
DATE: OCTOBER 2016

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D services for October 2016 decreased by 12.8% compared to October 2015. Cab Services ridership declined by 55% (-5,257) due to the termination of the Title XIX non-medical program (-4,980). The reorganization of Mid-County through service program swaps between RC East County and Metropolitan Family Services continues to post well for both providers overall. With the transition, both programs experienced growth compared to the previous fiscal year. RC East County improved ridership by 43% and MFS by 15% this month.
2. Total costs decreased by \$50,425, or 7.6% for Ride Connection's E&D services. Cab Services under the Title XIX program were again responsible for a significant decrease of \$102,966 corresponding with the decrease in rides due to the cessation of the Title XIX contract. Providence Elderplace (+\$46,062) added network costs using their own funding for the Vehicle Only program. RC East County posted 51% higher expenses (+\$13,406), which are directly attributable to the MFS/RC East County service swap and an increase in rides compared to last year.
3. Cost Per Ride (CPR) increased slightly by 4.9%, to \$16.54 per trip, compared to the previous October. However, this CPR is within normal range for the network and the increase is not cause for alarm. In fact, compared to the previous month (September 2016), CPR decreased by 2.9%.

**Narrative report includes Clackamas County Consortium numbers as reported to Ride Connection for the month of October 2016.*

RIDEWISE

1. Service Delivery Analysis. There were a total of 136 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.

2. A total of 25 persons successfully exited out of one-on-one travel training with 11 whom were prior participants returning to learn a new route. There was an increase of 4.2% of successful customers from October 2015 – October 2016.
3. Under the age of 60, a total of 23 individuals successfully exited out of the one-on-one travel training with an average training hour per individual of 10.1 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There were a total of five events held.
 - RideWise participated in Transition Nights at Victory Academy in Sherwood and the Oregon City High School. Ridewise also hosted a resource table at the UCP Family Conference. RideWise met with the Multnomah County Library and attended the groundbreaking ceremony for the new Seven Corners building.
5. Ride Ambassador Program. 89 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported 11 Rider's Club activities with 56 participants.
7. Referral Sources. There were 30 referrals in October 2016. Three referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Three referrals were the result of our travel options counseling efforts.
8. School Program. 373 students received training during the month of October. There were a total of 3,968 trips taken as a group, 160 one-on-one trips. 181 teachers and support staff reported a total of 2,191 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 9,940. Overall ridership decreased by 15.4%; the SAM-Gresham route decreased by 12%. SAM-Estacada ridership decreased by 43.6%. STAR rides decreased by 21.6%. The percentage of elderly and/or disabled riders on STAR was 66%. The

Elderly and Disabled program (out-of-town medical rides) increased by 11.9%.

2. Sandy Transit began posting notices regarding significant changes to the Estacada route which would go into effect November 1; this could explain the drop in ridership on the Estacada route and overall ridership. STAR ridership has been declining due to the lack of ability to schedule same day rides; that capability will be restored by January 1, 2017 with the introduction of the shopper shuttle.
3. In October, the City Council approved a resolution to create a fare structure change for Sandy Transit. Fixed route services (SAM Gresham and SAM Estacada) in Sandy city limits will be fareless. This change is expected to boost in-town ridership, support local business and provide more accessible transportation for Sandy residents.
4. Much of October was spent preparing for many changes that will begin to take effect November 1. In addition to planning a new route for Estacada and changing the times of the runs, Sandy Transit will begin a shopping shuttle on December 1, 2016. This shopper is intended to alleviate the scheduling difficulties for STAR, returning that service to same day scheduling.
5. Staffs also continue to serve on the Oregon Transportation Association board which met frequently in October in an effort to prepare legislative material for the upcoming legislative session. Staff are encouraged that through OTA efforts as well as others, transit throughout the state will be included in a 2017 Transportation Package should one be successful.
6. Sandy staffs also remain involved in the Mount Hood Transportation Alliance group that meets regularly regarding transportation in the Mount Hood communities. Mount Hood Express and the Villages Shuttle surveyed in October to gauge customer service and obtain feedback regarding schedule changes on the mountain service. Mount Hood Express and Sandy Transit once again partnered in an application for continued FLAP funding and expect information regarding the success of the grant proposal in November.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. None provided.

CANBY AREA TRANSIT (CAT)

1. Both fixed route and demand response ridership is sliding. With a 20% drop in fixed route and a 5.8% drop in demand response trips. As mentioned in previous reports it is difficult to identify a single cause. Implementation of a fare, TriMet service changes associated with the Orange Line opening, the move of two sheltered workshops to locations outside the Oregon City limits, decreasing unemployment and low gas price are all factors.
2. City of Canby conducted an RFQ process in September for the replacement of on-board surveillance equipment on the CAT fleet to be installed in early 2017. AngelTrax was the successful vendor.
3. The Transit Master Plan service design meeting with the consultant (Jarrett Walker + Associates) is scheduled for November 2016.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Rides were down again this month by 4% over last year. The starting dates of the college and other schools could account for the drop.
2. Work has finalized on the plans for the office building. Bid documents are being prepared and will be published as required by law.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Oct 16	Oct 15	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	91,300	94,300	-3.2%	86,825	92,200	-5.8%
Bus-Frequent Service*	<u>102,000</u>	<u>108,200</u>	-5.7%	<u>98,750</u>	<u>104,500</u>	-5.5%
Subtotal All Bus	193,300	202,500	-4.5%	185,575	196,700	-5.7%
MAX	125,800	129,500	-2.9%	124,676	123,680	0.8%
Commuter Rail	<u>1,795</u>	<u>1,860</u>	-3.5%	<u>1,831</u>	<u>1,840</u>	-0.5%
Fixed Route Total	320,895	333,900	-3.9%	312,083	322,220	-3.1%
<u>Paratransit</u>						
LIFT& Cabs	3,725	3,727	-0.1%	3,651	3,608	1.2%
System Total	324,620	337,592	-3.8%	315,734	325,828	-3.1%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	522,800	540,800	-3.3%	502,300	534,375	-6.0%
Bus-Frequent Service*	<u>625,400</u>	<u>664,500</u>	-5.9%	<u>612,875</u>	<u>646,950</u>	-5.3%
Subtotal All Bus	1,148,200	1,205,300	-4.7%	1,115,175	1,181,325	-5.6%
MAX	775,500	805,700	-3.7%	781,206	776,800	0.6%
Commuter Rail	<u>8,975</u>	<u>9,320</u>	-3.7%	<u>9,156</u>	<u>9,188</u>	-0.3%
Fixed Route Total	1,932,675	2,020,325	-4.3%	1,905,538	1,967,313	-3.1%
Frequent Bus % of Total Bus	54.5%	55.1%	-0.7%	55.0%	54.8%	0.2%
<u>Paratransit</u>						
LIFT & Cabs	20,963	21,041	-0.4%	20,522	20,310	1.0%
System Total	1,953,638	2,041,366	-4.3%	1,926,060	1,987,622	-3.1%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.88	\$3.25	19.38%	\$3.90	\$3.37	15.73%
Bus-Frequent Service*	\$2.88	\$2.39	20.50%	\$2.86	\$2.45	16.73%
Subtotal All Bus	\$3.33	\$2.78	19.78%	\$3.32	\$2.87	15.68%
MAX	\$2.61	\$2.09	24.88%	\$2.48	\$2.17	14.29%
Commuter Rail	\$17.29	\$12.27	40.91%	\$15.77	\$13.31	18.48%
Fixed Route Total	\$3.10	\$2.55	21.57%	\$3.03	\$2.64	14.77%
<u>Paratransit</u>						
LIFT & Cabs	\$36.88	\$31.78	16.05%	\$34.74	\$32.59	6.60%
System Total	\$3.46	\$2.85	21.40%	\$3.37	\$2.95	14.24%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,967,800	5,336,600	-6.9%	4,888,608	5,164,242	-5.3%
Monthly Cost	\$16,536,509	\$14,812,576	11.6%	\$15,792,215	\$14,800,204	6.7%
Monthly Vehicle Mile	2,057,515	2,074,071	-0.8%	2,026,611	1,983,236	2.2%
On-Time Performance	80.9%	80.4%	0.5%	80.9%	81.0%	-0.1%
Cost per Ride	\$3.33	\$2.78	19.8%	\$3.23	\$2.87	12.5%
Cost per Mile	\$8.04	\$7.14	12.6%	\$7.79	\$7.46	4.4%
Miles per Roadcall	12,032	12,882	-6.6%	11,151	11,290	-1.2%
Light Rail (MAX)						
Monthly Rides	3,374,300	3,571,400	-5.5%	3,343,556	3,164,158	5.7%
Monthly Cost	\$8,820,336	\$7,476,064	18.0%	\$8,226,651	\$7,002,520	17.5%
Monthly Vehicle Mile	384,379	393,902	-2.4%	376,319	347,713	8.2%
On-Time Performance	84.0%	81.4%	2.6%	82.5%	80.6%	1.9%
Cost per Ride	\$2.61	\$2.09	24.9%	\$2.46	\$2.21	11.3%
Cost per Mile	\$22.95	\$18.98	20.9%	\$21.86	\$20.14	8.5%
Miles per Roadcall	1,281	1,135	12.9%	1,184	1,356	-12.7%
Commuter Rail (WES)						
Monthly Rides	37,695	41,030	-8.1%	37,753	38,544	-2.1%
Monthly Costs	\$651,872	\$503,604	29.4%	\$608,626	\$542,553	12.2%
Monthly Vehicle Mile	9,629	10,349	-7.0%	9,934	9,932	0.0%
On Time Performance	90.6%	95.5%	-4.9%	95.9%	95.5%	0.4%
Cost per Ride	\$17.29	\$12.27	40.9%	\$16.12	\$14.08	14.5%
Cost per Mile	\$67.70	\$48.66	39.1%	\$61.26	\$54.63	12.1%
Miles per Roadcall	9,629	5,175	86.1%	39,738	8,513	366.8%
Paratransit LIFT and Cab						
Monthly Rides	89,922	92,827	-3.1%	88,611	86,916	2.0%
Monthly Cost	\$3,316,260	\$2,949,923	12.4%	\$3,000,079	\$2,837,435	5.7%
Monthly Vehicle Mile	766,590	777,973	-1.5%	744,691	719,138	3.6%
On-Time Performance	90.1%	91.5%	-1.4%	91.5%	93.2%	-1.7%
Cost per Ride	\$36.88	\$31.78	16.0%	\$33.86	\$32.65	3.7%
Cost per Mile	\$4.33	\$3.79	14.2%	\$4.03	\$3.95	2.0%
Miles per Roadcall	7,301	7,072	3.2%	7,331	6,445	13.7%

RIDE CONNECTION*	Oct 2016	Oct 2015	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,330	41,940	-13.4%	37,673	37,389	0.8%
Monthly Cost	\$580,702	\$653,398	-11.1%	\$645,509	\$609,021	6.0%
Monthly Vehicle Mile	168,147	194,328	-13.5%	174,754	173,003	1.0%
New Riders This Month	1,017	1,489	-31.7%	1,465.3	1,413.4	3.7%
Cost per Ride	\$15.98	\$15.58	2.6%	\$17.13	\$16.29	5.2%
Cost per Mile	\$3.45	\$3.36	2.7%	\$3.69	\$3.52	4.8%
Miles per Ride	4.6	4.6	0.0%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, December 05, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	677	581	16.5%	718	677	6.1%
Monthly Cost	\$7,610	\$8,280	-8.1%	\$7,355	\$7,187	2.3%
Monthly Vehicle Mile	3,563	3,580	-0.5%	3,982	3,966	0.4%
New Riders This Month	20	30	-33.3%	28.5	35.0	-18.6%
Cost per Ride	\$11.24	\$14.25	-21.1%	\$10.24	\$10.61	-3.5%
Cost per Mile	\$2.14	\$2.31	-7.4%	\$1.85	\$1.81	2.2%
Miles per Ride	5.3	6.2	-14.5%	5.5	5.9	-6.8%
King City Shuttle						
Monthly Rides	297	324	-8.3%	319	298	7.0%
Monthly Cost	\$4,602	\$4,373	5.2%	\$5,545	\$4,537	22.2%
Monthly Vehicle Mile	1,404	1,272	10.4%	1,233	1,226	0.6%
New Riders This Month	14	6	133.3%	8.8	11.5	-23.5%
Cost per Ride	\$15.49	\$13.50	14.7%	\$17.38	\$15.24	14.0%
Cost per Mile	\$3.28	\$3.44	-4.7%	\$4.50	\$3.70	21.6%
Miles per Ride	4.7	3.9	20.5%	3.9	4.1	-4.9%
N/NE Shuttle						
Monthly Rides	0	158	-100.0%	51	158	-67.7%
Monthly Cost	\$0	\$3,339	-100.0%	\$1,433	\$3,626	-60.5%
Monthly Vehicle Mile	0	1,556	-100.0%	569	1,505	-62.2%
New Riders This Month	0	18	-100.0%	6.7	19.2	-65.1%
Cost per Ride	N/A	\$21.13	N/A	\$28.14	\$22.91	22.8%
Cost per Mile	N/A	\$2.15	N/A	\$2.52	\$2.41	4.6%
Miles per Ride	N/A	9.8	N/A	11.2	9.5	17.9%
STF Service						
Monthly Rides	540	602	-10.3%	491	511	-3.9%
Monthly Cost	\$7,483	\$8,144	-8.1%	\$9,329	\$9,137	2.1%
Monthly Vehicle Mile	3,250	3,866	-15.9%	3,203	3,662	-12.5%
New Riders This Month	27	43	-37.2%	31.7	48.2	-34.2%
Cost per Ride	\$13.86	\$13.53	2.4%	\$19.00	\$17.89	6.2%
Cost per Mile	\$2.30	\$2.11	9.0%	\$2.91	\$2.49	16.9%
Miles per Ride	6.0	6.4	-6.3%	6.5	7.2	-9.7%
TriMet ADS						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$0	\$0	N/A	\$4	\$20	-80.0%
Monthly Vehicle Mile	0	0	N/A	0	5	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$16.71	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.71	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.5	N/A
TriMet Service						
Monthly Rides	106	530	-80.0%	289	613	-52.9%
Monthly Cost	\$1,677	\$5,918	-71.7%	\$4,705	\$7,003	-32.8%
Monthly Vehicle Mile	1,058	2,605	-59.4%	1,982	3,343	-40.7%
New Riders This Month	17	30	-43.3%	24.6	40.8	-39.7%
Cost per Ride	\$15.82	\$11.17	41.6%	\$16.28	\$11.42	42.6%
Cost per Mile	\$1.59	\$2.27	-30.0%	\$2.37	\$2.10	12.9%
Miles per Ride	10.0	4.9	104.1%	6.9	5.5	25.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	382	351	8.8%	396		
Monthly Cost	\$10,415	\$6,989	49.0%	\$10,516		
Monthly Vehicle Mile	2,304	1,811	27.2%	2,213		
New Riders This Month	12	5	140.0%	20		
Cost per Ride	\$27.26	\$19.91	36.9%	\$26.54		
Cost per Mile	\$4.52	\$3.86	17.1%	\$4.75		
Miles per Ride	6.0	5.2	15.4%	5.6		
General Public						
Monthly Rides	899	987	-8.9%	954	808	18.1%
Monthly Cost	\$21,488	\$25,840	-16.8%	\$24,139	\$18,234	32.4%
Monthly Vehicle Mile	6,810	8,930	-23.7%	8,159	6,850	19.1%
New Riders This Month	10	20	-50.0%	16	17	-5.9%
Cost per Ride	\$23.90	\$26.18	-8.7%	\$25.30	\$22.58	12.0%
Cost per Mile	\$3.16	\$2.89	9.3%	\$2.96	\$2.66	11.3%
Miles per Ride	7.6	9.0	-15.6%	8.6	8.5	1.2%
Multnomah Co. ADS Premium						
Monthly Rides	114	430	-73.5%	262	317	-17.4%
Monthly Cost	\$2,627	\$6,857	-61.7%	\$4,562	\$4,108	11.1%
Monthly Vehicle Mile	651	2,139	-69.6%	1,275	2,376	-46.3%
New Riders This Month	12	51	-76.5%	16	20	-20.0%
Cost per Ride	\$23.05	\$15.95	44.5%	\$17.39	\$12.96	34.2%
Cost per Mile	\$4.04	\$3.21	25.9%	\$3.58	\$1.73	106.9%
Miles per Ride	5.7	5.0	14.0%	4.9	7.5	-34.7%
STF Service						
Monthly Rides	1,487	1,439	3.3%	1,596	1,266	26.1%
Monthly Cost	\$32,388	\$27,482	17.9%	\$32,661	\$22,466	45.4%
Monthly Vehicle Mile	8,528	7,790	9.5%	8,626	6,655	29.6%
New Riders This Month	180	250	-28.0%	304	192	58.3%
Cost per Ride	\$21.78	\$19.10	14.0%	\$20.47	\$17.74	15.4%
Cost per Mile	\$3.80	\$3.53	7.6%	\$3.79	\$3.38	12.1%
Miles per Ride	5.7	5.4	5.6%	5.4	5.3	1.9%
Title XIX Non Medical						
Monthly Rides	1,265	6,245	-79.7%	2,792	4,565	-38.8%
Monthly Cost	\$28,371	\$131,337	-78.4%	\$59,146	\$94,880	-37.7%
Monthly Vehicle Mile	6,917	32,333	-78.6%	14,417	23,253	-38.0%
New Riders This Month	49	339	-85.5%	117	300	-61.0%
Cost per Ride	\$22.43	\$21.03	6.7%	\$21.19	\$20.78	2.0%
Cost per Mile	\$4.10	\$4.06	1.0%	\$4.10	\$4.08	0.5%
Miles per Ride	5.5	5.2	5.8%	5.2	5.1	2.0%
Wa Co DAVS						
Monthly Rides	117	69	69.6%	151	57	164.9%
Monthly Cost	\$3,501	\$1,949	79.6%	\$4,064	\$1,443	181.6%
Monthly Vehicle Mile	933	645	44.7%	1,180	497	137.4%
New Riders This Month	9	13	-30.8%	13	9	44.4%
Cost per Ride	\$29.93	\$28.25	5.9%	\$26.91	\$25.39	6.0%
Cost per Mile	\$3.75	\$3.02	24.2%	\$3.44	\$2.90	18.6%
Miles per Ride	8.0	9.3	-14.0%	7.8	8.8	-11.4%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	236	331	-28.7%	245	311	-21.2%
Monthly Cost	\$1,888	\$2,648	-28.7%	\$1,961	\$2,536	-22.7%
Monthly Vehicle Mile	1,330	1,384	-3.9%	1,199	1,295	-7.4%
New Riders This Month	1	2	-50.0%	6.3	6.7	-6.0%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.16	-2.0%
Cost per Mile	\$1.42	\$1.91	-25.7%	\$1.64	\$1.96	-16.3%
Miles per Ride	5.6	4.2	33.3%	4.9	4.2	16.7%
Estacada Senior Center						
Monthly Rides	214	220	-2.7%	229	236	-3.0%
Monthly Cost	\$1,657	\$1,728	-4.1%	\$1,785	\$1,839	-2.9%
Monthly Vehicle Mile	556	586	-5.1%	728	713	2.1%
New Riders This Month	2	1	100.0%	5.6	5.3	5.7%
Cost per Ride	\$7.74	\$7.85	-1.4%	\$7.80	\$7.78	0.3%
Cost per Mile	\$2.98	\$2.95	1.0%	\$2.45	\$2.58	-5.0%
Miles per Ride	2.6	2.7	-3.7%	3.2	3.0	6.7%
Gladstone Senior Center						
Monthly Rides	159	267	-40.4%	212	208	1.9%
Monthly Cost	\$1,193	\$2,113	-43.6%	\$1,636	\$1,601	2.2%
Monthly Vehicle Mile	421	4,446	-90.5%	516	829	-37.8%
New Riders This Month	1	9	-88.9%	7.1	8.6	-17.4%
Cost per Ride	\$7.50	\$7.91	-5.2%	\$7.70	\$7.69	0.1%
Cost per Mile	\$2.83	\$0.48	489.6%	\$3.17	\$1.93	64.2%
Miles per Ride	2.6	16.7	-84.4%	2.4	4.0	-40.0%
Hoodland Senior Center						
Monthly Rides	65	164	-60.4%	137	166	-17.5%
Monthly Cost	\$1,996	\$3,063	-34.8%	\$2,675	\$3,307	-19.1%
Monthly Vehicle Mile	957	980	-2.3%	1,376	1,257	9.5%
New Riders This Month	0	0	N/A	2.0	5.3	-62.3%
Cost per Ride	\$30.70	\$18.67	64.4%	\$19.52	\$19.88	-1.8%
Cost per Mile	\$2.09	\$3.13	-33.2%	\$1.94	\$2.63	-26.2%
Miles per Ride	14.7	6.0	145.0%	10.0	7.6	31.6%
Lake Oswego Adult Comm. Center						
Monthly Rides	274	326	-16.0%	248	292	-15.1%
Monthly Cost	\$2,055	\$2,445	-16.0%	\$1,863	\$2,189	-14.9%
Monthly Vehicle Mile	732	767	-4.6%	729	813	-10.3%
New Riders This Month	0	0	N/A	4.1	6.8	-39.7%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.81	\$3.19	-11.9%	\$2.55	\$2.69	-5.2%
Mile per Ride	2.7	2.4	12.5%	2.9	2.8	3.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	789	907	-13.0%	766	863	-11.2%
Monthly Cost	\$7,845	\$8,934	-12.2%	\$7,422	\$8,345	-11.1%
Monthly Vehicle Mile	2,024	2,211	-8.5%	2,028	2,128	-4.7%
New Riders This Month	22	6	266.7%	19.2	19.1	0.5%
Cost per Ride	\$9.94	\$9.85	0.9%	\$9.69	\$9.67	0.2%
Cost per Mile	\$3.88	\$4.04	-4.0%	\$3.66	\$3.92	-6.6%
Miles per Ride	2.6	2.4	8.3%	2.6	2.5	4.0%
Molalla Senior Center						
Monthly Rides	309	470	-34.3%	379	483	-21.5%
Monthly Cost	\$3,343	\$4,745	-29.5%	\$4,896	\$5,544	-11.7%
Monthly Vehicle Mile	900	1,021	-11.9%	984	869	13.2%
New Riders This Month	5	5	0.0%	7.7	8.5	-9.4%
Cost per Ride	\$10.82	\$10.10	7.1%	\$12.90	\$11.49	12.3%
Cost per Mile	\$3.71	\$4.65	-20.2%	\$4.97	\$6.38	-22.1%
Miles per Ride	2.9	2.2	31.8%	2.6	1.8	44.4%
Pioneer Senior Center						
Monthly Rides	741	844	-12.2%	690	644	7.1%
Monthly Cost	\$6,091	\$7,065	-13.8%	\$5,744	\$5,281	8.8%
Monthly Vehicle Mile	2,217	2,399	-7.6%	2,211	2,137	3.5%
New Riders This Month	17	31	-45.2%	24.1	23.0	4.8%
Cost per Ride	\$8.22	\$8.37	-1.8%	\$8.32	\$8.20	1.5%
Cost per Mile	\$2.75	\$2.94	-6.5%	\$2.60	\$2.47	5.3%
Miles per Ride	3.0	2.8	7.1%	3.2	3.3	-3.0%
Sandy Senior Center						
Monthly Rides	255	269	-5.2%	247	266	-7.1%
Monthly Cost	\$3,389	\$2,894	17.1%	\$2,952	\$3,200	-7.8%
Monthly Vehicle Mile	1,443	1,240	16.4%	1,174	1,372	-14.4%
New Riders This Month	14	17	-17.6%	12.2	13.5	-9.6%
Cost per Ride	\$13.29	\$10.76	23.5%	\$11.94	\$12.03	-0.7%
Cost per Mile	\$2.35	\$2.33	0.9%	\$2.51	\$2.33	7.7%
Miles per Ride	5.7	4.6	23.9%	4.7	5.2	-9.6%
Transportation Reaching People						
Monthly Rides	2,262	2,148	5.3%	2,229	2,131	4.6%
Monthly Cost	\$24,785	\$24,975	-0.8%	\$26,665	\$26,765	-0.4%
Monthly Vehicle Mile	21,472	20,374	5.4%	20,778	21,677	-4.1%
New Riders This Month	45	47	-4.3%	59.6	63.9	-6.7%
Cost per Ride	\$10.96	\$11.63	-5.8%	\$11.96	\$12.56	-4.8%
Cost per Mile	\$1.15	\$1.23	-6.5%	\$1.28	\$1.23	4.1%
Miles per Ride	9.5	9.5	0.0%	9.3	10.2	-8.8%
Transp Reaching People-School/Work(1)						
Monthly Rides	199	184	8.2%	157	190	-17.4%
Monthly Cost	\$2,940	\$2,844	3.4%	\$2,643	\$2,977	-11.2%
Monthly Vehicle Mile	1,418	1,367	3.7%	1,223	1,385	-11.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$14.77	\$15.46	-4.5%	\$16.80	\$15.71	6.9%
Cost per Mile	\$2.07	\$2.08	-0.5%	\$2.16	\$2.15	0.5%
Miles per Ride	7.1	7.4	-4.1%	7.8	7.3	6.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	19	22	-13.6%	24	23	4.3%
Monthly Cost	\$134	\$110	21.8%	\$140	\$123	13.8%
Monthly Vehicle Mile	109	78	39.7%	78	69	13.0%
New Riders This Month	2	0	N/A	1.0	0.4	150.0%
Cost per Ride	\$7.07	\$5.00	41.4%	\$5.74	\$5.32	7.9%
Cost per Mile	\$1.23	\$1.41	-12.8%	\$1.78	\$1.79	-0.6%
Miles per Ride	5.7	3.5	62.9%	3.2	3.0	6.7%
Multnomah Co. ADS Premium						
Monthly Rides	100	42	138.1%	81	56	44.6%
Monthly Cost	\$761	\$261	191.6%	\$507	\$289	75.4%
Monthly Vehicle Mile	295	102	189.2%	172	133	29.3%
New Riders This Month	0	0	N/A	5.1	1.0	410.0%
Cost per Ride	\$7.61	\$6.21	22.5%	\$6.28	\$5.18	21.2%
Cost per Mile	\$2.58	\$2.56	0.8%	\$2.95	\$2.18	35.3%
Miles per Ride	3.0	2.4	25.0%	2.1	2.4	-12.5%
STF Discretionary						
Monthly Rides	545	653	-16.5%	521	648	-19.6%
Monthly Cost	\$8,463	\$10,399	-18.6%	\$10,739	\$9,967	7.7%
Monthly Vehicle Mile	1,925	2,154	-10.6%	1,911	2,038	-6.2%
New Riders This Month	40	57	-29.8%	45.9	28.3	62.2%
Cost per Ride	\$15.53	\$15.92	-2.4%	\$20.60	\$15.38	33.9%
Cost per Mile	\$4.40	\$4.83	-8.9%	\$5.62	\$4.89	14.9%
Miles per Ride	3.5	3.3	6.1%	3.7	3.1	19.4%
STF Service						
Monthly Rides	515	557	-7.5%	450	499	-9.8%
Monthly Cost	\$9,282	\$8,865	4.7%	\$9,019	\$7,944	13.5%
Monthly Vehicle Mile	1,880	1,644	14.4%	1,455	1,451	0.3%
New Riders This Month	24	31	-22.6%	24.7	24.8	-0.4%
Cost per Ride	\$18.02	\$15.92	13.2%	\$20.03	\$15.94	25.7%
Cost per Mile	\$4.94	\$5.39	-8.3%	\$6.20	\$5.47	13.3%
Miles per Ride	3.7	3.0	23.3%	3.2	2.9	10.3%
TriMet Service						
Monthly Rides	2,275	1,371	65.9%	1,774	1,053	68.5%
Monthly Cost	\$8,468	\$5,356	58.1%	\$6,220	\$4,394	41.6%
Monthly Vehicle Mile	6,121	4,584	33.5%	5,282	3,524	49.9%
New Riders This Month	35	28	25.0%	35.2	27.8	26.6%
Cost per Ride	\$3.72	\$3.91	-4.9%	\$3.51	\$4.17	-15.8%
Cost per Mile	\$1.38	\$1.17	17.9%	\$1.18	\$1.25	-5.6%
Miles per Ride	2.7	3.3	-18.2%	3.0	3.3	-9.1%
Veterans Volunteers						
Monthly Rides	165	200	-17.5%	157	177	-11.3%
Monthly Cost	\$924	\$1,234	-25.1%	\$1,147	\$1,072	7.0%
Monthly Vehicle Mile	1,719	2,548	-32.5%	1,825	1,968	-7.3%
New Riders This Month	16	18	-11.1%	15.7	16.6	-5.4%
Cost per Ride	\$5.60	\$6.17	-9.2%	\$7.31	\$6.06	20.6%
Cost per Mile	\$0.54	\$0.48	12.5%	\$0.63	\$0.54	16.7%
Miles per Ride	10.4	12.7	-18.1%	11.6	11.1	4.5%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$4,484	\$3,493	28.4%	\$2,915	\$3,480	-16.2%
David's Harp - STF Service						
Monthly Rides	80	167	-52.1%	153	171	-10.5%
Monthly Cost	\$965	\$1,830	-47.3%	\$954	\$2,326	-59.0%
Monthly Vehicle Mile	94	210	-55.2%	176	231	-23.8%
New Riders This Month	0	1	-100.0%	3.3	4.1	-19.5%
Cost per Ride	\$12.06	\$10.96	10.0%	\$6.23	\$13.60	-54.2%
Cost per Mile	\$10.26	\$8.71	17.8%	\$5.41	\$10.06	-46.2%
Miles per Ride	1.2	1.3	-7.7%	1.2	1.4	-14.3%
NW Pilot Project - STF Service						
Monthly Rides	169	153	10.5%	180	161	11.8%
Monthly Cost	\$13,494	\$12,436	8.5%	\$12,580	\$9,927	26.7%
Monthly Vehicle Mile	819	671	22.1%	969	990	-2.1%
New Riders This Month	8	4	100.0%	13.2	11.3	16.8%
Cost per Ride	\$79.84	\$81.28	-1.8%	\$69.85	\$61.78	13.1%
Cost per Mile	\$16.48	\$18.53	-11.1%	\$12.98	\$10.03	29.4%
Miles per Ride	4.8	4.4	9.1%	5.4	6.2	-12.9%
Providence Elderplace - STF Service						
Monthly Rides	316	342	-7.6%	310	326	-4.9%
Monthly Cost	\$3,059	\$2,921	4.7%	\$3,057	\$3,248	-5.9%
Monthly Vehicle Mile	884	1,306	-32.3%	1,103	1,211	-8.9%
New Riders This Month	36	75	-52.0%	72.3	68.2	6.0%
Cost per Ride	\$9.68	\$8.54	13.3%	\$9.87	\$9.96	-0.9%
Cost per Mile	\$3.46	\$2.24	54.5%	\$2.77	\$2.68	3.4%
Miles per Ride	2.8	3.8	-26.3%	3.6	3.7	-2.7%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	437	271	61.3%	410	290	41.4%
Monthly Cost	\$2,064	\$2,281	-9.5%	\$2,072	\$1,924	7.7%
Monthly Vehicle Mile	3,217	1,552	107.3%	2,651	1,852	43.1%
New Riders This Month	1	0	N/A	3.2	0.6	433.3%
Cost per Ride	\$4.72	\$8.42	-43.9%	\$5.06	\$6.64	-23.8%
Cost per Mile	\$0.64	\$1.47	-56.5%	\$0.78	\$1.04	-25.0%
Miles per Ride	7.4	5.7	29.8%	6.5	6.4	1.6%
Urban League - N/NE Shuttle						
Monthly Rides	404	456	-11.4%	441	462	-4.5%
Monthly Cost	\$4,251	\$3,993	6.5%	\$4,350	\$4,249	2.4%
Monthly Vehicle Mile	1,019	793	28.5%	905	753	20.2%
New Riders This Month	2	3	-33.3%	3.4	4.3	-20.9%
Cost per Ride	\$10.52	\$8.76	20.1%	\$9.87	\$9.19	7.4%
Cost per Mile	\$4.17	\$5.04	-17.3%	\$4.80	\$5.65	-15.0%
Miles per Ride	2.5	1.7	47.1%	2.1	1.6	31.3%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,500	2,767	26.5%	4,721	3,717	27.0%
Monthly Cost	\$18,344	\$28,581	-35.8%	\$30,801	\$32,422	-5.0%
Monthly Vehicle Mile	16,888	16,606	1.7%	17,351	16,858	2.9%
New Riders This Month	50	156	-67.9%	178.7	256.3	-30.3%
Cost per Ride	\$5.24	\$10.33	-49.3%	\$6.52	\$8.72	-25.2%
Cost per Mile	\$1.09	\$1.72	-36.6%	\$1.78	\$1.92	-7.3%
Miles per Ride	4.8	6.0	-20.0%	3.7	4.5	-17.8%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	47	7	571.4%	49	37	32.4%
Monthly Cost	\$440	\$364	20.9%	\$345	\$415	-16.9%
Monthly Vehicle Mile	90	54	66.7%	88	96	-8.3%
New Riders This Month	0	1	-100.0%	1.8	1.0	80.0%
Cost per Ride	\$9.37	\$52.00	-82.0%	\$7.01	\$11.20	-37.4%
Cost per Mile	\$4.89	\$6.74	-27.4%	\$3.91	\$4.32	-9.5%
Miles per Ride	1.9	7.7	-75.3%	1.8	2.6	-30.8%
Gateway Shuttle						
Monthly Rides	191	249	-23.3%	198	162	22.2%
Monthly Cost	\$828	\$817	1.3%	\$798	\$873	-8.6%
Monthly Vehicle Mile	243	326	-25.5%	278	244	13.9%
New Riders This Month	2	2	0.0%	4.5	3.9	15.4%
Cost per Ride	\$4.34	\$3.28	32.3%	\$4.03	\$5.41	-25.5%
Cost per Mile	\$3.41	\$2.51	35.9%	\$2.87	\$3.59	-20.1%
Miles per Ride	1.3	1.3	0.0%	1.4	1.5	-6.7%
Mid Multnomah County						
Monthly Rides	576	1,045	-44.9%	637	824	-22.7%
Monthly Cost	\$4,828	\$14,108	-65.8%	\$10,225	\$13,509	-24.3%
Monthly Vehicle Mile	1,425	4,625	-69.2%	2,516	4,211	-40.3%
New Riders This Month	9	33	-72.7%	20.9	40.5	-48.4%
Cost per Ride	\$8.38	\$13.50	-37.9%	\$16.06	\$16.40	-2.1%
Cost per Mile	\$3.39	\$3.05	11.1%	\$4.06	\$3.21	26.5%
Miles per Ride	2.5	4.4	-43.2%	4.0	5.1	-21.6%
Multnomah Co. ADS Premium						
Monthly Rides	6	13	-53.8%	14	18	-22.2%
Monthly Cost	\$48	\$20	140.0%	\$35	\$53	-34.0%
Monthly Vehicle Mile	22	15	46.7%	23	34	-32.4%
New Riders This Month	1	0	N/A	0.6	0.3	100.0%
Cost per Ride	\$7.99	\$1.54	418.8%	\$2.59	\$3.02	-14.2%
Cost per Mile	\$2.18	\$1.33	63.9%	\$1.52	\$1.58	-3.8%
Miles per Ride	3.7	1.2	208.3%	1.7	1.9	-10.5%
N/NE Shuttle						
Monthly Ride	243	297	-18.2%	434	532	-18.4%
Monthly Cost	\$9,073	\$7,578	19.7%	\$11,654	\$9,134	27.6%
Monthly Vehicle Mile	737	633	16.4%	1,400	936	49.6%
New Riders This Month	4	3	33.3%	26.5	10.2	159.8%
Cost per Ride	\$37.34	\$25.52	46.3%	\$26.85	\$17.18	56.3%
Cost per Mile	\$12.31	\$11.97	2.8%	\$8.32	\$9.76	-14.8%
Miles per Ride	3.0	2.1	42.9%	3.2	1.8	77.8%
STF Service						
Monthly Ride	721	329	119.1%	504	391	28.9%
Monthly Cost	\$17,460	\$12,697	37.5%	\$13,913	\$14,155	-1.7%
Monthly Vehicle Mile	4,440	1,733	156.2%	2,700	1,818	48.5%
New Riders This Month	61	28	117.9%	50.3	31.0	62.3%
Cost per Ride	\$24.22	\$38.59	-37.2%	\$27.59	\$36.25	-23.9%
Cost per Mile	\$3.93	\$7.33	-46.4%	\$5.15	\$7.79	-33.9%
Miles per Ride	6.2	5.3	17.0%	5.4	4.7	14.9%
TriMet Service						
Monthly Ride	938	378	148.1%	674	414	62.8%
Monthly Cost	\$6,237	\$3,447	80.9%	\$5,541	\$3,629	52.7%
Monthly Vehicle Mile	5,578	1,579	253.3%	3,622	1,912	89.4%
New Riders This Month	44	14	214.3%	40.1	20.7	93.7%
Cost per Ride	\$6.65	\$9.12	-27.1%	\$8.22	\$8.76	-6.2%
Cost per Mile	\$1.12	\$2.18	-48.6%	\$1.53	\$1.90	-19.5%
Miles per Ride	5.9	4.2	40.5%	5.4	4.6	17.4%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	444	686	-35.3%	484	491	-1.4%
Monthly Cost	\$6,563	\$5,461	20.2%	\$7,667	\$6,906	11.0%
Monthly Vehicle Mile	1,357	1,720	-21.1%	1,509	1,149	31.3%
New Riders This Month	28	38	-26.3%	28.8	26.6	8.3%
Cost per Ride	\$14.78	\$7.96	85.7%	\$15.85	\$14.05	12.8%
Cost per Mile	\$4.84	\$3.18	52.2%	\$5.08	\$6.01	-15.5%
Miles per Ride	3.1	2.5	24.0%	3.1	2.3	34.8%
SW Shuttle Service						
Monthly Rides	82	97	-15.5%	89	144	-38.2%
Monthly Cost	\$1,382	\$1,880	-26.5%	\$2,083	\$2,230	-6.6%
Monthly Vehicle Mile	180	150	20.0%	177	268	-34.0%
New Riders This Month	0	1	-100.0%	2.2	4.3	-48.8%
Cost per Rider	\$16.85	\$19.38	-13.1%	\$23.37	\$15.52	50.6%
Cost per Mile	\$7.68	\$12.53	-38.7%	\$11.77	\$8.33	41.3%
Miles per Ride	2.2	1.5	46.7%	2.0	1.9	5.3%
Downtown RideAbout(1)						
Monthly Rides	212	196	8.2%	171	177	-3.4%
Monthly Cost	\$864	\$689	25.4%	\$781	\$718	8.8%
Monthly Vehicle Mile	141	122	15.6%	111	115	-3.5%
New Riders This Month	0	0	N/A	0.8	1.4	-42.9%
Cost per Ride	\$4.08	\$3.52	15.9%	\$4.58	\$4.07	12.5%
Cost per Mile	\$6.13	\$5.65	8.5%	\$7.03	\$6.22	13.0%
Miles per Ride	0.7	0.6	16.7%	0.7	0.7	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	73	50	46.0%	58	42	38.1%
Monthly Cost	\$249	\$300	-17.0%	\$519	\$423	22.7%
Monthly Vehicle Mile	66	41	61.0%	57	35	62.9%
New Riders This Month	1	0	N/A	0.3	0.1	200.0%
Cost per Ride	\$3.41	\$6.00	-43.2%	\$8.96	\$10.14	-11.6%
Cost per Mile	\$3.77	\$7.32	-48.5%	\$9.19	\$12.16	-24.4%
Miles per Ride	0.9	0.8	12.5%	1.0	0.8	25.0%
Multnomah Co. ADS Premium						
Monthly Rides	8	13	-38.5%	6	11.3	-45.5%
Monthly Cost	\$55	\$65	-15.4%	\$31	\$56	-44.6%
Monthly Vehicle Mile	61	91	-33.0%	48	75	-36.0%
New Riders This Month	2	1	100.0%	1.7	1.3	30.8%
Cost per Ride	\$6.84	\$5.00	36.8%	\$5.21	\$4.93	5.7%
Cost per Mile	\$0.90	\$0.71	26.8%	\$0.64	\$0.75	-14.7%
Miles per Ride	7.6	7.0	8.6%	8.1	6.6	22.7%
STF Discretionary						
Monthly Rides	607	683	-11.1%	672	645	4.2%
Monthly Cost	\$8,532	\$10,097	-15.5%	\$13,402	\$13,602	-1.5%
Monthly Vehicle Mile	2,956	2,929	0.9%	2,708	2,524	7.3%
New Riders This Month	41	34	20.6%	32.0	40.5	-21.0%
Cost per Ride	\$14.06	\$14.78	-4.9%	\$19.94	\$21.08	-5.4%
Cost per Mile	\$2.89	\$3.45	-16.2%	\$4.95	\$5.39	-8.2%
Miles per Ride	4.9	4.3	14.0%	4.0	3.9	2.6%
STF Service						
Monthly Rides	421	474	-11.2%	458	460	-0.4%
Monthly Cost	\$7,495	\$6,324	18.5%	\$11,170	\$8,711	28.2%
Monthly Vehicle Mile	1,757	1,692	3.8%	1,938	1,950	-0.6%
New Riders This Month	40	44	-9.1%	29.3	38.2	-23.3%
Cost per Ride	\$17.80	\$13.34	33.4%	\$24.38	\$18.94	28.7%
Cost per Mile	\$4.27	\$3.74	14.2%	\$5.76	\$4.47	28.9%
Miles per Ride	4.2	3.6	16.7%	4.2	4.2	0.0%
Dialysis (NEW)						
Monthly Rides	1	29	-96.6%	6		
Monthly Cost	\$10	\$290	-96.6%	\$58		
Monthly Vehicle Mile	6	170	-96.5%	40		
New Riders This Month	0	3	-100.0%	1		
Cost per Ride	\$10.00	\$10.00	0.0%	\$9.72		
Cost per Mile	\$1.67	\$1.71	-2.3%	\$1.46		
Miles per Ride	6.0	5.9	1.7%	6.7		
Title XIX Non Medical (NEW)						
Monthly Rides	0	13	-100.0%	4		
Monthly Cost	\$0	\$195	-100.0%	\$54		
Monthly Vehicle Mile	0	78	-100.0%	35		
New Riders This Month	0	4	-100.0%	1		
Cost per Ride	N/A	\$15.00	N/A	\$15.00		
Cost per Mile	N/A	\$2.50	N/A	\$1.55		
Miles per Ride	N/A	6.0	N/A	9.7		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	31	26	19.2%	13	8	70.7%
Monthly Cost	\$1,113	\$156	613.7%	\$321	\$133	141.4%
Monthly Vehicle Mile	356	68	423.5%	155	52	198.1%
New Riders This Month	10	12	-16.7%	3	2	50.0%
Cost per Ride	\$35.91	\$6.00	498.5%	\$25.17	\$17.67	42.4%
Cost per Mile	\$3.13	\$2.29	36.7%	\$2.07	\$2.56	-19.1%
Miles per Ride	11.5	2.6	342.3%	12.2	6.9	76.8%
STF Service						
Monthly Ride	166	120	38.3%	165	97	70.0%
Monthly Cost	(\$5,090)	\$991	-613.6%	\$3,155	\$810	289.5%
Monthly Vehicle Mile	1,682	1,086	54.9%	1,405	508	176.6%
New Riders This Month	75	25	200.0%	52	19	173.7%
Cost per Ride	(\$30.66)	\$8.26	-471.2%	\$19.16	\$8.38	128.6%
Cost per Mile	(\$3.03)	\$0.91	-433.0%	\$2.25	\$1.59	41.5%
Miles per Ride	10.1	9.1	11.0%	8.5	5.3	60.4%
Title XIX Non Medical						
Monthly Ride	8	102	-92.2%	76	45	68.5%
Monthly Cost	\$1,898	\$563	237.2%	\$721	\$777	-7.2%
Monthly Vehicle Mile	102	1,098	-90.7%	795	524	51.7%
New Riders This Month	2	35	-94.3%	14	15	-6.7%
Cost per Ride	\$237.28	\$5.52	4198.6%	\$9.55	\$17.33	-44.9%
Cost per Mile	\$18.61	\$0.51	3549.0%	\$0.91	\$1.48	-38.5%
Miles per Ride	12.8	10.8	18.5%	10.5	11.7	-10.3%
Dialysis						
Monthly Ride	95	114	-16.7%	95	58	62.7%
Monthly Cost	\$3,621	\$1,695	113.6%	\$2,624	\$960	173.3%
Monthly Vehicle Mile	1,184	1,064	11.3%	1,113	586	89.9%
New Riders This Month	2	3	-33.3%	3	5	-40.0%
Cost per Ride	\$38.12	\$14.87	156.4%	\$27.62	\$16.42	68.2%
Cost per Mile	\$3.06	\$1.59	92.5%	\$2.36	\$1.64	43.9%
Miles per Ride	12.5	9.3	34.4%	11.7	10.0	17.0%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$104					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	28	2	1300.0%	9	12	-25.0%
Monthly Cost	\$326	\$740	-55.9%	\$630	\$816	-22.8%
Monthly Vehicle Mile	137	41	234.1%	51	81	-37.0%
New Riders This Month	2	1	100.0%	2	2	0.0%
Cost per Ride	\$11.64	\$370.00	-96.9%	\$74.09	\$67.51	9.7%
Cost per Mile	\$2.38	\$18.05	-86.8%	\$12.29	\$10.06	22.2%
Miles per Ride	4.9	20.5	-76.1%	6.0	6.7	-10.4%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	536	688	-22.1%	500	348	43.7%
Monthly Cost	\$5,728	\$4,828	18.6%	\$6,236	\$5,194	20.1%
Monthly Vehicle Mile	2,019	1,864	8.3%	1,708	1,302	31.2%
New Riders This Month	24	19	26.3%	12	8	50.0%
Cost per Ride	\$10.69	\$7.02	52.3%	\$12.47	\$14.92	-16.4%
Cost per Mile	\$2.84	\$2.59	9.7%	\$3.65	\$3.99	-8.5%
Miles per Ride	3.8	2.7	40.7%	3.4	3.7	-8.1%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$6	\$92	-93.5%	\$86	\$109	-21.1%
Monthly Vehicle Mile	0	0	N/A	6	9	-33.3%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$74.12	\$87.27	-15.1%
Cost per Mile	N/A	N/A	N/A	\$15.49	\$12.12	27.8%
Miles per Ride	N/A	N/A	N/A	4.8	7.2	-33.3%
Veterans Volunteers						
Monthly Rides	166	212	-21.7%	203		
Monthly Cost	\$1,396	\$2,186	-36.1%	\$1,999		
Monthly Vehicle Mile	2,601	3,258	-20.2%	3,197		
New Riders This Month	8	13	-38.5%	8		
Cost per Ride	\$8.41	\$10.31	-18.4%	\$0.63		
Cost per Mile	\$0.54	\$0.67	-20.0%	\$9.85		
Miles per Ride	15.7	15.4	2.0%	15.8		
Wa Co DAVS						
Monthly Rides	0	0	N/A	1		
Monthly Cost	(\$2,921)	\$32	-9228.1%	\$66		
Monthly Vehicle Mile	0	0	N/A	3		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$98.47		
Cost per Mile	N/A	N/A	N/A	\$22.51		
Miles per Ride	N/A	N/A	N/A	4.4		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	683	818	-16.5%	707	660	7.1%
Monthly Cost	\$9,847	\$6,980	41.1%	\$8,517	\$4,305	97.8%
Monthly Vehicle Mile	3,184	3,336	-4.6%	3,103	3,080	0.7%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$14.42	\$8.53	69.1%	\$12.04	\$6.52	84.7%
Cost per Mile	\$3.09	\$2.09	47.8%	\$2.74	\$1.40	95.7%
Miles per Ride	4.7	4.1	14.6%	4.4	4.7	-6.4%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	139	122	13.9%	180	111	62.2%
Monthly Cost	\$898	\$790	13.7%	\$1,612	\$791	103.8%
Monthly Vehicle Mile	1,182	739	59.9%	1,247	773	61.3%
New Riders This Month	14	8	75.0%	19.6	9.6	104.2%
Cost per Ride	\$6.46	\$6.48	-0.3%	\$8.96	\$7.14	25.5%
Cost per Mile	\$0.76	\$1.07	-29.0%	\$1.29	\$1.02	26.5%
Miles per Ride	8.5	6.1	39.3%	6.9	7.0	-1.4%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,134	1,108	2.3%	1,178	844	39.6%
Monthly Cost	\$5,261	\$5,769	-8.8%	\$4,467	\$3,504	27.5%
Monthly Vehicle Mile	2,638	2,081	26.8%	2,334	2,179	7.1%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$4.64	\$5.21	-10.9%	\$3.79	\$4.15	-8.7%
Cost per Mile	\$1.99	\$2.77	-28.2%	\$1.91	\$1.61	18.6%
Miles per Ride	2.3	1.9	21.1%	2.0	2.6	-23.1%
Maryville Nursing Home						
Monthly Rides	0	50	-100.0%	29	45	-35.6%
Monthly Cost	\$0	\$743	-100.0%	\$380	\$519	-26.8%
Monthly Vehicle Mile	0	140	-100.0%	45	67	-32.8%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$14.86	N/A	\$13.09	\$11.64	12.5%
Cost per Mile	N/A	\$5.31	N/A	\$8.51	\$7.72	10.2%
Miles per Ride	N/A	2.8	N/A	1.5	1.5	0.0%
Mary's Woods						
Monthly Rides	1,697	1,055	60.9%	1,352	984	37.4%
Monthly Cost	\$5,960	\$6,265	-4.9%	\$5,883	\$7,696	-23.6%
Monthly Vehicle Mile	1,738	2,021	-14.0%	1,826	1,809	0.9%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.51	\$5.94	-40.9%	\$4.35	\$7.82	-44.4%
Cost per Mile	\$3.43	\$3.10	10.6%	\$3.22	\$4.25	-24.2%
Miles per Ride	1.0	1.9	-47.4%	1.4	1.8	-22.2%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	751	754	-0.4%	708	746	-5.1%
Monthly Cost	\$738	\$725	1.8%	\$838	\$825	1.6%
Monthly Vehicle Mile	605	511	18.4%	522	496	5.2%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$0.98	\$0.96	2.1%	\$1.18	\$1.11	6.3%
Cost per Mile	\$1.22	\$1.42	-14.1%	\$1.61	\$1.66	-3.0%
Miles per Ride	0.8	0.7	14.3%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	9,664	9,589	0.8%	9,363	8,820	6.2%
Monthly Cost	\$249,871	\$203,947	22.5%	\$242,007	\$205,208	17.9%
Monthly Vehicle Mile	43,501	41,306	5.3%	40,066	35,504	12.8%
New Riders This Month	26	27	-3.7%	127.4	24.0	430.8%
Cost per Ride	\$25.86	\$21.27	21.6%	\$25.85	\$23.27	11.1%
Cost per Mile	\$5.74	\$4.94	16.2%	\$6.04	\$5.78	4.5%
Miles per Ride	4.5	4.3	4.7%	4.3	4.0	7.5%
Tualatin Valley Workshop						
Monthly Rides	196	307	-36.2%	234	243	-3.7%
Monthly Cost	\$3,913	\$5,151	-24.0%	\$4,968	\$3,515	41.3%
Monthly Vehicle Mile	1,146	758	51.2%	861	571	50.8%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$19.97	\$16.78	19.0%	\$21.22	\$14.47	46.6%
Cost per Mile	\$3.41	\$6.80	-49.9%	\$5.77	\$6.15	-6.2%
Miles per Ride	5.8	2.5	132.0%	3.7	2.4	54.2%
West Linn						
Monthly Ride	54	234	-76.9%	81	155	-47.7%
Monthly Cost	\$274	\$274	0.0%	\$313	\$319	-1.9%
Monthly Vehicle Mile	43	55	-21.8%	112	80	40.0%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$5.08	\$1.17	334.2%	\$3.88	\$2.05	89.3%
Cost per Mile	\$6.38	\$4.98	28.1%	\$2.80	\$3.99	-29.8%
Miles per Ride	0.8	0.2	300.0%	1.4	0.5	180.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Oct 2016	Oct 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,270	6,644	-20.7%	5,787	7,064	-18.1%
Monthly Cost	\$37,621	\$38,524	-2.3%	\$37,500	\$34,037	10.2%
Monthly Vehicle Miles	11,843	12,545	-5.6%	12,029	10,982	9.5%
On-Time Performance	98.0%	99.0%	-1.0%	99.0%	98.9%	0.1%
Cost per Ride	\$7.14	\$5.80	23.1%	\$6.48	\$4.82	34.4%
Cost per Mile	\$3.18	\$3.07	3.6%	\$3.12	\$3.10	0.6%
Miles per Roadcall	11,843	12,545	-5.6%	12,029	10,982	9.5%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,290	1,370	-5.8%	2,142	1,448	47.9%
Monthly Cost	\$38,956	\$32,611	19.5%	\$33,428	\$32,438	3.1%
Monthly Vehicle Miles	5,577	5,497	1.5%	4,442	5,149	-13.7%
On-Time Performance	98.0%	99.0%	-1.0%	99.0%	99.0%	0.0%
Cost per Ride	\$30.20	\$23.80	26.9%	\$15.60	\$22.40	-30.4%
Cost per Mile	\$6.99	\$5.93	17.9%	\$7.53	\$6.30	19.5%
Miles per Roadcall	5,577	5,497	1.5%	4,442	5,149	-13.7%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,707	9,105	-4.4%	8,531	8,596	-0.8%
Monthly Cost	\$48,842	\$54,516	-10.4%	\$50,770	\$49,687	2.2%
Monthly Vehicle Miles	21,417	22,494	-4.8%	21,277	21,860	-2.7%
On-Time Performance	95.0%	98.0%	-3.0%	97.2%	89.2%	8.0%
Cost per Ride	\$5.61	\$5.99	-6.3%	\$5.95	\$5.78	2.9%
Cost per Mile	\$2.28	\$2.42	-5.8%	\$2.39	\$2.27	5.3%
Miles per Roadcall	21,417	22,494	-4.8%	21,277	10,930	94.7%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,705	10,198	-14.6%	8,815	9,612	-8.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,000	21,634	-2.9%	20,881	20,736	0.7%
On-Time Performance	99.1%	100.0%	-0.9%	99.8%	99.7%	0.1%
Cost per Ride	\$7.47	\$6.37	17.3%	\$7.37	\$6.76	9.0%
Cost per Mile	\$3.10	\$3.00	3.3%	\$3.11	\$3.13	-0.6%
Miles per Roadcall	21,000	21,634	-2.9%	20,881	20,736	0.7%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,235	1,546	-20.1%	1,301	1,455	-10.6%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,196	7,034	2.3%	7,191	6,936	3.7%
On-Time Performance	97.2%	97.4%	-0.2%	96.8%	96.6%	0.2%
Cost per Ride	\$16.19	\$12.94	25.1%	\$15.37	\$13.74	11.9%
Cost per Mile	\$2.78	\$2.84	-2.1%	\$2.78	\$2.88	-3.5%
Miles per Roadcall	7,196	7,034	2.3%	7,191	6,936	3.7%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,251	26,472	-8.4%	23,429	25,765	-9.1%
Monthly Cost	\$353,661	\$327,772	7.9%	\$334,982	\$322,893	3.7%
Monthly Vehicle Miles	45,812	47,946	-4.5%	44,187	45,660	-3.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.58	\$12.38	17.8%	\$14.30	\$12.53	14.1%
Cost per Mile	\$7.72	\$6.84	12.9%	\$7.58	\$7.07	7.2%
Miles per Roadcall	45,812	47,946	-4.5%	44,187	45,660	-3.2%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,494	1,895	31.6%	3,013	1,564	92.6%
Monthly Cost	\$62,411	\$57,842	7.9%	\$59,114	\$56,981	3.7%
Monthly Vehicle Miles	5,233	10,544	-50.4%	8,469	9,993	-15.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$25.02	\$30.52	-18.0%	\$19.62	\$36.43	-46.1%
Cost per Mile	\$11.93	\$5.49	117.3%	\$6.98	\$5.70	22.5%
Miles per Roadcall	5,233	10,544	-50.4%	8,469	9,993	-15.3%

RideWise Performance Report - October 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	17	82	4,264	\$111,802.08		
One-on-one travel training general trips	8	31	1,612	\$42,266.64		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training			-	\$0.00		
Subtotal	25	113	5,876	\$154,068.72		
Group travel training						
Group travel training with schools	55		201	\$5,266.55		
Group travel training general	0		0	\$0.00		
Riders Club participants	56					
Subtotal	111		201	\$5,266.55		
Total	136	113	6,077	\$159,335.27		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	7					
Transitional staff support only	1					
Transitional staff support and pass plan	181	373	20	160	3,968	2,191
Total	189					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$45,916.52					
Total trainer hours monthly	866.70					
Ride Ambassador hours monthly	89.00					
Value of volunteer hours monthly	\$2,096.84					
Value of transitional staff hours monthly	\$64,546.86					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	50	278	14,456	\$379,036.32		
One-on-one travel training general trips	43	121	6,292	\$164,976.24		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	93	399	20,748	\$544,012.56		
Group travel training with schools	221		807	\$21,161.95		
Group travel training general	50		183	\$4,787.77		
Riders Club participants	414					
Subtotal	685		990	\$25,949.72		
Total	778	399	21,738	\$569,962.28		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	25					
Transitional staff support only	5					
Transitional staff support and pass plan	181	373	20	232	5,202	3,284
Total	211					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$172,335.74					
Annual cost avoidance of trips	\$569,962.28					
Total cost avoidance	\$397,626.54					
Total trainer hours annual	3,066.60					
Ride Ambassador hours annual	529.00					
Value of volunteer hours annual	\$12,463.24					
Value of transitional staff hours annual	\$96,746.64					