | \$9,248.03                                 |   |   |
| <b>Total</b>                                   | <b>122</b>    | <b>81</b>   | <b>4,490</b>                      | <b>\$149,591.87</b>                        |   |   |
|  |               |   |                                   |  |   |   |
| Supportive services support of travel training | Staff         | Total number of students in training                | Number of students trained 1-on-1 | Number of trips taken with students 1-on-1 | Number of trips taken with groups of students | Total hours spent training 1-on-1 and with groups of students |
| New supportive service contacts sites          | 4             |   |                                   |  |   |   |
| Transitional staff support only                | 3             |   |                                   |  |   |   |
| Transitional staff support and pass plan       | 137           | 381   | 81                                | 406  | 4,897   | 2,152   |
| <b>Total</b>                                   | <b>144</b>    |   |                                   |  |   |   |
|  |               |   |                                   |  |   |   |
| Ride Connection RideWise monthly costs:        |               |   |                                   |  |   |   |
| RideWise RC program monthly cost               | \$49,533.64   |   |                                   |  |   |   |
| Total trainer hours monthly                    | 866.50        |   |                                   |  |   |   |
| Ride Ambassador hours monthly                  | 44.25         |   |                                   |  |   |   |
| Value of volunteer hours monthly               | \$1,092.55    |   |                                   |  |   |   |
| Value of transitional staff hours monthly      | \$63,397.92   |   |                                   |  |   |   |

### RideWise Performance Report - YTD 2019

|  | Number Served  | Expected trips per week by unduplicated individuals | Expected annual trips             | Annual avoided cost                        |   |   |
|--|----------------|---|-----------------------------------|--|---|---|
| One-on-one travel training                     |                |   |                                   |  |   |   |
| One-on-one travel training work trips          | 148            | 837   | 43,524                            | \$1,450,219.68                             |   |   |
| One-on-one travel training general trips       | 132            | 389   | 20,228                            | \$673,996.96                               |   |   |
| Specialized travel training (contractor)       | 0              | 0   | 0                                 | \$0.00                                     |   |   |
| Phone or mail personalized travel training     | 0              | 0   | 0                                 | \$0.00                                     |   |   |
| Subtotal                                       | 280            | 1,226   |                                   | \$2,124,216.64                             |   |   |
| Group travel training with schools             | 435            | 0   | 1,589                             | \$52,932.82                                |   |   |
| Group travel training general                  | 302            | 29  | 1,103                             | \$36,748.76                                |   |   |
| Riders Club participants                       | 261            | 0   | 0                                 | \$0.00                                     |   |   |
| Subtotal                                       | 998            |   | 2,692                             | \$89,681.58                                |   |   |
| <b>Total</b>                                   | <b>1,278</b>   | <b>1,226</b>  | <b>2,692</b>                      | <b>\$2,213,898.22</b>                      |   |   |
|  |                |   |                                   |  |   |   |
| Supportive services support of travel training | Staff          | Total number of students in training                | Number of students trained 1-on-1 | Number of trips taken with students 1-on-1 | Number of trips taken with groups of students | Total hours spent training 1-on-1 and with groups of students |
| New supportive service contacts sites          | 48             | 0   | 0                                 | 0  | 0   | 0   |
| Transitional staff support only                | 23             | 0   | 0                                 | 0  | 0   | 0   |
| Transitional staff support and pass plan       | 1,241          | 3,773   | 507                               | 2,825                                      | 35,118  | 17,572  |
| <b>Total</b>                                   | <b>1,312</b>   | <b>3,773</b>  | <b>507</b>                        | <b>2,825</b>                               | <b>35,118</b>                                 | <b>17,572</b>   |
|  |                |   |                                   |  |   |   |
| Ride Connection RideWise annual costs:         |                |   |                                   |  |   |   |
| RideWise RC program annual cost                | \$508,450.06   |   |                                   |  |   |   |
| Annual cost avoidance of trips                 | \$2,213,898.22 |   |                                   |  |   |   |
| Total cost avoidance                           | \$1,705,448.16 |   |                                   |  |   |   |
| Total trainer hours annual                     | 8,146          |   |                                   |  |   |   |
| Ride Ambassador hours annual                   | 532            |   |                                   |  |   |   |
| Value of volunteer hours annual                | \$13,141.27    |   |                                   |  |   |   |
| Value of transitional staff hours annual       | \$517,672.59   |   |                                   |  |   |   |