
DATE: JUNE 2016

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of June, the monthly average rides increased 7.1% when compared to the same period (12 months) the previous year. The primary reason for the increase is due to the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of June, average monthly rides decreased 7.2% when compared to the same period (12 months) the previous year. This change can be attributed to a significant decrease in average monthly trips within STF-funded Clackamas County Consortium programs.
3. Ride Connection E&D services cost per ride. As of June, average cost per ride increased 6.2% when compared to the same period (12 months) the previous year. Average cost increase for this period can be explained by an increase in cab usage through Floor of Service rides and Title XIX non-medical program.
4. New riders. As of June, average new riders per month increased 12.5% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of June, average monthly volunteer hours decreased 1% when compared to the same period (12 months) the previous year. This is due to 14% dip in Clackamas Consortium volunteer hours, despite a 48% increase in volunteer hours from RC East County.
6. Other funds contributed to the Ride Connection Network. As of June average monthly resources spent by partners in the network increased 11% when compared to the same period (12 months) the previous year. A substantial amount of this increase can be attributed to Providence ElderPlace spending.

7. Donations contributed to the Ride Connection Network. As of June, average monthly donations increased 54% when compared to the same period (12 months) the previous year. The ARC/RC Red program is responsible for most of the additional average monthly donations, at a near 300% increase.

RIDEWISE

1. Service Delivery Analysis. A total of 112 persons served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 29 individuals successfully exited out of the one-on-one travel training, nine of whom were prior participants returned to learn a new route. Percentage of change from June 2015 – a 32% increase in the number of successful customers was noted.
3. Under the age of 60, a total of 26 persons successfully exited out of one-on-one travel training. Average training hours per individual was 10.5 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of five events was held:
 - Community Pathways Brokerage
 - UCP Connections Brokerage
 - Independence Northwest Brokerage
 - Washington County Vocational Rehabilitation
 - Mentor Oregon Brokerage
5. Ride Ambassador Program. 87.00 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported 10 Rider's Club activities with 83 participants.
7. Referral Sources. There were 37 referrals in June 2016. Five referrals were from new agencies, or new sources at agencies with whom a relationship had already been established and five other referrals were the result of our travel options counseling efforts.

8. School Program. 292 students received training during the month of June. There were 287 trips taken as a group and 203 one-on-one trips. 103 teachers and support staff reported a total of 429 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 10,005. SAM continues to see a decrease in ridership with the exception of E&D rides. Overall ridership decreased by 11.4% and the SAM-Gresham route decreased by 11.9%. STAR route rides decreased by 10.7% while the SAM-Estacada ridership decreased by 12%. The Elderly and Disabled program saw another large increase in ridership of 42.7%.
2. An analysis of ridership trends and the rise in E&D riders lead SAM to apply for and obtain funding for a new deviated route. This route has been funded through the STF discretionary program and is designed to augment the dial-a-ride program and serve as a feeder service into the main fixed route in the commercial corridor. In June, SAM staff and the Transit Advisory Committee (TAC) tested and compared low floor bus options for the route, discussed roll out timelines, route destinations, times, schedules and outreach material.
3. Ridership and bus replacements are top priorities for SAM. SAM has procured a 35' transit bus to replace a 2008 that has surpassed its useful life. The transit manager met with bus personnel at the factory for a 2-day pre-production meeting. Touring the facility was insightful and lead to a few small changes in the final production request. The vehicle is scheduled for production in January 2017 and SAM is anxious to receive it. SAM continues to explore funding options for three more heavy duty transit vehicles.
4. SAM and MHX applied for a continuation of funds through a Federal Highway Administration program referred to as FLAP (Federal Land Access Program). Funding approval would maintain SAM's current early Saturday morning and all day Sunday service. These runs serve as vital connector links for the Mount Hood Express system to the greater metro region. The additional service has seen a steady growth in ridership since implementation. The FLAP grant is also the primary funding source for Mount Hood Express.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's June 2016 ridership included 3,306 Dial-A-Ride (DAR) trips and 24,691 fixed-route trips, for a total of 27,997 rides. For fiscal year 2015/16, SMART's overall ridership continued to drop from 343,793 over the last year.
2. On a brighter note, SMART's DAR ridership increased from 17,872 to 30,500 from the prior fiscal year. That increase in DAR ridership is partly attributed to more accurate counting and to an actual increase in ridership attributed to new services being offered by SMART.

CANBY AREA TRANSIT (CAT)

1. ADA Dial A Ride. June ridership was up 20% over May. Same day rides are continually increasing. There have been days when all routes are at capacity, but there were no incidents or accidents in June.
2. Fixed Route. Woodburn ridership continues to grow. Passengers are hoping that at some point Cherriots, Woodburn Transit and CAT can coordinate routes and time together. Traveling from Oregon City to Salem is a challenge as the schedules do not mesh. Fixed Route ridership held steady in June as compared to May. There were no accidents.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down 5% for the month of June over last year.
2. The District is awaiting final funding options and a contractual agreement with ODOT prior to starting Phase II and III of the Transit Center.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jun 16	Jun 15	% Change	FY2016	FY2015	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	85,400	93,200	-8.4%	89,967	94,690	-5.0%
Bus-Frequent Service*	<u>98,600</u>	<u>105,100</u>	-6.2%	<u>103,625</u>	<u>108,090</u>	-4.1%
Subtotal All Bus	184,000	198,300	-7.2%	193,592	202,780	-4.5%
MAX	124,600	112,900	10.4%	123,692	116,840	5.9%
Commuter Rail	<u>1,805</u>	<u>1,840</u>	-1.9%	<u>1,779</u>	<u>1,870</u>	-4.9%
Fixed Route Total	310,405	313,000	-0.8%	319,062	321,490	-0.8%
<u>Paratransit</u>						
LIFT& Cabs	3,674	3,597	2.1%	3,655	3,587	1.9%
System Total	314,079	316,637	-0.8%	322,717	325,077	-0.7%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	496,700	540,700	-8.1%	518,958	547,408	-5.2%
Bus-Frequent Service*	<u>616,100</u>	<u>651,400</u>	-5.4%	<u>639,425</u>	<u>664,258</u>	-3.7%
Subtotal All Bus	1,112,800	1,192,100	-6.7%	1,158,383	1,211,667	-4.4%
MAX	802,700	730,700	9.9%	773,484	729,984	6.0%
Commuter Rail	<u>9,025</u>	<u>9,200</u>	-1.9%	<u>8,894</u>	<u>9,346</u>	-4.8%
Fixed Route Total	1,924,525	1,932,000	-0.4%	1,940,761	1,950,997	-0.5%
Frequent Bus % of Total Bus	55.4%	54.6%	0.7%	55.2%	54.8%	0.4%
<u>Paratransit</u>						
LIFT & Cabs	20,789	20,313	2.3%	20,581	20,254	1.6%
System Total	1,945,314	1,952,313	-0.4%	1,961,343	1,971,251	-0.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.15	\$3.74	10.96%	\$3.61	\$3.36	7.44%
Bus-Frequent Service*	\$3.04	\$2.68	13.43%	\$2.64	\$2.40	10.00%
Subtotal All Bus	\$3.54	\$3.16	12.03%	\$3.07	\$2.83	8.48%
MAX	\$2.59	\$2.50	3.60%	\$2.36	\$2.14	10.28%
Commuter Rail	\$17.08	\$15.71	8.72%	\$15.30	\$13.50	13.33%
Fixed Route Total	\$3.21	\$2.97	8.08%	\$2.85	\$2.63	8.36%
<u>Paratransit</u>						
LIFT & Cabs	\$33.37	\$33.52	-0.45%	\$33.13	\$32.49	1.97%
System Total	\$3.53	\$3.29	7.29%	\$3.16	\$2.93	7.85%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,819,200	5,165,000	-6.7%	5,000,167	5,207,383	-4.0%
Monthly Cost	\$17,055,946	\$16,371,105	4.2%	\$15,373,803	\$14,758,111	4.2%
Monthly Vehicle Mile	2,029,095	2,008,703	1.0%	2,021,810	1,971,735	2.5%
On-Time Performance	80.0%	79.4%	0.6%	80.7%	80.7%	0.0%
Cost per Ride	\$3.54	\$3.17	11.7%	\$3.07	\$2.83	8.5%
Cost per Mile	\$8.41	\$8.15	3.2%	\$7.60	\$7.48	1.6%
Miles per Roadcall	11,595	12,399	-6.5%	11,407	10,269	11.1%
Light Rail						
Monthly Rides	3,460,000	3,148,600	9.9%	3,334,963	3,149,579	5.9%
Monthly Cost	\$8,956,526	\$7,870,390	13.8%	\$7,854,157	\$6,746,006	16.4%
Monthly Vehicle Mile	378,429	338,388	11.8%	375,721	337,893	11.2%
On-Time Performance	85.1%	76.7%	8.4%	80.7%	80.8%	-0.1%
Cost per Ride	\$2.59	\$2.50	3.6%	\$2.36	\$2.14	10.3%
Cost per Mile	\$23.67	\$23.26	1.8%	\$20.90	\$19.96	4.7%
Miles per Roadcall	1,097	1,117	-1.8%	1,172	1,417	-17.3%
Paratransit LIFT and Cab						
Monthly Rides	90,501	88,449	2.3%	88,714	86,856	2.1%
Monthly Cost	\$3,020,230	\$2,964,541	1.9%	\$2,939,298	\$2,821,763	4.2%
Monthly Vehicle Mile	757,474	726,988	4.2%	740,524	716,732	3.3%
On-Time Performance	91.7%	93.3%	-1.6%	91.9%	92.8%	-0.9%
Cost per Ride	\$33.37	\$33.52	-0.4%	\$33.13	\$32.49	2.0%
Cost per Mile	\$3.99	\$4.08	-2.2%	\$3.97	\$3.94	0.8%
Miles per Roadcall	7,146	7,734	-7.6%	6,804	6,942	-2.0%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

12-Month Averages

RIDE CONNECTION*	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Monthly Rides	39,310	39,442	-0.3%	38,608	36,034	7.1%
Monthly Cost	\$813,806	\$621,954	30.8%	\$652,051	\$572,770	13.8%
Monthly Vehicle Mile	181,792	183,326	-0.8%	178,178	164,872	8.1%
New Riders This Month	1,435	841	70.6%	1,466.5	1,303.9	12.5%
Cost per Ride	\$20.70	\$15.77	31.3%	\$16.89	\$15.90	6.2%
Cost per Mile	\$4.48	\$3.39	32.2%	\$3.66	\$3.47	5.5%
Miles per Ride	4.6	4.6	0.0%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, August 05, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	984	820	20.0%	680	715	-4.9%
Monthly Cost	\$16,459	\$6,798	142.1%	\$8,317	\$7,502	10.9%
Monthly Vehicle Mile	4,861	3,832	26.9%	3,880	4,046	-4.1%
New Riders This Month	16	20	-20.0%	30.5	35.7	-14.6%
Cost per Ride	\$16.73	\$8.29	101.8%	\$12.23	\$10.49	16.6%
Cost per Mile	\$3.39	\$1.77	91.5%	\$2.14	\$1.85	15.7%
Miles per Ride	4.9	4.7	4.3%	5.7	5.7	0.0%
King City Shuttle						
Monthly Rides	385	327	17.7%	316	333	-5.1%
Monthly Cost	\$10,454	\$4,129	153.2%	\$5,507	\$4,309	27.8%
Monthly Vehicle Mile	1,308	1,428	-8.4%	1,243	1,270	-2.1%
New Riders This Month	4	8	-50.0%	9.6	14.4	-33.3%
Cost per Ride	\$27.15	\$12.63	115.0%	\$17.41	\$12.96	34.3%
Cost per Mile	\$7.99	\$2.89	176.5%	\$4.43	\$3.39	30.7%
Miles per Ride	3.4	4.4	-22.7%	3.9	3.8	2.6%
N/NE Shuttle						
Monthly Rides	0	139	-100.0%	103	172	-40.1%
Monthly Cost	(\$60)	\$3,266	-101.8%	\$2,671	\$3,705	-27.9%
Monthly Vehicle Mile	0	1,305	-100.0%	1,071	1,562	-31.4%
New Riders This Month	0	10	-100.0%	16.3	21.1	-22.7%
Cost per Ride	N/A	\$23.50	N/A	\$26.00	\$21.50	20.9%
Cost per Mile	N/A	\$2.50	N/A	\$2.49	\$2.37	5.1%
Miles per Ride	N/A	9.4	N/A	10.4	9.1	14.3%
STF Service						
Monthly Rides	434	487	-10.9%	523	515	1.6%
Monthly Cost	\$12,587	\$10,696	17.7%	\$9,696	\$9,030	7.4%
Monthly Vehicle Mile	2,722	3,604	-24.5%	3,408	3,769	-9.6%
New Riders This Month	23	31	-25.8%	44.1	47.9	-7.9%
Cost per Ride	\$29.00	\$21.96	32.1%	\$18.55	\$17.54	5.8%
Cost per Mile	\$4.62	\$2.97	55.6%	\$2.85	\$2.40	18.8%
Miles per Ride	6.3	7.4	-14.9%	6.5	7.3	-11.0%
TriMet ADS						
Monthly Rides	0	0	N/A	0	22	-100.0%
Monthly Cost	\$2	\$35	-94.3%	\$7	\$105	-93.3%
Monthly Vehicle Mile	0	0	N/A	0	40	-100.0%
New Riders This Month	0	0	N/A	0.0	1.0	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.81	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.64	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.8	N/A
TriMet Service						
Monthly Rides	148	518	-71.4%	406	677	-40.0%
Monthly Cost	\$4,323	\$7,187	-39.8%	\$6,034	\$7,135	-15.4%
Monthly Vehicle Mile	1,182	3,674	-67.8%	2,516	3,757	-33.0%
New Riders This Month	8	37	-78.4%	34.8	48.4	-28.1%
Cost per Ride	\$29.21	\$13.87	110.6%	\$14.87	\$10.54	41.1%
Cost per Mile	\$3.66	\$1.96	86.7%	\$2.40	\$1.90	26.3%
Miles per Ride	8.0	7.1	12.7%	6.2	5.5	12.7%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	417					
Monthly Cost	\$11,793					
Monthly Vehicle Mile	2,384					
New Riders This Month	9					
Cost per Ride	\$28.28					
Cost per Mile	\$4.95					
Miles per Ride	5.7					
General Public						
Monthly Rides	1,083	787	37.6%	909	801	13.5%
Monthly Cost	\$26,565	\$19,259	37.9%	\$23,516	\$16,989	38.4%
Monthly Vehicle Mile	8,825	6,837	29.1%	8,185	6,622	23.6%
New Riders This Month	10	10	0.0%	19	12	58.3%
Cost per Ride	\$24.53	\$24.47	0.2%	\$25.86	\$21.22	21.9%
Cost per Mile	\$3.01	\$2.82	6.7%	\$2.87	\$2.57	11.7%
Miles per Ride	8.1	8.7	-6.9%	9.0	8.3	8.4%
Multnomah Co. ADS Premium						
Monthly Rides	236	372	-36.6%	351	261	34.5%
Monthly Cost	\$4,800	\$4,157	15.5%	\$5,266	\$3,709	42.0%
Monthly Vehicle Mile	1,284	2,827	-54.6%	2,115	1,655	27.8%
New Riders This Month	13	11	18.2%	23	12	91.7%
Cost per Ride	\$20.34	\$11.17	82.1%	\$15.01	\$14.19	5.8%
Cost per Mile	\$3.74	\$1.47	154.4%	\$2.49	\$2.24	11.2%
Miles per Ride	5.4	7.6	-28.9%	6.0	6.3	-4.8%
STF Service						
Monthly Rides	2,787	1,210	130.3%	1,492	1,250	19.4%
Monthly Cost	\$62,026	\$20,692	199.8%	\$28,845	\$21,558	33.8%
Monthly Vehicle Mile	16,185	5,671	185.4%	7,888	6,396	23.3%
New Riders This Month	733	92	696.7%	282	173	63.0%
Cost per Ride	\$22.26	\$17.10	30.2%	\$19.33	\$17.25	12.1%
Cost per Mile	\$3.83	\$3.65	4.9%	\$3.66	\$3.37	8.6%
Miles per Ride	5.8	4.7	23.4%	5.3	5.1	3.9%
Title XIX Non Medical						
Monthly Rides	1,334	5,629	-76.3%	4,378	3,044	43.8%
Monthly Cost	\$31,173	\$118,991	-73.8%	\$90,944	\$62,987	44.4%
Monthly Vehicle Mile	7,825	29,302	-73.3%	22,335	15,523	43.9%
New Riders This Month	53	200	-73.5%	252	154	63.6%
Cost per Ride	\$23.37	\$21.14	10.5%	\$20.77	\$20.69	0.4%
Cost per Mile	\$3.98	\$4.06	-2.0%	\$4.07	\$4.06	0.2%
Miles per Ride	5.9	5.2	13.5%	5.1	5.1	0.0%
Wa Co DAVS						
Monthly Rides	192	55	249.1%	127	46	176.1%
Monthly Cost	\$4,782	\$1,422	236.3%	\$3,375	\$1,120	201.3%
Monthly Vehicle Mile	1,299	462	181.2%	1,015	403	151.9%
New Riders This Month	5	7	-28.6%	12	6	100.0%
Cost per Ride	\$24.91	\$25.85	-3.6%	\$26.56	\$24.54	8.2%
Cost per Mile	\$3.68	\$3.08	19.5%	\$3.33	\$2.78	19.8%
Miles per Ride	6.8	8.4	-19.0%	8.0	8.8	-9.1%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	296	214	38.3%	273	321	-15.0%
Monthly Cost	\$2,368	\$1,712	38.3%	\$2,187	\$2,657	-17.7%
Monthly Vehicle Mile	1,239	885	40.0%	1,229	1,367	-10.1%
New Riders This Month	7	3	133.3%	7.4	29.7	-75.1%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.29	-3.5%
Cost per Mile	\$1.91	\$1.93	-1.0%	\$1.78	\$1.94	-8.2%
Miles per Ride	4.2	4.1	2.4%	4.5	4.3	4.7%
Estacada Senior Center						
Monthly Rides	217	287	-24.4%	236	273	-13.6%
Monthly Cost	\$1,686	\$2,257	-25.3%	\$1,853	\$2,107	-12.1%
Monthly Vehicle Mile	611	880	-30.6%	713	831	-14.2%
New Riders This Month	7	0	N/A	6.6	1.8	266.7%
Cost per Ride	\$7.77	\$7.86	-1.1%	\$7.85	\$7.73	1.6%
Cost per Mile	\$2.76	\$2.56	7.8%	\$2.60	\$2.53	2.8%
Miles per Ride	2.8	3.1	-9.7%	3.0	3.0	0.0%
Gladstone Senior Center						
Monthly Rides	238	178	33.7%	227	204	11.3%
Monthly Cost	\$1,811	\$1,374	31.8%	\$1,778	\$1,659	7.2%
Monthly Vehicle Mile	640	593	7.9%	886	522	69.7%
New Riders This Month	0	5	-100.0%	8.1	7.6	6.6%
Cost per Ride	\$7.61	\$7.72	-1.4%	\$7.83	\$8.15	-3.9%
Cost per Mile	\$2.83	\$2.32	22.0%	\$2.01	\$3.18	-36.8%
Miles per Ride	2.7	3.3	-18.2%	3.9	2.6	50.0%
Hoodland Senior Center						
Monthly Rides	204	212	-3.8%	152	188	-19.1%
Monthly Cost	\$2,943	\$3,231	-8.9%	\$2,996	\$3,692	-18.9%
Monthly Vehicle Mile	1,356	1,158	17.1%	1,358	1,420	-4.4%
New Riders This Month	0	1	-100.0%	3.3	9.4	-64.9%
Cost per Ride	\$14.43	\$15.24	-5.3%	\$19.72	\$19.68	0.2%
Cost per Mile	\$2.17	\$2.79	-22.2%	\$2.21	\$2.60	-15.0%
Miles per Ride	6.6	5.5	20.0%	8.9	7.6	17.1%
Lake Oswego Adult Comm. Center						
Monthly Rides	264	320	-17.5%	268	299	-10.4%
Monthly Cost	\$1,980	\$2,400	-17.5%	\$2,013	\$2,241	-10.2%
Monthly Vehicle Mile	993	867	14.5%	783	892	-12.2%
New Riders This Month	0	0	N/A	5.7	4.8	18.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$1.99	\$2.77	-28.2%	\$2.57	\$2.51	2.4%
Mile per Ride	3.8	2.7	40.7%	2.9	3.0	-3.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	770	886	-13.1%	807	857	-5.8%
Monthly Cost	\$7,675	\$8,656	-11.3%	\$7,767	\$8,465	-8.2%
Monthly Vehicle Mile	2,140	2,140	0.0%	2,064	2,137	-3.4%
New Riders This Month	5	7	-28.6%	19.8	10.6	86.8%
Cost per Ride	\$9.97	\$9.77	2.0%	\$9.63	\$9.88	-2.5%
Cost per Mile	\$3.59	\$4.04	-11.1%	\$3.76	\$3.96	-5.1%
Miles per Ride	2.8	2.4	16.7%	2.6	2.5	4.0%
Molalla Senior Center						
Monthly Rides	337	465	-27.5%	395	559	-29.3%
Monthly Cost	\$5,885	\$4,419	33.2%	\$4,933	\$6,318	-21.9%
Monthly Vehicle Mile	1,023	796	28.5%	977	1,008	-3.1%
New Riders This Month	4	5	-20.0%	7.1	10.5	-32.4%
Cost per Ride	\$17.46	\$9.50	83.8%	\$12.49	\$11.30	10.5%
Cost per Mile	\$5.75	\$5.55	3.6%	\$5.05	\$6.27	-19.5%
Miles per Ride	3.0	1.7	76.5%	2.5	1.8	38.9%
Pioneer Senior Center						
Monthly Rides	845	582	45.2%	676	632	7.0%
Monthly Cost	\$6,864	\$4,658	47.4%	\$5,587	\$5,246	6.5%
Monthly Vehicle Mile	2,387	2,236	6.8%	2,218	2,071	7.1%
New Riders This Month	19	2	850.0%	24.8	14.4	72.2%
Cost per Ride	\$8.12	\$8.00	1.5%	\$8.27	\$8.30	-0.4%
Cost per Mile	\$2.88	\$2.08	38.5%	\$2.52	\$2.53	-0.4%
Miles per Ride	2.8	3.8	-26.3%	3.3	3.3	0.0%
Sandy Senior Center						
Monthly Rides	268	337	-20.5%	237	284	-16.5%
Monthly Cost	\$2,690	\$4,087	-34.2%	\$2,778	\$3,324	-16.4%
Monthly Vehicle Mile	613	1,518	-59.6%	1,072	1,483	-27.7%
New Riders This Month	3	17	-82.4%	12.1	13.5	-10.4%
Cost per Ride	\$10.04	\$12.13	-17.2%	\$11.74	\$11.70	0.3%
Cost per Mile	\$4.39	\$2.69	63.2%	\$2.59	\$2.24	15.6%
Miles per Ride	2.3	4.5	-48.9%	4.5	5.2	-13.5%
Transportation Reaching People						
Monthly Rides	2,405	2,214	8.6%	2,162	2,227	-2.9%
Monthly Cost	\$28,052	\$28,534	-1.7%	\$26,516	\$27,190	-2.5%
Monthly Vehicle Mile	23,428	23,122	1.3%	20,796	23,603	-11.9%
New Riders This Month	45	25	80.0%	63.8	45.8	39.3%
Cost per Ride	\$11.66	\$12.89	-9.5%	\$12.26	\$12.21	0.4%
Cost per Mile	\$1.20	\$1.23	-2.4%	\$1.28	\$1.15	11.3%
Miles per Ride	9.7	10.4	-6.7%	9.6	10.6	-9.4%
Transp Reaching People-School/Work(1)						
Monthly Rides	167	221	-24.4%	169	202	-16.3%
Monthly Cost	\$2,695	\$3,332	-19.1%	\$2,772	\$3,141	-11.7%
Monthly Vehicle Mile	1,402	1,430	-2.0%	1,279	1,438	-11.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.14	\$15.08	7.0%	\$16.41	\$15.55	5.5%
Cost per Mile	\$1.92	\$2.33	-17.6%	\$2.17	\$2.18	-0.5%
Miles per Ride	8.4	6.5	29.2%	7.6	7.1	7.0%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	29	21	38.1%	25	24	4.2%
Monthly Cost	\$142	\$104	36.5%	\$136	\$120	13.3%
Monthly Vehicle Mile	102	61	67.2%	78	60	30.0%
New Riders This Month	0	1	-100.0%	0.7	0.4	75.0%
Cost per Ride	\$4.90	\$4.95	-1.0%	\$5.40	\$5.10	5.9%
Cost per Mile	\$1.39	\$1.70	-18.2%	\$1.75	\$2.00	-12.5%
Miles per Ride	3.5	2.9	20.7%	3.1	2.5	24.0%
Multnomah Co. ADS Premium						
Monthly Rides	124	50	148.0%	57	97	-41.2%
Monthly Cost	\$708	\$198	257.6%	\$294	\$363	-19.0%
Monthly Vehicle Mile	208	112	85.7%	123	183	-32.8%
New Riders This Month	1	0	N/A	2.7	3.1	-12.9%
Cost per Ride	\$5.71	\$3.96	44.2%	\$5.16	\$3.73	38.3%
Cost per Mile	\$3.40	\$1.77	92.1%	\$2.39	\$1.98	20.7%
Miles per Ride	1.7	2.2	-22.7%	2.2	1.9	15.8%
STF Discretionary						
Monthly Rides	19	722	-97.4%	553	724	-23.6%
Monthly Cost	\$10,355	\$9,500	9.0%	\$10,562	\$11,139	-5.2%
Monthly Vehicle Mile	114	2,212	-94.8%	1,900	2,333	-18.6%
New Riders This Month	6	18	-66.7%	41.3	32.3	27.9%
Cost per Ride	\$545.00	\$13.16	4041.3%	\$19.10	\$15.38	24.2%
Cost per Mile	\$90.83	\$4.29	2017.2%	\$5.56	\$4.77	16.6%
Miles per Ride	6.0	3.1	93.5%	3.4	3.2	6.3%
STF Service						
Monthly Rides	0	517	-100.0%	479	502	-4.6%
Monthly Cost	\$9,532	\$8,131	17.2%	\$8,837	\$8,121	8.8%
Monthly Vehicle Mile	0	1,401	-100.0%	1,394	1,544	-9.7%
New Riders This Month	0	30	-100.0%	21.7	27.2	-20.2%
Cost per Ride	N/A	\$15.73	N/A	\$18.45	\$16.19	14.0%
Cost per Mile	N/A	\$5.80	N/A	\$6.34	\$5.26	20.5%
Miles per Ride	N/A	2.7	N/A	2.9	3.1	-6.5%
TriMet Service						
Monthly Rides	2,034	1,294	57.2%	1,523	807	88.7%
Monthly Cost	\$5,035	\$4,662	8.0%	\$6,038	\$3,354	80.0%
Monthly Vehicle Mile	5,065	4,113	23.1%	5,034	2,801	79.7%
New Riders This Month	15	17	-11.8%	33.6	23.1	45.5%
Cost per Ride	\$2.48	\$3.60	-31.1%	\$3.96	\$4.15	-4.6%
Cost per Mile	\$0.99	\$1.13	-12.4%	\$1.20	\$1.20	0.0%
Miles per Ride	2.5	3.2	-21.9%	3.3	3.5	-5.7%
Veterans Volunteers						
Monthly Rides	120	176	-31.8%	177	176	0.6%
Monthly Cost	\$879	\$946	-7.1%	\$1,280	\$1,022	25.2%
Monthly Vehicle Mile	1,524	1,871	-18.5%	2,146	1,837	16.8%
New Riders This Month	7	13	-46.2%	16.9	16.8	0.6%
Cost per Ride	\$7.33	\$5.38	36.2%	\$7.24	\$5.82	24.4%
Cost per Mile	\$0.58	\$0.51	13.7%	\$0.60	\$0.56	7.1%
Miles per Ride	12.7	10.6	19.8%	12.1	10.5	15.2%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$3,646	\$5,556	-34.4%	\$2,759	\$3,429	-19.5%
David's Harp - STF Service						
Monthly Rides	143	232	-38.4%	174	213	-18.3%
Monthly Cost	\$1,108	\$2,389	-53.6%	\$1,341	\$2,800	-52.1%
Monthly Vehicle Mile	169	253	-33.2%	216	269	-19.7%
New Riders This Month	1	0	N/A	3.8	5.8	-34.5%
Cost per Ride	\$7.75	\$10.30	-24.8%	\$7.69	\$13.13	-41.4%
Cost per Mile	\$6.56	\$9.44	-30.5%	\$6.20	\$10.39	-40.3%
Miles per Ride	1.2	1.1	9.1%	1.2	1.3	-7.7%
NW Pilot Project - STF Service						
Monthly Rides	197	164	20.1%	180	167	7.8%
Monthly Cost	\$13,152	\$9,888	33.0%	\$12,165	\$9,478	28.3%
Monthly Vehicle Mile	1,054	921	14.4%	1,001	1,008	-0.7%
New Riders This Month	15	6	150.0%	10.5	13.2	-20.5%
Cost per Ride	\$66.76	\$60.29	10.7%	\$67.61	\$56.73	19.2%
Cost per Mile	\$12.48	\$10.74	16.2%	\$12.15	\$9.40	29.3%
Miles per Ride	5.4	5.6	-3.6%	5.6	6.0	-6.7%
Providence Elderplace - STF Service						
Monthly Rides	308	386	-20.2%	304	334	-9.0%
Monthly Cost	\$4,533	\$3,790	19.6%	\$3,206	\$3,208	-0.1%
Monthly Vehicle Mile	1,141	1,387	-17.7%	1,057	1,258	-16.0%
New Riders This Month	58	58	0.0%	60.1	68.4	-12.1%
Cost per Ride	\$14.72	\$9.82	49.9%	\$10.55	\$9.60	9.9%
Cost per Mile	\$3.97	\$2.73	45.4%	\$3.03	\$2.55	18.8%
Miles per Ride	3.7	3.6	2.8%	3.5	3.8	-7.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	493	269	83.3%	334	277	20.6%
Monthly Cost	\$2,506	\$1,282	95.5%	\$2,045	\$1,888	8.3%
Monthly Vehicle Mile	2,823	1,941	45.4%	1,971	1,840	7.1%
New Riders This Month	3	0	N/A	1.0	2.1	-52.4%
Cost per Ride	\$5.08	\$4.77	6.5%	\$6.13	\$6.81	-10.0%
Cost per Mile	\$0.89	\$0.66	34.8%	\$1.04	\$1.03	1.0%
Miles per Ride	5.7	7.2	-20.8%	5.9	6.6	-10.6%
Urban League - N/NE Shuttle						
Monthly Rides	525	506	3.8%	471	503	-6.4%
Monthly Cost	\$5,973	\$4,739	26.0%	\$4,361	\$4,289	1.7%
Monthly Vehicle Mile	1,074	842	27.6%	798	791	0.9%
New Riders This Month	0	0	N/A	3.5	5.1	-31.4%
Cost per Ride	\$11.38	\$9.37	21.5%	\$9.26	\$8.53	8.6%
Cost per Mile	\$5.56	\$5.63	-1.2%	\$5.47	\$5.42	0.9%
Miles per Ride	2.0	1.7	17.6%	1.7	1.6	6.3%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	0	3,480	-100.0%	3,531	3,449	2.4%
Monthly Cost	\$0	\$35,259	-100.0%	\$25,697	\$33,537	-23.4%
Monthly Vehicle Mile	0	16,800	-100.0%	13,048	16,318	-20.0%
New Riders This Month	0	217	-100.0%	178.7	258.8	-31.0%
Cost per Ride	N/A	\$10.13	N/A	\$7.28	\$9.72	-25.1%
Cost per Mile	N/A	\$2.10	N/A	\$1.97	\$2.06	-4.4%
Miles per Ride	N/A	4.8	N/A	3.7	4.7	-21.3%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	76	35	117.1%	43	41	4.9%
Monthly Cost	\$672	\$645	4.2%	\$364	\$415	-12.3%
Monthly Vehicle Mile	114	100	14.0%	84	110	-23.6%
New Riders This Month	1	0	N/A	1.5	1.0	50.0%
Cost per Ride	\$8.84	\$18.43	-52.0%	\$8.50	\$10.25	-17.1%
Cost per Mile	\$5.89	\$6.45	-8.7%	\$4.32	\$3.79	14.0%
Miles per Ride	1.5	2.9	-48.3%	2.0	2.7	-25.9%
Gateway Shuttle						
Monthly Rides	160	196	-18.4%	194	146	32.9%
Monthly Cost	\$237	\$800	-70.4%	\$836	\$797	4.9%
Monthly Vehicle Mile	264	288	-8.3%	268	239	12.1%
New Riders This Month	2	2	0.0%	4.3	4.2	2.4%
Cost per Ride	\$1.48	\$4.08	-63.7%	\$4.32	\$5.45	-20.7%
Cost per Mile	\$0.90	\$2.78	-67.6%	\$3.12	\$3.33	-6.3%
Miles per Ride	1.7	1.5	13.3%	1.4	1.6	-12.5%
Mid Multnomah County						
Monthly Rides	358	907	-60.5%	756	816	-7.4%
Monthly Cost	\$6,169	\$16,685	-63.0%	\$13,022	\$13,175	-1.2%
Monthly Vehicle Mile	1,091	4,375	-75.1%	3,387	4,259	-20.5%
New Riders This Month	2	26	-92.3%	35.3	37.7	-6.4%
Cost per Ride	\$17.23	\$18.40	-6.4%	\$17.22	\$16.15	6.6%
Cost per Mile	\$5.65	\$3.81	48.3%	\$3.84	\$3.09	24.3%
Miles per Ride	3.0	4.8	-37.5%	4.5	5.2	-13.5%
Multnomah Co. ADS Premium						
Monthly Rides	17	16	6.3%	14	25	-44.0%
Monthly Cost	\$35	\$50	-30.0%	\$33	\$80	-58.8%
Monthly Vehicle Mile	40	29	37.9%	24	45	-46.7%
New Riders This Month	3	0	N/A	0.7	0.4	75.0%
Cost per Ride	\$2.06	\$3.13	-34.2%	\$2.29	\$3.24	-29.3%
Cost per Mile	\$0.88	\$1.72	-48.8%	\$1.34	\$1.80	-25.6%
Miles per Ride	2.4	1.8	33.3%	1.7	1.8	-5.6%
N/NE Shuttle						
Monthly Ride	479	737	-35.0%	394	612	-35.6%
Monthly Cost	\$18,756	\$10,942	71.4%	\$10,141	\$9,536	6.3%
Monthly Vehicle Mile	1,465	1,391	5.3%	986	1,054	-6.5%
New Riders This Month	5	3	66.7%	16.3	11.7	39.3%
Cost per Ride	\$39.16	\$14.85	163.7%	\$25.76	\$15.58	65.3%
Cost per Mile	\$12.80	\$7.87	62.6%	\$10.29	\$9.05	13.7%
Miles per Ride	3.1	1.9	63.2%	2.5	1.7	47.1%
STF Service						
Monthly Ride	732	418	75.1%	424	411	3.2%
Monthly Cost	\$13,681	\$14,005	-2.3%	\$12,830	\$14,308	-10.3%
Monthly Vehicle Mile	3,876	2,058	88.3%	2,119	1,681	26.1%
New Riders This Month	41	25	64.0%	35.8	31.3	14.4%
Cost per Ride	\$18.69	\$33.50	-44.2%	\$30.23	\$34.83	-13.2%
Cost per Mile	\$3.53	\$6.81	-48.2%	\$6.06	\$8.51	-28.8%
Miles per Ride	5.3	4.9	8.2%	5.0	4.1	22.0%
TriMet Service						
Monthly Ride	809	345	134.5%	507	418	21.3%
Monthly Cost	\$6,951	\$4,087	70.1%	\$4,400	\$3,779	16.4%
Monthly Vehicle Mile	3,989	1,738	129.5%	2,477	1,898	30.5%
New Riders This Month	28	10	180.0%	27.5	20.8	32.2%
Cost per Ride	\$8.59	\$11.85	-27.5%	\$8.67	\$9.04	-4.1%
Cost per Mile	\$1.74	\$2.35	-26.0%	\$1.78	\$1.99	-10.6%
Miles per Ride	4.9	5.0	-2.0%	4.9	4.5	8.9%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	555	413	34.4%	532	532	0.0%
Monthly Cost	\$9,305	\$8,740	6.5%	\$7,714	\$7,272	6.1%
Monthly Vehicle Mile	1,196	1,123	6.5%	1,590	1,159	37.2%
New Riders This Month	21	10	110.0%	31.7	27.8	14.0%
Cost per Ride	\$16.77	\$21.16	-20.7%	\$14.50	\$13.66	6.1%
Cost per Mile	\$7.78	\$7.78	0.0%	\$4.85	\$6.27	-22.6%
Miles per Ride	2.2	2.7	-18.5%	3.0	2.2	36.4%
SW Shuttle Service						
Monthly Rides	99	110	-10.0%	101	140	-27.9%
Monthly Cost	\$2,618	\$1,427	83.5%	\$2,283	\$2,178	4.8%
Monthly Vehicle Mile	199	181	9.9%	188	262	-28.2%
New Riders This Month	2	1	100.0%	2.6	4.2	-38.1%
Cost per Rider	\$26.44	\$12.97	103.9%	\$22.58	\$15.53	45.4%
Cost per Mile	\$13.16	\$7.88	67.0%	\$12.11	\$8.32	45.6%
Miles per Ride	2.0	1.6	25.0%	1.9	1.9	0.0%
Downtown RideAbout(1)						
Monthly Rides	141	195	-27.7%	181	169	7.1%
Monthly Cost	\$1,134	\$988	14.8%	\$771	\$738	4.5%
Monthly Vehicle Mile	98	129	-24.0%	115	113	1.8%
New Riders This Month	0	0	N/A	1.1	1.3	-15.4%
Cost per Ride	\$8.04	\$5.07	58.6%	\$4.27	\$4.37	-2.3%
Cost per Mile	\$11.57	\$7.66	51.0%	\$6.71	\$6.55	2.4%
Miles per Ride	0.7	0.7	0.0%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	56	52	7.7%	51	45	13.3%
Monthly Cost	\$2,558	\$208	1129.8%	\$482	\$543	-11.2%
Monthly Vehicle Mile	36	34	5.9%	53	34	55.9%
New Riders This Month	0	0	N/A	0.3	0.1	200.0%
Cost per Ride	\$45.68	\$4.00	1042.0%	\$9.52	\$12.20	-22.0%
Cost per Mile	\$71.06	\$6.12	1061.1%	\$9.06	\$15.77	-42.5%
Miles per Ride	0.6	0.7	-14.3%	1.1	0.8	37.5%
Multnomah Co. ADS Premium						
Monthly Rides	0	8	-100.0%	9	12.5	-30.8%
Monthly Cost	\$0	\$40	-100.0%	\$45	\$62	-27.4%
Monthly Vehicle Mile	0	45	-100.0%	69	86	-19.8%
New Riders This Month	0	0	N/A	1.8	1.8	0.0%
Cost per Ride	N/A	\$5.00	N/A	\$5.00	\$4.93	1.4%
Cost per Mile	N/A	\$0.89	N/A	\$0.64	\$0.71	-9.9%
Miles per Ride	N/A	5.6	N/A	7.8	6.9	13.0%
STF Discretionary						
Monthly Rides	781	639	22.2%	706	610	15.7%
Monthly Cost	\$17,102	\$11,853	44.3%	\$12,689	\$14,761	-14.0%
Monthly Vehicle Mile	2,808	2,041	37.6%	2,707	2,406	12.5%
New Riders This Month	22	33	-33.3%	34.3	42.1	-18.5%
Cost per Ride	\$21.90	\$18.55	18.1%	\$17.96	\$24.20	-25.8%
Cost per Mile	\$6.09	\$5.81	4.8%	\$4.69	\$6.14	-23.6%
Miles per Ride	3.6	3.2	12.5%	3.8	3.9	-2.6%
STF Service						
Monthly Rides	543	463	17.3%	482	442	9.0%
Monthly Cost	\$16,432	\$14,157	16.1%	\$10,425	\$8,600	21.2%
Monthly Vehicle Mile	2,149	1,612	33.3%	2,047	1,918	6.7%
New Riders This Month	30	20	50.0%	33.8	37.1	-8.9%
Cost per Ride	\$30.26	\$30.58	-1.0%	\$21.64	\$19.46	11.2%
Cost per Mile	\$7.65	\$8.78	-12.9%	\$5.09	\$4.48	13.6%
Miles per Ride	4.0	3.5	14.3%	4.2	4.3	-2.3%
Dialysis (NEW)						
Monthly Rides	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					
Title XIX Non Medical (NEW)						
Monthly Rides	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	7	0	N/A	10		
Monthly Cost	\$98	\$0	N/A	\$92		
Monthly Vehicle Mile	87	0	N/A	98		
New Riders This Month	0	0	N/A	3		
Cost per Ride	\$14.00	N/A	N/A	\$8.99		
Cost per Mile	\$1.13	N/A	N/A	\$0.94		
Miles per Ride	12.4	N/A	N/A	9.6		
STF Service						
Monthly Ride	301	102	195.1%	127		
Monthly Cost	\$9,521	\$489	1847.0%	\$1,963		
Monthly Vehicle Mile	2,771	508	445.5%	1,018		
New Riders This Month	77	13	492.3%	36		
Cost per Ride	\$31.63	\$4.79	560.3%	\$15.49		
Cost per Mile	\$3.44	\$0.96	258.3%	\$1.93		
Miles per Ride	9.2	5.0	84.0%	8.0		
Title XIX Non Medical						
Monthly Ride	61	58	5.2%	90		
Monthly Cost	\$1,408	\$1,024	37.5%	\$611		
Monthly Vehicle Mile	558	707	-21.1%	965		
New Riders This Month	5	14	-64.3%	21		
Cost per Ride	\$23.08	\$17.66	30.7%	\$6.76		
Cost per Mile	\$2.52	\$1.45	73.8%	\$0.63		
Miles per Ride	9.1	12.2	-25.4%	10.7		
Dialysis						
Monthly Ride	57	25	128.0%	92		
Monthly Cost	\$2,424	\$392	518.4%	\$1,889		
Monthly Vehicle Mile	756	286	164.3%	988		
New Riders This Month	1	1	0.0%	3		
Cost per Ride	\$42.53	\$15.68	171.2%	\$20.64		
Cost per Mile	\$3.21	\$1.37	134.3%	\$1.91		
Miles per Ride	13.3	11.4	16.7%	10.8		

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	1	3	-66.7%	5	21	-76.2%
Monthly Cost	\$947	\$674	40.5%	\$806	\$920	-12.4%
Monthly Vehicle Mile	11	17	-35.3%	31	129	-76.0%
New Riders This Month	0	0	N/A	1	4	-75.0%
Cost per Ride	\$947.00	\$224.67	321.5%	\$153.51	\$44.69	243.5%
Cost per Mile	\$86.09	\$39.65	117.1%	\$25.86	\$7.15	261.7%
Miles per Ride	11.0	5.7	93.0%	5.9	6.2	-4.8%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	471	368	28.0%	453	400	13.3%
Monthly Cost	\$8,770	\$5,731	53.0%	\$5,968	\$5,802	2.9%
Monthly Vehicle Mile	1,747	1,281	36.4%	1,470	1,727	-14.9%
New Riders This Month	6	6	0.0%	10	11	-9.1%
Cost per Ride	\$18.62	\$15.57	19.6%	\$13.19	\$14.50	-9.0%
Cost per Mile	\$5.02	\$4.47	12.3%	\$4.06	\$3.36	20.8%
Miles per Ride	3.7	3.5	5.7%	3.2	4.3	-25.6%
Title XIX Non Medical						
Monthly Rides	0	2	-100.0%	1	2	-50.0%
Monthly Cost	\$114	\$80	42.5%	\$99	\$139	-28.8%
Monthly Vehicle Mile	0	23	-100.0%	4	14	-71.4%
New Riders This Month	0	2	-100.0%	0	1	-100.0%
Cost per Ride	N/A	\$40.00	N/A	\$197.07	\$64.12	207.3%
Cost per Mile	N/A	\$3.48	N/A	\$22.31	\$10.16	119.6%
Miles per Ride	N/A	11.5	N/A	8.8	6.3	39.7%
Veterans Volunteers						
Monthly Rides	187	235	-20.4%	227		
Monthly Cost	\$1,692	\$2,031	-16.7%	\$1,864		
Monthly Vehicle Mile	3,090	3,397	-9.0%	3,332		
New Riders This Month	4	5	-20.0%	10		
Cost per Ride	\$9.05	\$8.64	4.7%	\$0.56		
Cost per Mile	\$0.55	\$0.60	-8.4%	\$8.23		
Miles per Ride	16.5	14.5	14.3%	14.7		
Wa Co DAVS						
Monthly Rides	0	0	N/A	N/A		
Monthly Cost	\$114	\$31	267.7%	\$57		
Monthly Vehicle Mile	0	0	N/A	N/A		
New Riders This Month	0	0	N/A	N/A		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	691	806	-14.3%	705	634	11.2%
Monthly Cost	\$12,795	\$3,340	283.1%	\$7,417	\$4,559	62.7%
Monthly Vehicle Mile	3,486	3,260	6.9%	3,040	3,180	-4.4%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$18.52	\$4.14	347.3%	\$10.52	\$7.20	46.1%
Cost per Mile	\$3.67	\$1.02	259.8%	\$2.44	\$1.43	70.6%
Miles per Ride	5.0	4.0	25.0%	4.3	5.0	-14.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	298	124	140.3%	158	127	24.4%
Monthly Cost	\$4,687	\$791	492.5%	\$1,376	\$791	74.0%
Monthly Vehicle Mile	2,143	951	125.3%	1,061	924	14.8%
New Riders This Month	42	11	281.8%	15.2	10.3	47.6%
Cost per Ride	\$15.73	\$6.38	146.6%	\$8.69	\$6.23	39.5%
Cost per Mile	\$2.19	\$0.83	163.9%	\$1.30	\$0.86	51.2%
Miles per Ride	7.2	7.7	-6.5%	6.7	7.3	-8.2%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,383	1,088	27.1%	1,099	805	36.5%
Monthly Cost	\$5,009	\$3,510	42.7%	\$4,243	\$3,557	19.3%
Monthly Vehicle Mile	2,293	2,780	-17.5%	2,220	2,540	-12.6%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$3.62	\$3.23	12.1%	\$3.86	\$4.42	-12.7%
Cost per Mile	\$2.18	\$1.26	73.0%	\$1.91	\$1.40	36.4%
Miles per Ride	1.7	2.6	-34.6%	2.0	3.2	-37.5%
Maryville Nursing Home						
Monthly Rides	70	61	14.8%	39	52	-25.0%
Monthly Cost	\$711	\$885	-19.7%	\$544	\$477	14.0%
Monthly Vehicle Mile	105	128	-18.0%	66	102	-35.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$10.16	\$14.51	-30.0%	\$13.82	\$9.21	50.1%
Cost per Mile	\$6.77	\$6.91	-2.0%	\$8.20	\$4.67	75.6%
Miles per Ride	1.5	2.1	-28.6%	1.7	2.0	-15.0%
Mary's Woods						
Monthly Rides	1,525	1,043	46.2%	1,144	983	16.4%
Monthly Cost	\$6,142	\$8,867	-30.7%	\$6,104	\$8,324	-26.7%
Monthly Vehicle Mile	1,868	1,826	2.3%	1,850	1,851	-0.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.03	\$8.50	-52.6%	\$5.33	\$8.47	-37.1%
Cost per Mile	\$3.29	\$4.86	-32.3%	\$3.30	\$4.50	-26.7%
Miles per Ride	1.2	1.8	-33.3%	1.6	1.9	-15.8%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	672	857	-21.6%	729	746	-2.3%
Monthly Cost	\$1,001	\$937	6.8%	\$841	\$820	2.6%
Monthly Vehicle Mile	613	701	-12.6%	523	440	18.9%
New Rider This Month	1	0	N/A	2.2	2.6	-15.4%
Cost per Ride	\$1.49	\$1.09	36.7%	\$1.15	\$1.10	4.5%
Cost per Mile	\$1.63	\$1.34	21.6%	\$1.61	\$1.86	-13.4%
Miles per Ride	0.9	0.8	12.5%	0.7	0.6	16.7%
Providence Elderplace						
Monthly Rides	9,750	9,155	6.5%	9,147	8,982	1.8%
Monthly Cost	\$342,028	\$190,561	79.5%	\$226,561	\$202,234	12.0%
Monthly Vehicle Mile	42,202	39,576	6.6%	37,355	35,026	6.6%
New Riders This Month	23	23	0.0%	19.9	112.5	-82.3%
Cost per Ride	\$35.08	\$20.81	68.6%	\$24.77	\$22.52	10.0%
Cost per Mile	\$8.10	\$4.82	68.0%	\$6.07	\$5.77	5.2%
Miles per Ride	4.3	4.3	0.0%	4.1	3.9	5.1%
Tualatin Valley Workshop						
Monthly Rides	413	123	235.8%	306	151	102.6%
Monthly Cost	\$6,067	\$2,735	121.8%	\$5,442	\$2,457	121.5%
Monthly Vehicle Mile	582	402	44.8%	806	456	76.8%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$14.69	\$22.24	-33.9%	\$17.78	\$16.22	9.6%
Cost per Mile	\$10.42	\$6.80	53.2%	\$6.75	\$5.38	25.5%
Miles per Ride	1.4	3.3	-57.6%	2.6	3.0	-13.3%
West Linn						
Monthly Ride	110	28	292.9%	120	132	-9.1%
Monthly Cost	\$348	\$330	5.5%	\$332	\$306	8.5%
Monthly Vehicle Mile	140	36	288.9%	106	120	-11.7%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$3.16	\$11.79	-73.2%	\$2.78	\$2.32	19.8%
Cost per Mile	\$2.49	\$9.17	-72.8%	\$3.15	\$2.55	23.5%
Miles per Ride	1.3	1.3	0.0%	0.9	0.9	0.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jun 2016	Jun 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,298	7,203	-12.6%	6,224	7,877	-21.0%
Monthly Cost	\$38,592	\$33,602	14.9%	\$37,456	\$32,376	15.7%
Monthly Vehicle Miles	12,406	10,938	13.4%	12,032	9,696	24.1%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	98.9%	0.2%
Cost per Ride	\$6.13	\$4.66	31.5%	\$6.02	\$4.11	46.5%
Cost per Mile	\$3.11	\$3.07	1.3%	\$3.11	\$3.34	-6.9%
Miles per Roadcall	12,406	10,938	13.4%	12,032	9,696	24.1%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,260	1,447	-12.9%	2,165	1,548	39.9%
Monthly Cost	\$35,525	\$30,372	17.0%	\$32,099	\$34,736	-7.6%
Monthly Vehicle Miles	4,080	4,750	-14.1%	4,475	5,326	-16.0%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	99.0%	0.1%
Cost per Ride	\$28.19	\$20.99	34.3%	\$14.82	\$22.44	-34.0%
Cost per Mile	\$8.71	\$6.39	36.3%	\$7.17	\$6.52	10.0%
Miles per Roadcall	4,080	4,750	-14.1%	4,475	5,326	-16.0%
Molalla(SCTD)-Demand Response						
Monthly Rides	9,379	9,961	-5.8%	8,638	8,474	1.9%
Monthly Cost	\$50,140	\$57,121	-12.2%	\$51,121	\$48,876	4.6%
Monthly Vehicle Miles	21,989	22,856	-3.8%	21,504	22,067	-2.6%
On-Time Performance	97.0%	98.0%	-1.0%	97.6%	89.3%	8.3%
Cost per Ride	\$5.35	\$5.73	-6.6%	\$5.92	\$5.77	2.6%
Cost per Mile	\$2.28	\$2.50	-8.8%	\$2.38	\$2.21	7.7%
Miles per Roadcall	21,989	22,856	-3.8%	10,752	11,033	-2.6%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,649	9,818	-11.9%	9,086	9,876	-8.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,219	21,237	-0.1%	20,965	20,447	2.5%
On-Time Performance	100.0%	99.9%	0.1%	99.7%	99.9%	-0.2%
Cost per Ride	\$7.52	\$6.62	13.6%	\$7.15	\$6.58	8.7%
Cost per Mile	\$3.06	\$3.06	0.0%	\$3.10	\$3.18	-2.5%
Miles per Roadcall	21,219	21,237	-0.1%	20,965	20,447	2.5%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,356	1,473	-7.9%	1,364	1,480	-7.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,531	7,907	-4.8%	6,953	7,142	-2.6%
On-Time Performance	96.7%	96.2%	0.5%	96.9%	96.2%	0.7%
Cost per Ride	\$14.75	\$13.58	8.6%	\$14.66	\$13.51	8.5%
Cost per Mile	\$2.66	\$2.53	5.1%	\$2.88	\$2.80	2.9%
Miles per Roadcall	7,531	7,907	-4.8%	6,953	7,142	-2.6%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,691	25,867	-4.5%	23,931	27,160	-11.9%
Monthly Cost	\$329,450	\$328,239	0.4%	\$332,217	\$321,381	3.4%
Monthly Vehicle Miles	47,560	47,588	-0.1%	45,731	45,990	-0.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$13.34	\$12.69	5.1%	\$13.88	\$11.83	17.3%
Cost per Mile	\$6.93	\$6.90	0.4%	\$7.26	\$6.99	3.9%
Miles per Roadcall	47,560	47,588	-0.1%	45,731	45,990	-0.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	3,306	1,498	120.7%	2,680	1,489	80.0%
Monthly Cost	\$58,138	\$57,925	0.4%	\$58,627	\$56,714	3.4%
Monthly Vehicle Miles	9,136	10,433	-12.4%	9,207	10,198	-9.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$17.59	\$38.67	-54.5%	\$21.87	\$38.08	-42.6%
Cost per Mile	\$6.36	\$5.55	14.6%	\$6.37	\$5.56	14.6%
Miles per Roadcall	9,136	10,433	-12.4%	9,207	10,198	-9.7%

RideWise Performance Report - June 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	17	103	5,356	\$140,434.32		
One-on-one travel training general trips	12	31	1,612	\$42,266.64		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	29	134	6,968	\$182,700.96		
Group travel training with schools	0		0	\$0.00		
Group travel training general	0		0	\$0.00		
Riders Club participants	83					
Subtotal	83		0	\$0.00		
Total	112	134	6,968	\$182,700.96		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	1					
Transitional staff support and pass plan	103	292	39	203	287	429
Total	106					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$50,456.33					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	87.00					
Value of volunteer hours monthly	\$2,007.09					
Value of transitional staff hours monthly	\$12,623.61					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	143	740	38,480	\$1,008,945.60		
One-on-one travel training general trips	126	316	16,432	\$430,847.04		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	269	1,056	54,912	\$1,439,792.64		
Group travel training with schools	320		1,169	\$30,641.74		
Group travel training general	234		855	\$22,406.77		
Riders Club participants	640					
Subtotal	1,194		2,023	\$53,048.51		
Total	1,463	1,056	56,935	\$1,492,841.15		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	29					
Transitional staff support only	10					
Transitional staff support and pass plan	211	479	188	3,196	5,812	9,351
Total	250					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$598,967.92					
Annual cost avoidance of trips	\$1,492,841.15					
Total cost avoidance	\$893,873.23					
Total trainer hours annual	8,319.60					
Ride Ambassador hours annual	1,121.25					
Value of volunteer hours annual	\$53,024.71					
Value of transitional staff hours annual	\$248,183.17					