
DATE: APRIL 2019

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall Ridership for E&D. As of April 2019, the monthly average ridership for E&D services decreased by 1.2% compared to the previous year. Part of this can be attributed to programs being phased out, such as Dahlia Dialysis, Lake Oswego Shuttle and Albertina Kerr. Other programs saw declines due to unique circumstances. For instance, MFS saw a 50.4% decline in their STF ridership due to an abnormal number of cancellations among other things.
2. Total Costs. Monthly cost increased in April 2019 by 11% compared to the previous year. Notable cost increases occurred in the Neighborhood House SW Rideabout program (38.8%), Clackamas Consortium STF service (26.3%) and the MFS N/NE Rideabout (78.4%).
3. The network Cost Per Trip (CPT). As of April 2019, the network CPT increased by 12.24% from the previous year to \$20.89 per trip from \$18.59 per trip.

RIDEWISE

1. Service Delivery Analysis. A total of 133 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 31 individuals successfully exited out of one-on-one travel training, 13 of whom were prior participants, returned to learn a new route. There was a 41% increase in successfully trained customers over the same time period as last year.
3. Under the age of 60, a total of 14 persons successfully exited out of one-on-one travel training with an average of 9.34 training hours per person.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. A total of two events were held:

- RideWise staff presented to Personal Agents at Community Pathways, Inc.
 - RideWise staff attended the Multnomah County Transition Team meeting.
5. Ride Ambassador Program. 63.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
 6. Riders' Clubs. The RideWise program supported four Rider's Club activities with 29 participants.
 7. Referral Sources. There were 38 referrals in April 2018. Eight referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. There were no referrals as of our travel options counseling efforts.
 8. School Program. 443 students received training during the month of April. There were 4,756 trips taken as a group and 551 one-on-one trips. 146 teachers and support staff reported 2,635 hours of training.

SANDY AREA METRO (SAM)

1. In April, the very important stakeholders group met to discuss Sandy's future transit priorities. The meeting was held at the Community Center with 17 community members. Additionally, public outreach occurred with on board and online surveys. The Public Input Summary Phase One: Key Choices can be found on the Transit webpage.
2. Sandy staff were involved with the Mount Hood Transportation Alliance group, which began holding their quarterly meetings at the Sandy Operations Center. Currently, members of this group are also interested in the "Vision Around the Mountain Plan." Sandy is a participant in this plan and is working with other agencies, including Clackamas County and Hood River Special District, to create transit service "around the mountain."
3. SAM services provided 11,144 rides in total, an overall decrease of 1.5% compared to April 2018. SAM Gresham provided 8,675 of those rides, a drop of 2.2%. SAM Estacada experienced a small 3.3% increase. The Shopper Shuttle experienced a 47.6% increase with 583 rides in April.

STAR experienced a 6.7% decrease, likely due to riders choosing the Shopper Shuttle. ED remained relatively unchanged providing 72 rides compared to 74 last year.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Increases in the ADA paratransit are a major contributing factor to the large increase in our ADA paratransit program and a decrease in our 60+ and General Public programs. The graph below provides the salient points between last year and the same time period this year:

	2018	2019
ADA Paratransit	197	493
Wheel Chair Trips	25	70
Out-of-Town DAR	204	278
Total Riders	426	841

2. In April, we welcomed John Garland into the SMART fold. John is a mobility specialist providing travel training for seniors and people with disabilities as well as Dial-a-Ride Program guidance. He is an employee of Ride Connection and shares his time and talent with us through an intergovernmental agreement.

CANBY AREA TRANSIT (CAT)

1. During the month of April, total CAT ridership was up by 9.95% as compared to the same time period last year. During the same period, Demand Responsive trips were down by 6.69% and fixed-route was up by 14.94%.
2. During the first year of increased service, Route 99X ridership is up by 14.08%. Last year, CAT added nine service hours per day to the Route 99X and increased the span of service by two hours per day. This increase was recommended by the CAT Transit Master Plan.
3. The midday service between Wilsonville and Canby, which started in June of 2018, provided 142 midday rides in the month of April. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total System ridership in April was up over the same period last year by about 9%, driven primarily by growth in the Clackamas Community College route by over 800 rides for the month.
2. Elderly and Disabled ridership was mostly flat across the board in April, dropping by about 1% over the same period of the previous year. E&D rides on the Molalla City Route dropped by about 4% over the same period, consistent with the dip in overall ridership for the City route.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Apr 19	Apr 18	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	88,780	91,200	-2.7%	84,109	86,690	-3.0%
Bus-Frequent Service*	<u>103,340</u>	<u>100,800</u>	2.5%	<u>97,607</u>	<u>96,460</u>	1.2%
Subtotal All Bus	192,120	192,000	0.1%	181,716	183,150	-0.8%
MAX	121,230	123,500	-1.8%	120,230	120,860	-0.5%
Commuter Rail	<u>1,455</u>	<u>1,590</u>	-8.5%	<u>1,510</u>	<u>1,640</u>	-7.9%
Fixed Route Total	314,805	317,200	-0.8%	303,456	305,650	-0.7%
<u>Paratransit</u>						
LIFT& Cabs	3,329	3,590	-7.3%	3,300	3,473	-5.0%
System Total	318,134	320,760	-0.8%	306,756	309,123	-0.8%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	508,700	522,400	-2.6%	484,649	500,288	-3.1%
Bus-Frequent Service*	<u>635,800</u>	<u>617,400</u>	3.0%	<u>603,369</u>	<u>596,241</u>	1.2%
Subtotal All Bus	1,144,500	1,139,800	0.4%	1,088,018	1,096,529	-0.8%
MAX	741,800	753,500	-1.6%	744,342	748,645	-0.6%
Commuter Rail	<u>7,275</u>	<u>7,950</u>	-8.5%	<u>7,550</u>	<u>8,188</u>	-7.8%
Fixed Route Total	1,893,625	1,901,280	-0.4%	1,839,910	1,853,362	-0.7%
Frequent Bus % of Total Bus	55.6%	54.2%	1.4%	55.5%	54.4%	1.1%
<u>Paratransit</u>						
LIFT & Cabs	19,053	20,324	-6.3%	18,772	19,653	-4.5%
System Total	1,912,678	1,921,604	-0.5%	1,858,682	1,873,015	-0.8%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.97	\$4.47	11.19%	\$4.82	\$4.41	9.30%
Bus-Frequent Service*	\$3.50	\$3.18	10.06%	\$3.46	\$3.19	8.46%
Subtotal All Bus	\$4.15	\$3.77	10.08%	\$4.06	\$3.74	8.56%
MAX	\$3.13	\$3.13	0.00%	\$3.20	\$2.87	11.50%
Commuter Rail	\$21.26	\$18.97	12.07%	\$19.10	\$17.92	6.58%
Fixed Route Total	\$3.82	\$3.58	6.70%	\$3.78	\$3.45	9.57%
<u>Paratransit</u>						
LIFT & Cabs	\$41.06	\$38.42	6.87%	\$39.12	\$38.00	2.95%
System Total	\$4.19	\$3.95	6.08%	\$4.13	\$3.81	8.40%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,962,280	4,829,070	2.8%	4,706,299	4,758,706	-1.1%
Monthly Cost	\$20,607,266	\$18,200,119	13.2%	\$19,106,948	\$17,608,580	8.5%
Monthly Vehicle Mile	2,244,742	2,086,756	7.6%	2,167,256	2,081,446	4.1%
On-Time Performance	87.2%	86.5%	0.7%	86.8%	84.9%	1.9%
Cost per Ride	\$4.15	\$3.77	10.1%	\$4.06	\$3.70	9.7%
Cost per Mile	\$9.18	\$8.72	5.3%	\$8.82	\$8.46	4.3%
Miles per Roadcall	16,752	14,593	14.8%	14,173	13,853	2.3%
Light Rail (MAX)						
Monthly Rides	3,209,820	3,197,600	0.4%	3,229,773	3,231,023	0.0%
Monthly Cost	\$10,061,323	\$9,998,598	0.6%	\$10,410,975	\$9,452,640	10.1%
Monthly Vehicle Mile	387,755	377,505	2.7%	386,728	377,501	2.4%
On-Time Performance	91.7%	90.3%	1.4%	89.5%	88.1%	1.4%
Cost per Ride	\$3.13	\$3.13	0.0%	\$3.22	\$2.93	9.9%
Cost per Mile	\$25.95	\$26.49	-2.0%	\$26.92	\$25.04	7.5%
Miles per Roadcall	7,457	6,741	10.6%	6,082	4,819	26.2%
Commuter Rail (WES)						
Monthly Rides	32,010	33,390	-4.1%	32,562	35,020	-7.0%
Monthly Costs	\$680,423	\$633,484	7.4%	\$613,171	\$616,237	-0.5%
Monthly Vehicle Mile	10,349	9,878	4.8%	9,814	9,913	-1.0%
On Time Performance	98.7%	95.4%	3.3%	94.7%	94.4%	0.3%
Cost per Ride	\$21.26	\$18.97	12.1%	\$18.83	\$17.60	7.0%
Cost per Mile	\$65.75	\$64.13	2.5%	\$62.48	\$62.17	0.5%
Miles per Roadcall	10,349	4,939	109.5%	23,553	7,930	197.0%
Paratransit LIFT and Cab						
Monthly Rides	82,862	86,126	-3.8%	81,255	84,847	-4.2%
Monthly Cost	\$3,402,612	\$3,308,867	2.8%	\$3,126,282	\$3,176,435	-1.6%
Monthly Vehicle Mile	679,643	737,965	-7.9%	659,721	702,984	-6.2%
On-Time Performance	91.0%	91.7%	-0.7%	91.0%	91.2%	-0.2%
Cost per Ride	\$41.06	\$38.42	6.9%	\$38.47	\$37.44	2.8%
Cost per Mile	\$5.01	\$4.48	11.8%	\$4.74	\$4.52	4.9%
Miles per Roadcall	5,034	8,581	-41.3%	6,066	6,820	-11.1%

RIDE CONNECTION*	Apr 2019	Apr 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	33,329	34,760	-4.1%	33,067	34,227	-3.4%
Monthly Cost	\$648,101	\$654,716	-1.0%	\$634,461	\$633,942	0.1%
Monthly Vehicle Mile	126,377	157,023	-19.5%	132,482	156,576	-15.4%
New Riders This Month	710	1,032	-31.2%	1,254.8	1,260.7	-0.5%
Cost per Ride	\$19.45	\$18.84	3.2%	\$19.19	\$18.52	3.6%
Cost per Mile	\$5.13	\$4.17	23.0%	\$4.79	\$4.05	18.3%
Miles per Ride	3.8	4.5	-15.6%	4.0	4.6	-13.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, September 26, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,230	1,012	21.5%	1,034	838	23.4%
Monthly Cost	\$20,413	\$14,175	44.0%	\$16,628	\$11,586	43.5%
Monthly Vehicle Mile	6,378	5,070	25.8%	5,372	4,447	20.8%
New Riders This Month	91	76	19.7%	87.4	46.0	90.0%
Cost per Ride	\$16.60	\$14.01	18.5%	\$16.09	\$13.83	16.3%
Cost per Mile	\$3.20	\$2.80	14.3%	\$3.10	\$2.61	18.8%
Miles per Ride	5.2	5.0	4.0%	5.2	5.3	-1.9%
King City Shuttle						
Monthly Rides	339	350	-3.1%	383	382	0.3%
Monthly Cost	\$8,105	\$8,483	-4.5%	\$9,076	\$8,345	8.8%
Monthly Vehicle Mile	1,893	2,111	-10.3%	1,861	1,932	-3.7%
New Riders This Month	10	5	100.0%	14.2	12.7	11.8%
Cost per Ride	\$23.91	\$24.24	-1.4%	\$23.72	\$21.86	8.5%
Cost per Mile	\$4.28	\$4.02	6.5%	\$4.88	\$4.32	13.0%
Miles per Ride	5.6	6.0	-6.7%	4.9	5.1	-3.9%
Title XIX Non Medical						
Monthly Rides	94	51	84.3%	54	88	-38.6%
Monthly Cost	\$3,625	\$1,672	116.8%	\$2,162	\$2,348	-7.9%
Monthly Vehicle Mile	902	625	44.3%	566	935	-39.5%
New Riders This Month	5	2	150.0%	7.0	11.2	-37.5%
Cost per Ride	\$38.56	\$32.78	17.6%	\$40.16	\$26.55	51.3%
Cost per Mile	\$4.02	\$2.68	50.0%	\$3.82	\$2.51	52.2%
Miles per Ride	9.6	12.3	-22.0%	10.5	10.6	-0.9%
STF Service						
Monthly Rides	656	740	-11.4%	600	567	5.8%
Monthly Cost	\$13,174	\$13,209	-0.3%	\$12,316	\$11,252	9.5%
Monthly Vehicle Mile	3,115	3,481	-10.5%	2,682	2,777	-3.4%
New Riders This Month	33	82	-59.8%	54.4	50.2	8.4%
Cost per Ride	\$20.08	\$17.85	12.5%	\$20.54	\$19.86	3.4%
Cost per Mile	\$4.23	\$3.79	11.6%	\$4.59	\$4.05	13.3%
Miles per Ride	4.7	4.7	0.0%	4.5	4.9	-8.2%
TriMet Service						
Monthly Rides	101	140	-27.9%	162	145	11.7%
Monthly Cost	\$3,227	\$2,662	21.2%	\$3,192	\$3,050	4.7%
Monthly Vehicle Mile	489	841	-41.9%	788	1,385	-43.1%
New Riders This Month	4	21	-81.0%	15.6	15.5	0.6%
Cost per Ride	\$31.95	\$19.01	68.1%	\$19.70	\$21.04	-6.4%
Cost per Mile	\$6.60	\$3.17	108.2%	\$4.05	\$2.20	84.1%
Miles per Ride	4.8	6.0	-20.0%	4.9	9.6	-49.0%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	159	-100.0%	22	196	-88.8%
Monthly Cost	\$0	\$4,712	-100.0%	\$687	\$5,710	-88.0%
Monthly Vehicle Mile	0	473	-100.0%	70	673	-89.6%
New Riders This Month	0	1	-100.0%	1	4	-75.0%
Cost per Ride	N/A	\$29.63	N/A	\$31.35	\$29.19	7.4%
Cost per Mile	N/A	\$9.96	N/A	\$9.89	\$8.49	16.5%
Miles per Ride	N/A	3.0	N/A	3.2	3.4	-5.9%
General Public						
Monthly Rides	714	1,012	-29.4%	825	942	-12.4%
Monthly Cost	\$21,037	\$26,618	-21.0%	\$23,050	\$24,150	-4.6%
Monthly Vehicle Mile	6,107	7,617	-19.8%	6,732	7,454	-9.7%
New Riders This Month	16	6	166.7%	21	14	50.0%
Cost per Ride	\$29.46	\$26.30	12.0%	\$27.95	\$25.64	9.0%
Cost per Mile	\$3.44	\$3.49	-1.4%	\$3.42	\$3.24	5.6%
Miles per Ride	8.6	7.5	14.7%	8.2	7.9	3.8%
Multnomah Co. ADS Premium						
Monthly Rides	175	108	62.0%	177	145	22.1%
Monthly Cost	\$3,910	\$2,567	52.3%	\$4,368	\$3,611	21.0%
Monthly Vehicle Mile	877	511	71.6%	964	728	32.4%
New Riders This Month	13	8	62.5%	12	10	20.0%
Cost per Ride	\$22.34	\$23.77	-6.0%	\$24.63	\$24.92	-1.2%
Cost per Mile	\$4.46	\$5.02	-11.2%	\$4.53	\$4.96	-8.7%
Miles per Ride	5.0	4.7	6.4%	5.4	5.0	8.0%
STF Service						
Monthly Rides	728	786	-7.4%	779	830	-6.1%
Monthly Cost	\$18,488	\$21,363	-13.5%	\$21,283	\$20,529	3.7%
Monthly Vehicle Mile	3,133	4,848	-35.4%	4,466	4,761	-6.2%
New Riders This Month	95	119	-20.2%	126	136	-7.4%
Cost per Ride	\$25.40	\$27.18	-6.5%	\$27.33	\$24.75	10.4%
Cost per Mile	\$5.90	\$4.41	33.8%	\$4.77	\$4.31	10.7%
Miles per Ride	4.3	6.2	-30.6%	5.7	5.7	0.0%
Title XIX Non Medical						
Monthly Rides	1,603	1,814	-11.6%	1,662	1,546	7.5%
Monthly Cost	\$36,897	\$39,511	-6.6%	\$37,684	\$34,194	10.2%
Monthly Vehicle Mile	8,304	8,935	-7.1%	8,513	8,042	5.9%
New Riders This Month	39	86	-54.7%	73	69	5.8%
Cost per Ride	\$23.02	\$21.78	5.7%	\$22.67	\$22.12	2.5%
Cost per Mile	\$4.44	\$4.42	0.5%	\$4.43	\$4.25	4.2%
Miles per Ride	5.2	4.9	6.1%	5.1	5.2	-1.9%
Wa Co DAVS						
Monthly Rides	143	125	14.4%	131	116	12.9%
Monthly Cost	\$4,661	\$3,971	17.4%	\$4,085	\$3,456	18.2%
Monthly Vehicle Mile	1,098	1,089	0.8%	1,003	914	9.7%
New Riders This Month	9	10	-10.0%	13	10	30.0%
Cost per Ride	\$32.59	\$31.76	2.6%	\$31.24	\$29.75	5.0%
Cost per Mile	\$4.24	\$3.65	16.2%	\$4.07	\$3.78	7.7%
Miles per Ride	7.7	8.7	-11.5%	7.7	7.9	-2.5%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	271	244	11.1%	287	219	31.1%
Monthly Cost	\$2,371	\$1,952	21.5%	\$2,351	\$1,752	34.2%
Monthly Vehicle Mile	628	929	-32.4%	829	986	-15.9%
New Riders This Month	8	0	N/A	11.3	7.8	44.9%
Cost per Ride	\$8.75	\$8.00	9.4%	\$8.20	\$8.00	2.5%
Cost per Mile	\$3.78	\$2.10	80.0%	\$2.84	\$1.78	59.6%
Miles per Ride	2.3	3.8	-39.5%	2.9	4.5	-35.6%
Estacada Senior Center						
Monthly Rides	257	196	31.1%	194	227	-14.5%
Monthly Cost	\$2,120	\$1,470	44.2%	\$1,497	\$1,699	-11.9%
Monthly Vehicle Mile	314	580	-45.9%	295	580	-49.1%
New Riders This Month	0	3	-100.0%	2.5	5.1	-51.0%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.73	\$7.50	3.1%
Cost per Mile	\$6.75	\$2.53	166.8%	\$5.07	\$2.93	73.0%
Miles per Ride	1.2	3.0	-60.0%	1.5	2.6	-42.3%
Gladstone Senior Center						
Monthly Rides	139	189	-26.5%	207	204	1.5%
Monthly Cost	\$1,147	\$1,431	-19.8%	\$1,577	\$1,544	2.1%
Monthly Vehicle Mile	269	392	-31.4%	467	431	8.4%
New Riders This Month	1	7	-85.7%	8.7	6.3	38.1%
Cost per Ride	\$8.25	\$7.57	9.0%	\$7.61	\$7.59	0.3%
Cost per Mile	\$4.26	\$3.65	16.7%	\$3.38	\$3.58	-5.6%
Miles per Ride	1.9	2.1	-9.5%	2.3	2.1	9.5%
Hoodland Senior Center						
Monthly Rides	111	140	-20.7%	129	135	-4.4%
Monthly Cost	\$3,445	\$3,991	-13.7%	\$2,879	\$3,461	-16.8%
Monthly Vehicle Mile	1,549	1,776	-12.8%	1,403	1,574	-10.9%
New Riders This Month	0	0	N/A	1.9	2.1	-9.5%
Cost per Ride	\$31.04	\$28.51	8.9%	\$22.37	\$25.60	-12.6%
Cost per Mile	\$2.22	\$2.25	-1.3%	\$2.05	\$2.20	-6.8%
Miles per Ride	14.0	12.7	10.2%	10.9	11.6	-6.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	371	0	N/A	405	271	49.4%
Monthly Cost	\$3,061	\$0	N/A	\$3,052	\$2,030	50.3%
Monthly Vehicle Mile	814	0	N/A	1,033	894	15.5%
New Riders This Month	0	0	N/A	9.6	6.3	52.4%
Cost per Ride	\$8.25	N/A	N/A	\$7.53	\$7.50	0.4%
Cost per Mile	\$3.76	N/A	N/A	\$2.96	\$2.27	30.4%
Mile per Ride	2.2	N/A	N/A	2.5	3.3	-24.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	806	881	-8.5%	759	894	-15.1%
Monthly Cost	\$8,656	\$8,583	0.8%	\$7,715	\$8,408	-8.2%
Monthly Vehicle Mile	1,822	2,521	-27.7%	1,681	2,501	-32.8%
New Riders This Month	13	12	8.3%	22.8	27.0	-15.6%
Cost per Ride	\$10.74	\$9.74	10.3%	\$10.17	\$9.41	8.1%
Cost per Mile	\$4.75	\$3.40	39.7%	\$4.59	\$3.36	36.6%
Miles per Ride	2.3	2.9	-20.7%	2.2	2.8	-21.4%
Molalla Senior Center						
Monthly Rides	486	442	10.0%	439	385	14.0%
Monthly Cost	\$7,521	\$5,265	42.9%	\$5,003	\$4,575	9.4%
Monthly Vehicle Mile	1,049	1,552	-32.4%	1,026	1,282	-20.0%
New Riders This Month	9	2	350.0%	10.1	7.9	27.8%
Cost per Ride	\$15.48	\$11.91	30.0%	\$11.41	\$11.87	-3.9%
Cost per Mile	\$7.17	\$3.39	111.5%	\$4.88	\$3.57	36.7%
Miles per Ride	2.2	3.5	-37.1%	2.3	3.3	-30.3%
Pioneer Senior Center						
Monthly Rides	718	689	4.2%	712	631	12.8%
Monthly Cost	\$6,504	\$5,584	16.5%	\$5,901	\$5,271	12.0%
Monthly Vehicle Mile	2,053	2,139	-4.0%	1,850	2,064	-10.4%
New Riders This Month	17	5	240.0%	22.5	22.0	2.3%
Cost per Ride	\$9.06	\$8.10	11.9%	\$8.29	\$8.36	-0.8%
Cost per Mile	\$3.17	\$2.61	21.5%	\$3.19	\$2.55	25.1%
Miles per Ride	2.9	3.1	-6.5%	2.6	3.3	-21.2%
Sandy Senior Center						
Monthly Rides	245	281	-12.8%	267	249	7.2%
Monthly Cost	\$2,685	\$3,807	-29.5%	\$3,019	\$3,201	-5.7%
Monthly Vehicle Mile	1,071	1,969	-45.6%	1,462	1,636	-10.6%
New Riders This Month	4	6	-33.3%	9.6	10.8	-11.1%
Cost per Ride	\$10.96	\$13.55	-19.1%	\$11.32	\$12.85	-11.9%
Cost per Mile	\$2.51	\$1.93	30.1%	\$2.07	\$1.96	5.6%
Miles per Ride	4.4	7.0	-37.1%	5.5	6.6	-16.7%
Transportation Reaching People						
Monthly Rides	1,645	1,610	2.2%	1,825	1,726	5.7%
Monthly Cost	\$40,837	\$27,574	48.1%	\$32,379	\$24,795	30.6%
Monthly Vehicle Mile	11,295	10,246	10.2%	11,080	13,440	-17.6%
New Riders This Month	25	30	-16.7%	61.3	59.4	3.2%
Cost per Ride	\$24.82	\$17.13	44.9%	\$17.74	\$14.36	23.5%
Cost per Mile	\$3.62	\$2.69	34.6%	\$2.92	\$1.84	58.7%
Miles per Ride	6.9	6.4	7.8%	6.1	7.8	-21.8%
Transp Reaching People-School/Work(1)						
Monthly Rides	48	43	11.6%	48	87	-44.8%
Monthly Cost	\$1,083	\$1,025	5.7%	\$1,509	\$1,579	-4.4%
Monthly Vehicle Mile	429	382	12.2%	426	719	-40.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$22.57	\$23.84	-5.3%	\$31.23	\$18.06	72.9%
Cost per Mile	\$2.52	\$2.68	-6.0%	\$3.55	\$2.19	62.1%
Miles per Ride	8.9	8.9	0.0%	8.8	8.2	7.3%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	252	-100.0%	53	43	23.3%
Monthly Cost	(\$30)	\$5,551	-100.5%	\$24	\$575	-95.8%
Monthly Vehicle Mile	0	583	-100.0%	104	128	-18.8%
New Riders This Month	0	20	-100.0%	0.7	2.0	-65.0%
Cost per Ride	N/A	\$22.03	N/A	\$0.46	\$13.44	-96.6%
Cost per Mile	N/A	\$9.52	N/A	\$0.23	\$4.51	-94.9%
Miles per Ride	N/A	2.3	N/A	2.0	3.0	-33.3%
Multnomah Co. ADS Premium						
Monthly Rides	4	13	-69.2%	3	27	-88.9%
Monthly Cost	\$113	\$115	-1.7%	\$69	\$27	155.6%
Monthly Vehicle Mile	5	48	-89.6%	24	49	-51.0%
New Riders This Month	3	1	200.0%	0.8	1.2	-33.3%
Cost per Ride	\$28.37	\$8.88	219.5%	\$23.75	\$0.99	2299.0%
Cost per Mile	\$22.70	\$2.41	841.9%	\$2.93	\$0.55	432.7%
Miles per Ride	1.3	3.7	-64.9%	8.1	1.8	350.0%
STF Discretionary						
Monthly Rides	456	504	-9.5%	396	577	-31.4%
Monthly Cost	\$9,688	\$9,955	-2.7%	\$5,996	\$13,349	-55.1%
Monthly Vehicle Mile	1,432	1,809	-20.8%	1,313	2,028	-35.3%
New Riders This Month	27	37	-27.0%	31.1	46.7	-33.4%
Cost per Ride	\$21.25	\$19.75	7.6%	\$15.15	\$23.15	-34.6%
Cost per Mile	\$6.77	\$5.50	23.1%	\$4.57	\$6.58	-30.5%
Miles per Ride	3.1	3.6	-13.9%	3.3	3.5	-5.7%
STF Service						
Monthly Rides	745	465	60.2%	611	422	44.8%
Monthly Cost	\$13,568	\$8,597	57.8%	\$16,368	\$10,324	58.5%
Monthly Vehicle Mile	2,322	1,647	41.0%	2,058	1,476	39.4%
New Riders This Month	32	34	-5.9%	37.8	28.5	32.6%
Cost per Ride	\$18.21	\$18.49	-1.5%	\$26.79	\$24.47	9.5%
Cost per Mile	\$5.84	\$5.22	11.9%	\$7.95	\$7.00	13.6%
Miles per Ride	3.1	3.5	-11.4%	3.4	3.5	-2.9%
TriMet Service						
Monthly Rides	2,619	2,575	1.7%	2,506	2,434	3.0%
Monthly Cost	\$2,088	\$6,012	-65.3%	\$4,506	\$5,799	-22.3%
Monthly Vehicle Mile	4,823	5,492	-12.2%	5,078	5,275	-3.7%
New Riders This Month	8	17	-52.9%	27.1	26.3	3.0%
Cost per Ride	\$0.80	\$2.33	-65.7%	\$1.80	\$2.38	-24.4%
Cost per Mile	\$0.43	\$1.09	-60.6%	\$0.89	\$1.10	-19.1%
Miles per Ride	1.8	2.1	-14.3%	2.0	2.2	-9.1%
Veterans Volunteers						
Monthly Rides	219	154	42.2%	191	152	25.7%
Monthly Cost	\$1,156	\$1,032	12.0%	\$1,218	\$909	34.0%
Monthly Vehicle Mile	2,045	1,739	17.6%	1,957	1,532	27.7%
New Riders This Month	12	8	50.0%	14.1	13.1	7.6%
Cost per Ride	\$5.28	\$6.70	-21.2%	\$6.39	\$5.97	7.0%
Cost per Mile	\$0.57	\$0.59	-3.4%	\$0.62	\$0.59	5.1%
Miles per Ride	9.3	11.3	-17.7%	10.3	10.1	2.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
David's Harp - STF Service						
Monthly Rides	207	295	-29.8%	241	223	8.1%
Monthly Cost	\$1,647	\$2,409	-31.6%	\$1,200	\$1,690	-29.0%
Monthly Vehicle Mile	245	331	-26.0%	297	308	-3.6%
New Riders This Month	0	3	-100.0%	5.8	6.4	-9.4%
Cost per Ride	\$7.95	\$8.17	-2.7%	\$4.97	\$7.58	-34.4%
Cost per Mile	\$6.72	\$7.28	-7.7%	\$4.04	\$5.49	-26.4%
Miles per Ride	1.2	1.1	9.1%	1.2	1.4	-14.3%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	164	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$12,986	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1,720	-100.0%
New Riders This Month	0	0	N/A	0.0	24.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$79.30	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$7.55	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.5	N/A
Providence Elderplace - STF Service						
Monthly Rides	0	334	-100.0%	47	296	-84.1%
Monthly Cost	\$0	\$3,013	-100.0%	\$495	\$3,037	-83.7%
Monthly Vehicle Mile	0	1,349	-100.0%	173	1,046	-83.5%
New Riders This Month	0	60	-100.0%	6.1	58.2	-89.5%
Cost per Ride	N/A	\$9.02	N/A	\$10.45	\$10.27	1.8%
Cost per Mile	N/A	\$2.23	N/A	\$2.86	\$2.90	-1.4%
Miles per Ride	N/A	4.0	N/A	3.6	3.5	2.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	557	525	6.1%	520	484	7.4%
Monthly Cost	\$3,537	\$2,343	51.0%	\$3,599	\$2,670	34.8%
Monthly Vehicle Mile	4,210	2,555	64.8%	3,782	2,856	32.4%
New Riders This Month	0	18	#Type!	6.1	16.0	-61.9%
Cost per Ride	\$6.35	\$4.46	42.4%	\$6.92	\$5.51	25.6%
Cost per Mile	\$0.84	\$0.92	-8.7%	\$0.95	\$0.93	2.2%
Miles per Ride	7.6	4.9	55.1%	7.3	5.9	23.7%
Urban League - N/NE Shuttle						
Monthly Rides	61	371	-83.6%	141	329	-57.1%
Monthly Cost	\$2,950	\$4,859	-39.3%	\$2,451	\$4,469	-45.2%
Monthly Vehicle Mile	261	1,125	-76.8%	463	919	-49.6%
New Riders This Month	0	0	N/A	1.8	4.8	-62.5%
Cost per Ride	\$48.35	\$13.10	269.1%	\$17.37	\$13.58	27.9%
Cost per Mile	\$11.30	\$4.32	161.6%	\$5.29	\$4.86	8.8%
Miles per Ride	4.3	3.0	43.3%	3.3	2.8	17.9%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	39	0	N/A	20	20	0.0%
Monthly Cost	\$439	\$0	N/A	\$318	\$583	-45.5%
Monthly Vehicle Mile	101	0	N/A	56	44	27.3%
New Riders This Month	0	0	N/A	1.3	1.0	30.0%
Cost per Ride	\$11.24	N/A	N/A	\$16.30	\$28.65	-43.1%
Cost per Mile	\$4.34	N/A	N/A	\$5.66	\$13.37	-57.7%
Miles per Ride	2.6	N/A	N/A	2.9	2.1	38.1%
Gateway Shuttle						
Monthly Rides	141	145	-2.8%	161	164	-1.8%
Monthly Cost	\$1,046	\$631	65.8%	\$944	\$712	32.6%
Monthly Vehicle Mile	176	185	-4.9%	217	212	2.4%
New Riders This Month	2	3	-33.3%	5.8	4.8	20.8%
Cost per Ride	\$7.42	\$4.35	70.6%	\$5.87	\$4.35	34.9%
Cost per Mile	\$5.94	\$3.41	74.2%	\$4.35	\$3.36	29.5%
Miles per Ride	1.2	1.3	-7.7%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	644	513	25.5%	498	569	-12.5%
Monthly Cost	\$5,943	\$6,352	-6.4%	\$6,183	\$6,785	-8.9%
Monthly Vehicle Mile	1,788	1,808	-1.1%	1,557	1,493	4.3%
New Riders This Month	13	7	85.7%	14.8	12.6	17.5%
Cost per Ride	\$9.23	\$12.38	-25.4%	\$12.41	\$11.92	4.1%
Cost per Mile	\$3.32	\$3.51	-5.4%	\$3.97	\$4.55	-12.7%
Miles per Ride	2.8	3.5	-20.0%	3.1	2.6	19.2%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	0	-100.0%
Monthly Cost	\$0	\$0	N/A	\$12	\$18	-33.3%
Monthly Vehicle Mile	0	0	N/A	48	4	1100.0%
New Riders This Month	0	0	N/A	0.4	0.2	100.0%
Cost per Ride	N/A	N/A	N/A	\$5.04	\$44.27	-88.6%
Cost per Mile	N/A	N/A	N/A	\$0.25	\$4.92	-94.9%
Miles per Ride	N/A	N/A	N/A	20.0	9.0	122.2%
N/NE Shuttle						
Monthly Ride	1,015	726	39.8%	904	634	42.6%
Monthly Cost	\$30,185	\$16,223	86.1%	\$27,359	\$15,335	78.4%
Monthly Vehicle Mile	3,587	3,076	16.6%	3,368	2,026	66.2%
New Riders This Month	24	39	-38.5%	46.8	32.5	44.0%
Cost per Ride	\$29.74	\$22.35	33.1%	\$30.25	\$24.20	25.0%
Cost per Mile	\$8.42	\$5.27	59.8%	\$8.12	\$7.57	7.3%
Miles per Ride	3.5	4.2	-16.7%	3.7	3.2	15.6%
STF Service						
Monthly Ride	562	809	-30.5%	580	704	-17.6%
Monthly Cost	\$13,129	\$18,949	-30.7%	\$14,426	\$17,799	-19.0%
Monthly Vehicle Mile	3,392	5,562	-39.0%	3,556	3,766	-5.6%
New Riders This Month	25	49	-49.0%	52.9	52.7	0.4%
Cost per Ride	\$23.36	\$23.42	-0.3%	\$24.86	\$25.29	-1.7%
Cost per Mile	\$3.87	\$3.41	13.5%	\$4.06	\$4.73	-14.2%
Miles per Ride	6.0	6.9	-13.0%	6.1	5.3	15.1%
TriMet Service						
Monthly Ride	605	698	-13.3%	615	845	-27.2%
Monthly Cost	\$7,283	\$16,578	-56.1%	\$8,324	\$7,302	14.0%
Monthly Vehicle Mile	3,133	4,393	-28.7%	3,157	4,819	-34.5%
New Riders This Month	27	27	0.0%	40.2	45.7	-12.0%
Cost per Ride	\$12.04	\$23.75	-49.3%	\$13.54	\$8.64	56.7%
Cost per Mile	\$2.32	\$3.77	-38.5%	\$2.64	\$1.52	73.7%
Miles per Ride	5.2	6.3	-17.5%	5.1	5.7	-10.5%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	362	292	24.0%	326	376	-13.3%
Monthly Cost	\$8,593	\$2,507	242.8%	\$8,533	\$5,930	43.9%
Monthly Vehicle Mile	1,583	667	137.3%	1,117	944	18.3%
New Riders This Month	18	4	350.0%	35.9	24.4	47.1%
Cost per Ride	\$23.74	\$8.59	176.4%	\$26.14	\$15.77	65.8%
Cost per Mile	\$5.43	\$3.76	44.4%	\$7.64	\$6.28	21.7%
Miles per Ride	4.4	2.3	91.3%	3.4	2.5	36.0%
SW Shuttle Service						
Monthly Rides	122	76	60.5%	84	74	13.5%
Monthly Cost	\$1,323	\$3,397	-61.1%	\$1,887	\$1,360	38.8%
Monthly Vehicle Mile	243	123	97.6%	156	147	6.1%
New Riders This Month	8	1	700.0%	4.2	2.3	82.6%
Cost per Rider	\$10.84	\$44.70	-75.7%	\$22.44	\$18.27	22.8%
Cost per Mile	\$5.44	\$27.62	-80.3%	\$12.08	\$9.27	30.3%
Miles per Ride	2.0	1.6	25.0%	1.9	2.0	-5.0%
Downtown RideAbout(1)						
Monthly Rides	0	0	N/A	0	110	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$461	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	83	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.21	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.57	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	45	142	-68.3%	125	67	86.6%
Monthly Cost	\$196	\$478	-59.0%	\$498	\$359	38.7%
Monthly Vehicle Mile	22	82	-73.2%	81	50	62.0%
New Riders This Month	0	0	N/A	0.2	0.2	0.0%
Cost per Ride	\$4.36	\$3.37	29.4%	\$3.98	\$5.39	-26.2%
Cost per Mile	\$8.92	\$5.83	53.0%	\$6.19	\$7.23	-14.4%
Miles per Ride	0.5	0.6	-16.7%	0.6	0.7	-14.3%
Multnomah Co. ADS Premium						
Monthly Rides	1	1	0.0%	2	0.8	100.0%
Monthly Cost	\$6	\$6	0.0%	\$11	\$4	175.0%
Monthly Vehicle Mile	7	6	16.7%	12	5	140.0%
New Riders This Month	0	0	N/A	0.4	0.4	0.0%
Cost per Ride	\$6.35	\$6.35	0.0%	\$6.35	\$5.64	12.6%
Cost per Mile	\$0.91	\$1.06	-14.2%	\$0.89	\$0.81	9.9%
Miles per Ride	7.0	6.0	16.7%	7.2	7.0	2.9%
STF Discretionary						
Monthly Rides	663	599	10.7%	617	611	1.0%
Monthly Cost	\$12,263	\$14,000	-12.4%	\$12,682	\$14,023	-9.6%
Monthly Vehicle Mile	2,051	2,574	-20.3%	2,168	2,285	-5.1%
New Riders This Month	12	34	-64.7%	31.6	30.5	3.6%
Cost per Ride	\$18.50	\$23.37	-20.8%	\$20.55	\$22.96	-10.5%
Cost per Mile	\$5.98	\$5.44	9.9%	\$5.85	\$6.14	-4.7%
Miles per Ride	3.1	4.3	-27.9%	3.5	3.7	-5.4%
STF Service						
Monthly Rides	442	417	6.0%	414	424	-2.4%
Monthly Cost	\$8,980	\$8,942	0.4%	\$9,346	\$10,619	-12.0%
Monthly Vehicle Mile	1,647	1,644	0.2%	1,567	1,725	-9.2%
New Riders This Month	12	22	-45.5%	24.8	28.3	-12.4%
Cost per Ride	\$20.32	\$21.44	-5.2%	\$22.58	\$25.02	-9.8%
Cost per Mile	\$5.45	\$5.44	0.2%	\$5.96	\$6.16	-3.2%
Miles per Ride	3.7	3.9	-5.1%	3.8	4.1	-7.3%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	1	1	0.0%	1	1	25.0%
Monthly Cost	\$114	\$38	199.0%	\$76	\$113	-32.7%
Monthly Vehicle Mile	7	11	-36.4%	10	8	25.0%
New Riders This Month	1	0	N/A	1	0	N/A
Cost per Ride	\$113.91	\$38.05	199.4%	\$76.46	\$135.92	-43.7%
Cost per Mile	\$16.27	\$3.46	370.2%	\$8.05	\$14.31	-43.7%
Miles per Ride	7.0	11.0	-36.4%	9.5	9.5	0.0%

STF Service

Monthly Ride	145	515	-71.8%	253	457	-45.0%
Monthly Cost	\$9,823	\$16,153	-39.2%	\$10,609	\$17,802	-40.4%
Monthly Vehicle Mile	735	3,242	-77.3%	1,651	3,488	-52.7%
New Riders This Month	28	83	-66.3%	40	79	-49.4%
Cost per Ride	\$67.74	\$31.37	115.9%	\$41.99	\$38.97	7.7%
Cost per Mile	\$13.36	\$4.98	168.3%	\$6.42	\$5.10	25.9%
Miles per Ride	5.1	6.3	-19.0%	6.5	7.6	-14.5%

Title XIX Non Medical

Monthly Ride	0	0	N/A	1	0	166.7%
Monthly Cost	\$91	\$0	N/A	\$63	\$13	384.6%
Monthly Vehicle Mile	0	0	N/A	6	3	100.0%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	N/A	N/A	N/A	\$84.41	\$50.19	68.2%
Cost per Mile	N/A	N/A	N/A	\$10.55	\$4.71	124.0%
Miles per Ride	N/A	N/A	N/A	8.0	10.7	-25.2%

Downtown RideAbout

Monthly Ride	199	171	16.4%	197	28	602.1%
Monthly Cost	\$4,328	\$1,804	140.0%	\$2,717	\$324	738.6%
Monthly Vehicle Mile	145	159	-8.8%	134	25	436.0%
New Riders This Month	3	1	200.0%	8	0	N/A
Cost per Ride	\$21.75	\$10.55	106.2%	\$13.82	\$11.58	19.3%
Cost per Mile	\$29.85	\$11.34	163.2%	\$20.34	\$13.10	55.3%
Miles per Ride	0.7	0.9	-22.2%	0.7	0.9	-22.2%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	100	40	150.0%	99	66	50.0%
Monthly Cost	\$3,827	\$1,619	136.4%	\$3,351	\$1,753	91.2%
Monthly Vehicle Mile	825	261	216.1%	759	437	73.7%
New Riders This Month	3	0	N/A	4	3	33.3%
Cost per Ride	\$38.27	\$40.48	-5.5%	\$33.82	\$26.47	27.8%
Cost per Mile	\$4.64	\$6.20	-25.2%	\$4.42	\$4.02	10.0%
Miles per Ride	8.3	6.5	27.7%	7.7	6.6	16.7%
STF Service						
Monthly Rides	618	604	2.3%	536	582	-7.9%
Monthly Cost	\$10,442	\$14,164	-26.3%	\$11,097	\$13,782	-19.5%
Monthly Vehicle Mile	3,444	3,174	8.5%	2,924	2,897	0.9%
New Riders This Month	17	29	-41.4%	23	25	-8.0%
Cost per Ride	\$16.90	\$23.45	-27.9%	\$20.69	\$23.67	-12.6%
Cost per Mile	\$3.03	\$4.46	-32.1%	\$3.80	\$4.76	-20.2%
Miles per Ride	5.6	5.3	5.7%	5.5	5.0	10.0%
Title XIX Non Medical						
Monthly Rides	4	0	N/A	8	0	N/A
Monthly Cost	\$288	\$12	2300.0%	\$245	\$56	337.5%
Monthly Vehicle Mile	21	0	N/A	77	2	3750.0%
New Riders This Month	2	0	N/A	2	0	N/A
Cost per Ride	\$72.01	N/A	N/A	\$29.44	\$168.05	-82.5%
Cost per Mile	\$13.72	N/A	N/A	\$3.18	\$35.38	-91.0%
Miles per Ride	5.3	N/A	N/A	9.3	4.8	93.8%
Veterans Volunteers						
Monthly Rides						
Monthly Cost	195	204	-4.4%	184	194	-5.2%
Monthly Vehicle Mile	\$1,857	\$1,800	3.2%	\$1,712	\$1,818	-5.8%
New Riders This Month	2,737	3,045	-10.1%	2,698	2,996	-9.9%
Cost per Ride	7	1	600.0%	7	6	16.7%
Cost per Mile	\$9.52	\$8.82	7.9%	\$0.63	\$9.36	-0.6%
Miles per Ride	\$0.68	\$0.59	14.8%	\$9.30	\$0.61	3.3%
	14.0	14.9	-6.0%	14.6	15.4	-5.2%
Wa Co DAVS						
Monthly Rides						
Monthly Cost	9	3	200.0%	3	2	50.0%
Monthly Vehicle Mile	\$175	\$73	139.7%	\$100	\$63	58.7%
New Riders This Month	39	25	56.0%	22	11	100.0%
Cost per Ride	0	0	N/A	1	0	N/A
Cost per Mile	\$19.46	\$24.32	-20.0%	\$34.13	\$32.94	3.6%
Miles per Ride	\$4.49	\$2.92	53.9%	\$4.51	\$5.61	-19.6%
	4.3	8.3	-48.0%	7.6	5.9	28.8%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	586	-100.0%	115	750	-84.7%
Monthly Cost	\$0	\$2,723	-100.0%	\$602	\$3,381	-82.2%
Monthly Vehicle Mile	0	847	-100.0%	163	1,618	-89.9%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$4.65	N/A	\$5.23	\$4.51	16.0%
Cost per Mile	N/A	\$3.22	N/A	\$3.69	\$2.09	76.6%
Miles per Ride	N/A	1.4	N/A	1.4	2.2	-36.4%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	30	71	-57.7%	102	88	15.9%
Monthly Cost	\$910	\$944	-3.6%	\$1,699	\$1,005	69.1%
Monthly Vehicle Mile	210	679	-69.1%	736	636	15.7%
New Riders This Month	0	17	-100.0%	19.6	13.8	42.0%
Cost per Ride	\$30.33	\$13.29	128.2%	\$16.62	\$11.41	45.7%
Cost per Mile	\$4.33	\$1.39	211.5%	\$2.31	\$1.58	46.2%
Miles per Ride	7.0	9.6	-27.1%	7.2	7.2	0.0%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,307	1,210	8.0%	1,219	1,191	2.4%
Monthly Cost	\$2,252	\$4,157	-45.8%	\$2,316	\$3,747	-38.2%
Monthly Vehicle Mile	942	2,205	-57.3%	1,204	1,891	-36.3%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.72	\$3.44	-50.0%	\$1.90	\$3.15	-39.7%
Cost per Mile	\$2.39	\$1.89	26.5%	\$1.92	\$1.98	-3.0%
Miles per Ride	0.7	1.8	-61.1%	1.0	1.6	-37.5%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	782	-100.0%	125	759	-83.5%
Monthly Cost	\$0	\$871	-100.0%	\$142	\$804	-82.3%
Monthly Vehicle Mile	0	531	-100.0%	82	489	-83.2%
New Rider This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.11	N/A	\$1.14	\$1.06	7.5%
Cost per Mile	N/A	\$1.64	N/A	\$1.73	\$1.65	4.8%
Miles per Ride	N/A	0.7	N/A	0.7	0.6	16.7%
Providence Elderplace						
Monthly Rides	10,332	9,157	12.8%	9,968	9,173	8.7%
Monthly Cost	\$276,926	\$275,441	0.5%	\$271,761	\$263,209	3.2%
Monthly Vehicle Mile	30,610	46,496	-34.2%	34,696	46,114	-24.8%
New Riders This Month	34	36	-5.6%	149.9	132.7	13.0%
Cost per Ride	\$26.80	\$30.08	-10.9%	\$27.26	\$28.69	-5.0%
Cost per Mile	\$9.05	\$5.92	52.9%	\$7.83	\$5.71	37.1%
Miles per Ride	3.0	5.1	-41.2%	3.5	5.0	-30.0%
Tualatin Valley Workshop						
Monthly Rides	0	440	-100.0%	81	175	-53.7%
Monthly Cost	\$0	\$3,012	-100.0%	\$650	\$2,335	-72.2%
Monthly Vehicle Mile	0	1,387	-100.0%	405	927	-56.3%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$6.85	N/A	\$8.05	\$13.38	-39.8%
Cost per Mile	N/A	\$2.17	N/A	\$1.60	\$2.52	-36.5%
Miles per Ride	N/A	3.2	N/A	5.0	5.3	-5.7%
West Linn						
Monthly Ride	0	58	-100.0%	20	72	-72.2%
Monthly Cost	\$0	\$332	-100.0%	\$79	\$309	-74.4%
Monthly Vehicle Mile	0	76	-100.0%	39	111	-64.9%
New Riders This Month	0	0	N/A	0.7	0.4	75.0%
Cost per Ride	N/A	\$5.73	N/A	\$4.07	\$4.32	-5.8%
Cost per Mile	N/A	\$4.37	N/A	\$2.03	\$2.79	-27.2%
Miles per Ride	N/A	1.3	N/A	2.0	1.5	33.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Apr 2019	Apr 2018	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	9,847	5,171	90.4%	5,881	4,741	24.0%
Monthly Cost	\$65,000	\$52,729	23.3%	\$52,458	\$38,970	34.6%
Monthly Vehicle Miles	24,082	16,372	47.1%	17,077	13,077	30.6%
On-Time Performance	97.5%	99.9%	-2.4%	99.6%	99.9%	-0.3%
Cost per Ride	\$6.60	\$10.20	-35.3%	\$8.92	\$8.22	8.5%
Cost per Mile	\$2.70	\$3.22	-16.1%	\$3.07	\$2.98	3.0%
Miles per Roadcall	24,082	16,372	47.1%	17,077	13,077	30.6%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,297	1,514	-14.3%	1,321	1,419	-6.9%
Monthly Cost	\$20,000	\$27,049	-26.1%	\$30,180	\$30,625	-1.5%
Monthly Vehicle Miles	7,308	5,402	35.3%	5,535	5,594	-1.1%
On-Time Performance	94.1%	99.9%	-5.8%	93.1%	99.9%	-6.8%
Cost per Ride	\$15.42	\$17.87	-13.7%	\$22.84	\$21.58	5.8%
Cost per Mile	\$2.74	\$5.01	-45.3%	\$5.45	\$5.47	-0.4%
Miles per Roadcall	7,308	5,402	35.3%	5,535	5,594	-1.1%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,596	7,737	11.1%	7,642	7,669	-0.4%
Monthly Cost	\$56,092	\$53,010	5.8%	\$55,134	\$52,254	5.5%
Monthly Vehicle Miles	22,480	21,642	3.9%	21,826	21,662	0.8%
On-Time Performance	96.0%	98.0%	-2.0%	95.3%	96.8%	-1.5%
Cost per Ride	\$6.53	\$6.85	-4.7%	\$7.21	\$6.81	5.9%
Cost per Mile	\$2.50	\$2.45	2.0%	\$2.53	\$2.41	5.0%
Miles per Roadcall	22,480	21,642	3.9%	21,826	21,662	0.8%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,847	9,928	-0.8%	9,016	9,522	-5.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	24,082	21,527	11.9%	22,203	22,069	0.6%
On-Time Performance	97.5%	99.9%	-2.4%	97.0%	98.1%	-1.1%
Cost per Ride	\$6.60	\$6.55	0.8%	\$7.21	\$6.83	5.6%
Cost per Mile	\$2.70	\$3.02	-10.6%	\$2.93	\$2.95	-0.7%
Miles per Roadcall	72,246	21,527	235.6%	22,203	22,069	0.6%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,297	1,388	-6.6%	1,292	1,146	12.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,308	7,513	-2.7%	7,265	7,210	0.8%
On-Time Performance	94.1%	94.6%	-0.5%	94.4%	95.2%	-0.8%
Cost per Ride	\$15.42	\$14.41	7.0%	\$15.48	\$17.46	-11.3%
Cost per Mile	\$2.74	\$2.66	3.0%	\$2.75	\$2.77	-0.7%
Miles per Roadcall	7,308	7,513	-2.7%	7,265	7,210	0.8%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	26,177	24,969	4.8%	23,786	20,651	15.2%
Monthly Cost	\$396,357	\$309,020	28.3%	\$353,919	\$338,205	4.6%
Monthly Vehicle Miles	52,518	41,541	26.4%	47,149	46,356	1.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.14	\$12.38	22.3%	\$14.88	\$16.38	-9.2%
Cost per Mile	\$7.55	\$7.44	1.5%	\$7.51	\$7.30	2.9%
Miles per Roadcall	52,518	41,541	26.4%	47,149	46,356	1.7%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,742	1,870	-6.8%	1,468	1,839	-20.2%
Monthly Cost	\$69,945	\$54,533	28.3%	\$62,460	\$89,964	-30.6%
Monthly Vehicle Miles	6,268	5,405	16.0%	5,493	6,171	-11.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$40.15	\$29.16	37.7%	\$42.54	\$48.93	-13.1%
Cost per Mile	\$11.16	\$10.09	10.6%	\$11.37	\$14.58	-22.0%
Miles per Roadcall	6,268	5,405	16.0%	5,493	6,171	-11.0%

RideWise Performance Report - April 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	20	95	4,940	\$164,600.80		
One-on-one travel training general trips	11	29	1,508	\$50,246.56		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	31	124	6,448	\$214,847.36		
Group travel training with schools	65		237	\$7,909.50		
Group travel training general	8		29	\$973.48		
Riders Club participants	29					
Subtotal	102		267	\$8,882.98		
Total	133	124	6,715	\$223,730.34		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	2					
Transitional staff support and pass plan	146	443	85	551	4,756	2,635
Total	153					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$52,508.98					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	63.50					
Value of volunteer hours monthly	\$1,567.82					
Value of transitional staff hours monthly	\$77,627.10					

RideWise Performance Report - YTD 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	138	794	41,288	\$1,375,716.16		
One-on-one travel training general trips	117	351	18,252	\$608,156.64		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	255	1,145		\$1,983,872.80		
Group travel training with schools	415	0	1,516	\$50,499.13		
Group travel training general	246	29	898	\$29,934.42		
Riders Club participants	240	0	0	\$0.00		
Subtotal	901		2,414	\$80,433.55		
Total	1,156	1,145	2,414	\$2,064,306.35		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	44	0	0	0	0	0
Transitional staff support only	20	0	0	0	0	0
Transitional staff support and pass plan	1,105	3,392	426	2,419	30,221	15,420
Total	1,169	3,392	426	2,419	30,221	15,420
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$458,916.42					
Annual cost avoidance of trips	\$2,064,306.35					
Total cost avoidance	\$1,605,389.93					
Total trainer hours annual	7,279					
Ride Ambassador hours annual	488					
Value of volunteer hours annual	\$12,048.72					
Value of transitional staff hours annual	\$454,274.67					