
DATE: JULY 2016

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of July, the monthly average rides increased 5.1% when compared to the same period (12 months) the previous year. The primary reason for the increase is due to the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of July, average monthly rides decreased 6.0% when compared to the same period (12 months) the previous year. This change can be attributed to a significant decrease in average monthly trips within STF-funded Clackamas County Consortium programs.
3. Ride Connection E&D services cost per ride. As of July, average cost per ride increased 6.2% when compared to the same period (12 months) the previous year. Average cost increase for this period can be explained by an increase in cab usage through Floor of Service rides and Title XIX non-medical program.
4. New riders. As of July, average new riders per month increased 15.6% when compared to the same period (12 months) the previous year which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of July, average monthly volunteer hours increased 1% when compared to the same period (12 months) the previous year. This is due to an 8% and 25% dip in Clackamas Consortium and RC Red hours respectively, despite a 46% increase in hours from RC East County.
6. Other funds contributed to the Ride Connection Network. As of July average monthly resources spent by partners in the network increased 12% when compared to the same period (12 months) the previous year. A substantial amount of this increase can be attributed to Providence ElderPlace spending.

7. Donations contributed to the Ride Connection Network. As of July, average monthly donations increased 57% when compared to the same period (12 months) the previous year. The ARC/RC Red program is responsible for most of the additional average monthly donations, at a 300% increase.

RIDEWISE

1. Service Delivery Analysis. A total of 159 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 22 persons successfully exited out of the one-on-one travel training, seven whom were prior participants returned to learn a new route. From July 2015 to July 2016, there was a 23% decrease in the number of successful customers.
3. Under the age of 60, a total of 14 persons successfully exited out of one-on-one travel training, with an average of 11.9 training hours in July.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of two events was held:
 - RideWise presented to staff at Self-Determination Resources, Inc.
 - RideWise tabled at The Hazelwood to inform residents about our services
5. Ride Ambassador Program. 139.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported 14 Rider's Club activities with 114 participants.
7. Referral Sources. There were 32 referrals in July 2016. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Four referrals were the result of our travel options counseling efforts.
8. School Program. Zero students received training during the month of July as school was not in session.

SANDY AREA METRO (SAM)

1. Total ridership this month was 9,927. Overall ridership decreased by 9%; the SAM-Gresham route decreased by 7.5%. SAM-Estacada ridership decreased by 10%. STAR rides decreased by 20%. Overall ridership decreased by 8% from 136,271 in FY2015 to 125,403 in FY2016. STAR rides decreased by 9.3% from 17,048 in FY2015 to 15,463 in FY2016. ED rides increased by 43.6% to 1,024 rides in FY2016 from 713 in FY2015.
2. The Elderly and Disabled program saw another large increase in ridership of 59.2% from last July. The percentage of elderly and/or disabled riders on STAR was 71%. In FY2015, the E&D population were 62% of the STAR dial-a-ride program, by FY2016 this rose to 67%. SAM is responding to the changing needs of its ridership by adding a shopping shuttle to assist the dial-a-ride program and technological improvements to both fixed route and dial-a-ride vehicles. The technological improvements will benefit the rider through real time bus arrivals, updated web capabilities and automated stop announcements. Staff will benefit from the expedited data collection and entry and the collection of information regarding ridership patterns and trip generators.
3. Two replacement vehicles have been added to the City of Sandy fleet. A 16 passenger cutaway and a 5 passenger MV1. Both vehicles are STF funded and replace vehicles that passed their useful life in miles and/or years. Both are equipped with ramps for ease of access to meet the growing demand of elderly and disabled passengers.
4. SAM provided free rides during the Sandy Mountain Festival and decorated a bus for the parade. The theme was "Blazing the Trail," SAM is blazing a new trail with the shuttle so the new route was highlighted with our parade entry. SAM won the first place ribbon for civic entries.
5. SAM staff met with other Clackamas County transportation providers and social service workers to address the unmet transportation needs of domestic violence survivors in Clackamas County. Staff also continued to attend the Metro Regional Transportation Plan meetings and participated on the transit technical work group for the new regional plan.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's July 2016 ridership included 3,063 Dial-A-Ride (DAR) trips and 22,004 fixed-route trips for a total of 25,067 trips.
2. The City of Wilsonville's Community Center puts on art tours throughout the summer months and, during July, SMART's trolley carried 52 passengers around the city to view the different art displays.
3. SMART provided the trolley for residents to attend the Farmer's Market and Wilsonville's summer concerts, which carried a total of 117 passengers for both events.

CANBY AREA TRANSIT (CAT)

1. Fixed Route ridership declined from June to July by 7%. Ridership from Woodburn to Canby stayed steady. Rides from Oregon City to Canby declined by 9%.
2. Demand response same day rides are increasing, which allows our routes to be productive. Ridership declined by 4 % from June to July. Hot weather could have been the contributor to the decline in ridership. There were no accidents in July.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. July was not a good month for this District, relative to ridership. Overall ridership for three routes was down 14%. The largest drop was in the route to Clackamas Community College.
2. Planning is progressing on the Phase II and Phase III administrative building project. Bid documents are being prepared and the building permit check was issued to the county.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jul 16	Jul 15	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	83,100	89,300	-6.9%	83,100	89,300	-6.9%
Bus-Frequent Service*	<u>96,100</u>	<u>101,700</u>	-5.5%	<u>96,100</u>	<u>101,700</u>	-5.5%
Subtotal All Bus	179,200	191,000	-6.2%	179,200	191,000	-6.2%
MAX	129,900	121,300	7.1%	129,900	121,300	7.1%
Commuter Rail	<u>1,870</u>	<u>1,790</u>	4.5%	<u>1,870</u>	<u>1,790</u>	4.5%
Fixed Route Total	310,970	314,100	-1.0%	310,970	314,090	-1.0%
<u>Paratransit</u>						
LIFT& Cabs	3,602	3,469	3.8%	3,602	3,469	3.8%
System Total	314,572	317,559	-0.9%	314,572	317,559	-0.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	483,400	518,300	-6.7%	483,400	518,300	-6.7%
Bus-Frequent Service*	<u>601,400</u>	<u>630,400</u>	-4.6%	<u>601,400</u>	<u>630,400</u>	-4.6%
Subtotal All Bus	1,084,800	1,148,700	-5.6%	1,084,800	1,148,700	-5.6%
MAX	820,400	756,400	8.5%	820,400	756,400	8.5%
Commuter Rail	<u>9,350</u>	<u>8,950</u>	4.5%	<u>9,350</u>	<u>8,950</u>	4.5%
Fixed Route Total	1,914,550	1,914,050	0.0%	1,914,550	1,914,050	0.0%
Frequent Bus % of Total Bus	55.4%	54.9%	0.6%	55.4%	54.9%	0.6%
<u>Paratransit</u>						
LIFT & Cabs	20,271	19,475	4.1%	20,271	19,475	4.1%
System Total	1,934,821	1,933,525	0.1%	1,934,821	1,933,525	0.1%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.93	\$3.46	13.58%	\$3.93	\$3.46	13.58%
Bus-Frequent Service*	\$2.89	\$2.47	17.00%	\$2.89	\$2.47	17.00%
Subtotal All Bus	\$3.35	\$2.92	14.73%	\$3.35	\$2.92	14.73%
MAX	\$2.22	\$2.22	0.00%	\$2.22	\$2.22	0.00%
Commuter Rail	\$14.43	\$11.69	23.44%	\$14.43	\$11.69	23.44%
Fixed Route Total	\$2.91	\$2.69	8.18%	\$2.91	\$2.69	8.18%
<u>Paratransit</u>						
LIFT & Cabs	\$34.46	\$32.35	6.52%	\$34.46	\$32.35	6.52%
System Total	\$3.23	\$2.99	8.03%	\$3.23	\$2.99	8.03%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,610,000	5,141,700	-10.3%	4,955,858	5,207,167	-4.8%
Monthly Cost	\$15,433,795	\$15,000,195	2.9%	\$15,409,936	\$14,781,284	4.3%
Monthly Vehicle Mile	1,996,298	2,068,437	-3.5%	2,015,798	1,977,771	1.9%
On-Time Performance	81.0%	78.8%	2.2%	80.9%	80.6%	0.3%
Cost per Ride	\$3.35	\$2.92	14.7%	\$3.11	\$2.84	9.5%
Cost per Mile	\$7.73	\$7.25	6.6%	\$7.64	\$7.47	2.3%
Miles per Roadcall	11,812	9,992	18.2%	11,580	10,576	9.5%
Light Rail (MAX)						
Monthly Rides	3,527,800	3,371,400	4.6%	3,347,997	3,141,329	6.6%
Monthly Cost	\$7,820,161	\$7,500,126	4.3%	\$7,880,827	\$6,838,490	15.2%
Monthly Vehicle Mile	382,357	356,440	7.3%	377,881	338,851	11.5%
On-Time Performance	85.8%	75.3%	10.5%	81.6%	80.2%	1.4%
Cost per Ride	\$2.22	\$2.22	0.0%	\$2.35	\$2.18	7.8%
Cost per Mile	\$20.45	\$21.04	-2.8%	\$20.86	\$20.18	3.4%
Miles per Roadcall	1,191	1,306	-8.8%	1,164	1,410	-17.4%
Commuter Rail (WES)						
Monthly Rides	37,400	41,170	-9.2%	37,787	39,530	-4.4%
Monthly Costs	\$539,716	\$481,243	12.2%	\$586,269	\$531,735	10.3%
Monthly Vehicle Mile	9,408	10,613	-11.4%	9,910	9,972	-0.6%
On Time Performance	98.9%	84.3%	14.6%	96.4%	95.6%	0.8%
Cost per Ride	\$14.43	\$11.69	23.4%	\$15.52	\$13.45	15.4%
Cost per Mile	\$57.37	\$45.34	26.5%	\$59.16	\$53.33	10.9%
Miles per Roadcall	9,408	10,613	-11.4%	19,820	8,547	131.9%
Paratransit LIFT and Cab						
Monthly Rides	84,461	88,259	-4.3%	88,397	86,927	1.7%
Monthly Cost	\$2,910,116	\$2,855,025	1.9%	\$2,943,889	\$2,828,486	4.1%
Monthly Vehicle Mile	716,514	726,563	-1.4%	739,686	717,226	3.1%
On-Time Performance	91.8%	93.4%	-1.6%	91.8%	92.9%	-1.1%
Cost per Ride	\$34.46	\$32.35	6.5%	\$33.30	\$32.54	2.3%
Cost per Mile	\$4.06	\$3.93	3.3%	\$3.98	\$3.94	1.0%
Miles per Roadcall	5,512	4,403	25.2%	6,984	6,667	4.8%

RIDE CONNECTION*	Jul 2016	Jul 2015	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,778	40,846	-10.0%	38,269	36,411	5.1%
Monthly Cost	\$631,617	\$639,010	-1.2%	\$651,435	\$583,834	11.6%
Monthly Vehicle Mile	171,860	179,952	-4.5%	177,504	166,667	6.5%
New Riders This Month	5,591	4,579	22.1%	1,550.8	1,341.7	15.6%
Cost per Ride	\$17.17	\$15.64	9.8%	\$17.02	\$16.03	6.2%
Cost per Mile	\$3.68	\$3.55	3.7%	\$3.67	\$3.50	4.9%
Miles per Ride	4.7	4.4	6.8%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, September 09, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	707	755	-6.4%	676	717	-5.7%
Monthly Cost	\$1,676	\$7,356	-77.2%	\$7,844	\$7,601	3.2%
Monthly Vehicle Mile	3,890	4,037	-3.6%	3,868	4,044	-4.4%
New Riders This Month	105	102	2.9%	30.8	34.3	-10.2%
Cost per Ride	\$2.37	\$9.74	-75.7%	\$11.60	\$10.60	9.4%
Cost per Mile	\$0.43	\$1.82	-76.4%	\$2.03	\$1.88	8.0%
Miles per Ride	5.5	5.3	3.8%	5.7	5.6	1.8%
King City Shuttle						
Monthly Rides	291	315	-7.6%	314	322	-2.5%
Monthly Cost	\$5,632	\$6,071	-7.2%	\$5,471	\$4,447	23.0%
Monthly Vehicle Mile	915	1,167	-21.6%	1,222	1,238	-1.3%
New Riders This Month	14	30	-53.3%	8.3	13.1	-36.6%
Cost per Ride	\$19.35	\$19.27	0.4%	\$17.40	\$13.82	25.9%
Cost per Mile	\$6.15	\$5.20	18.3%	\$4.48	\$3.59	24.8%
Miles per Ride	3.1	3.7	-16.2%	3.9	3.8	2.6%
N/NE Shuttle						
Monthly Rides	0	169	-100.0%	89	169	-47.3%
Monthly Cost	\$0	\$3,800	-100.0%	\$2,354	\$3,718	-36.7%
Monthly Vehicle Mile	0	1,578	-100.0%	939	1,543	-39.1%
New Riders This Month	0	53	-100.0%	11.9	19.5	-39.0%
Cost per Ride	N/A	\$22.49	N/A	\$26.55	\$21.98	20.8%
Cost per Mile	N/A	\$2.41	N/A	\$2.51	\$2.41	4.1%
Miles per Ride	N/A	9.3	N/A	10.6	9.1	16.5%
STF Service						
Monthly Rides	392	619	-36.7%	504	520	-3.1%
Monthly Cost	\$7,321	\$8,777	-16.6%	\$9,575	\$9,197	4.1%
Monthly Vehicle Mile	2,484	3,887	-36.1%	3,291	3,753	-12.3%
New Riders This Month	61	128	-52.3%	38.5	48.9	-21.3%
Cost per Ride	\$18.67	\$14.18	31.7%	\$19.00	\$17.70	7.3%
Cost per Mile	\$2.95	\$2.26	30.5%	\$2.91	\$2.45	18.8%
Miles per Ride	6.3	6.3	0.0%	6.5	7.2	-9.7%
TriMet ADS						
Monthly Rides	0	0	N/A	0	16	-100.0%
Monthly Cost	\$0	\$0	N/A	\$7	\$80	-91.3%
Monthly Vehicle Mile	0	0	N/A	0	28	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$5.13	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.87	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.8	N/A
TriMet Service						
Monthly Rides	115	462	-75.1%	377	664	-43.2%
Monthly Cost	\$1,785	\$5,899	-69.7%	\$5,691	\$7,258	-21.6%
Monthly Vehicle Mile	1,470	3,097	-52.5%	2,381	3,647	-34.7%
New Riders This Month	39	112	-65.2%	28.8	44.9	-35.9%
Cost per Ride	\$15.52	\$12.77	21.5%	\$15.11	\$10.93	38.2%
Cost per Mile	\$1.21	\$1.90	-36.3%	\$2.39	\$1.99	20.1%
Miles per Ride	12.8	6.7	91.0%	6.3	5.5	14.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	392	286	37.1%	384		
Monthly Cost	\$14,367	\$5,376	167.2%	\$9,508		
Monthly Vehicle Mile	2,198	1,424	54.4%	2,059		
New Riders This Month	72	30	140.0%	17		
Cost per Ride	\$36.65	\$18.80	94.9%	\$24.79		
Cost per Mile	\$6.54	\$3.78	73.0%	\$4.62		
Miles per Ride	5.6	5.0	12.0%	5.4		
General Public						
Monthly Rides	929	760	22.2%	923	800	15.4%
Monthly Cost	\$21,904	\$18,999	15.3%	\$23,758	\$17,190	38.2%
Monthly Vehicle Mile	7,169	6,816	5.2%	8,215	6,641	23.7%
New Riders This Month	70	63	11.1%	19	12	58.3%
Cost per Ride	\$23.58	\$25.00	-5.7%	\$25.73	\$21.49	19.7%
Cost per Mile	\$3.06	\$2.79	9.7%	\$2.89	\$2.59	11.6%
Miles per Ride	7.7	9.0	-14.4%	8.9	8.3	7.2%
Multnomah Co. ADS Premium						
Monthly Rides	134	365	-63.3%	332	278	19.4%
Monthly Cost	\$3,059	\$3,667	-16.6%	\$5,215	\$3,788	37.7%
Monthly Vehicle Mile	762	3,525	-78.4%	1,885	1,884	0.1%
New Riders This Month	40	63	-36.5%	21	14	50.0%
Cost per Ride	\$22.83	\$10.05	127.2%	\$15.73	\$13.64	15.3%
Cost per Mile	\$4.01	\$1.04	285.6%	\$2.77	\$2.01	37.8%
Miles per Ride	5.7	9.7	-41.2%	5.7	6.8	-16.2%
STF Service						
Monthly Rides	2,489	1,328	87.4%	1,589	1,262	25.9%
Monthly Cost	\$57,527	\$23,798	141.7%	\$31,656	\$21,835	45.0%
Monthly Vehicle Mile	15,132	6,749	124.2%	8,586	6,468	32.7%
New Riders This Month	937	433	116.4%	324	181	79.0%
Cost per Ride	\$23.11	\$17.92	29.0%	\$19.92	\$17.31	15.1%
Cost per Mile	\$3.80	\$3.53	7.6%	\$3.69	\$3.38	9.2%
Miles per Ride	6.1	5.1	19.6%	5.4	5.1	5.9%
Title XIX Non Medical						
Monthly Rides	1,290	5,916	-78.2%	3,992	3,420	16.7%
Monthly Cost	\$30,855	\$119,165	-74.1%	\$83,585	\$70,686	18.2%
Monthly Vehicle Mile	7,613	29,497	-74.2%	20,512	17,367	18.1%
New Riders This Month	220	951	-76.9%	191	221	-13.6%
Cost per Ride	\$23.92	\$20.14	18.8%	\$20.94	\$20.67	1.3%
Cost per Mile	\$4.05	\$4.04	0.2%	\$4.08	\$4.07	0.2%
Miles per Ride	5.9	5.0	18.0%	5.1	5.1	0.0%
Wa Co DAVS						
Monthly Rides	136	57	138.6%	134	49	173.5%
Monthly Cost	\$3,480	\$1,348	158.2%	\$3,553	\$1,211	193.4%
Monthly Vehicle Mile	888	448	98.2%	1,052	434	142.4%
New Riders This Month	33	22	50.0%	13	7	85.7%
Cost per Ride	\$25.59	\$23.65	8.2%	\$26.58	\$24.50	8.5%
Cost per Mile	\$3.92	\$3.01	30.2%	\$3.38	\$2.79	21.1%
Miles per Ride	6.5	7.9	-17.7%	7.9	8.8	-10.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	217	289	-24.9%	267	317	-15.8%
Monthly Cost	\$1,736	\$2,312	-24.9%	\$2,139	\$2,620	-18.4%
Monthly Vehicle Mile	1,060	1,142	-7.2%	1,222	1,336	-8.5%
New Riders This Month	42	43	-2.3%	7.3	29.0	-74.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.26	-3.1%
Cost per Mile	\$1.64	\$2.02	-18.8%	\$1.75	\$1.96	-10.7%
Miles per Ride	4.9	4.0	22.5%	4.6	4.2	9.5%
Estacada Senior Center						
Monthly Rides	249	346	-28.0%	228	274	-16.8%
Monthly Cost	\$1,926	\$2,712	-29.0%	\$1,788	\$2,123	-15.8%
Monthly Vehicle Mile	657	958	-31.4%	688	827	-16.8%
New Riders This Month	27	42	-35.7%	5.3	4.6	15.2%
Cost per Ride	\$7.73	\$7.84	-1.4%	\$7.84	\$7.75	1.2%
Cost per Mile	\$2.93	\$2.83	3.5%	\$2.60	\$2.57	1.2%
Miles per Ride	2.6	2.8	-7.1%	3.0	3.0	0.0%
Gladstone Senior Center						
Monthly Rides	187	223	-16.1%	224	200	12.0%
Monthly Cost	\$1,416	\$1,692	-16.3%	\$1,755	\$1,623	8.1%
Monthly Vehicle Mile	555	520	6.7%	889	500	77.8%
New Riders This Month	37	32	15.6%	8.5	10.3	-17.5%
Cost per Ride	\$7.57	\$7.59	-0.3%	\$7.83	\$8.10	-3.3%
Cost per Mile	\$2.55	\$3.25	-21.5%	\$1.97	\$3.25	-39.4%
Miles per Ride	3.0	2.3	30.4%	4.0	2.5	60.0%
Hoodland Senior Center						
Monthly Rides	139	141	-1.4%	152	183	-16.9%
Monthly Cost	\$2,151	\$3,732	-42.4%	\$2,864	\$3,738	-23.4%
Monthly Vehicle Mile	1,186	1,081	9.7%	1,367	1,429	-4.3%
New Riders This Month	21	12	75.0%	4.0	7.8	-48.7%
Cost per Ride	\$15.47	\$26.47	-41.6%	\$18.87	\$20.39	-7.5%
Cost per Mile	\$1.81	\$3.45	-47.5%	\$2.10	\$2.62	-19.8%
Miles per Ride	8.5	7.7	10.4%	9.0	7.8	15.4%
Lake Oswego Adult Comm. Center						
Monthly Rides	231	300	-23.0%	263	297	-11.4%
Monthly Cost	\$1,733	\$2,250	-23.0%	\$1,970	\$2,224	-11.4%
Monthly Vehicle Mile	666	870	-23.4%	766	886	-13.5%
New Riders This Month	48	34	41.2%	6.8	7.7	-11.7%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.60	\$2.59	0.4%	\$2.57	\$2.51	2.4%
Mile per Ride	2.9	2.9	0.0%	2.9	3.0	-3.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	752	914	-17.7%	793	859	-7.7%
Monthly Cost	\$7,492	\$8,921	-16.0%	\$7,648	\$8,400	-9.0%
Monthly Vehicle Mile	2,415	2,379	1.5%	2,067	2,139	-3.4%
New Riders This Month	82	118	-30.5%	16.8	20.4	-17.6%
Cost per Ride	\$9.96	\$9.76	2.0%	\$9.64	\$9.78	-1.4%
Cost per Mile	\$3.10	\$3.75	-17.3%	\$3.70	\$3.93	-5.9%
Miles per Ride	3.2	2.6	23.1%	2.6	2.5	4.0%
Molalla Senior Center						
Monthly Rides	313	338	-7.4%	393	532	-26.1%
Monthly Cost	\$3,616	\$3,477	4.0%	\$4,945	\$6,054	-18.3%
Monthly Vehicle Mile	868	856	1.4%	978	972	0.6%
New Riders This Month	34	38	-10.5%	6.8	9.5	-28.4%
Cost per Ride	\$11.55	\$10.29	12.2%	\$12.59	\$11.37	10.7%
Cost per Mile	\$4.17	\$4.06	2.7%	\$5.05	\$6.23	-18.9%
Miles per Ride	2.8	2.5	12.0%	2.5	1.8	38.9%
Pioneer Senior Center						
Monthly Rides	849	789	7.6%	681	636	7.1%
Monthly Cost	\$6,894	\$6,353	8.5%	\$5,632	\$5,243	7.4%
Monthly Vehicle Mile	2,559	2,654	-3.6%	2,210	2,072	6.7%
New Riders This Month	116	110	5.5%	25.3	23.1	9.5%
Cost per Ride	\$8.12	\$8.05	0.9%	\$8.28	\$8.25	0.4%
Cost per Mile	\$2.69	\$2.39	12.6%	\$2.55	\$2.53	0.8%
Miles per Ride	3.0	3.4	-11.8%	3.2	3.3	-3.0%
Sandy Senior Center						
Monthly Rides	222	237	-6.3%	235	278	-15.5%
Monthly Cost	\$2,495	\$2,901	-14.0%	\$2,744	\$3,289	-16.6%
Monthly Vehicle Mile	993	1,087	-8.6%	1,064	1,435	-25.9%
New Riders This Month	50	50	0.0%	12.1	13.3	-9.0%
Cost per Ride	\$11.24	\$12.24	-8.2%	\$11.66	\$11.84	-1.5%
Cost per Mile	\$2.51	\$2.67	-6.0%	\$2.58	\$2.29	12.7%
Miles per Ride	4.5	4.6	-2.2%	4.5	5.2	-13.5%
Transportation Reaching People						
Monthly Rides	2,566	2,139	20.0%	2,198	2,192	0.3%
Monthly Cost	\$29,861	\$27,057	10.4%	\$26,750	\$27,652	-3.3%
Monthly Vehicle Mile	21,319	21,980	-3.0%	20,741	23,186	-10.5%
New Riders This Month	278	281	-1.1%	63.5	64.2	-1.1%
Cost per Ride	\$11.64	\$12.65	-8.0%	\$12.17	\$12.61	-3.5%
Cost per Mile	\$1.40	\$1.23	13.8%	\$1.29	\$1.19	8.4%
Miles per Ride	8.3	10.3	-19.4%	9.4	10.6	-11.3%
Transp Reaching People-School/Work(1)						
Monthly Rides	113	211	-46.4%	161	202	-20.3%
Monthly Cost	\$2,695	\$3,185	-15.4%	\$2,731	\$3,163	-13.7%
Monthly Vehicle Mile	962	1,500	-35.9%	1,234	1,454	-15.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$23.85	\$15.09	58.1%	\$16.99	\$15.67	8.4%
Cost per Mile	\$2.80	\$2.12	32.1%	\$2.21	\$2.18	1.4%
Miles per Ride	8.5	7.1	19.7%	7.7	7.2	6.9%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	20	19	5.3%	25	23	8.7%
Monthly Cost	\$121	\$129	-6.2%	\$135	\$118	14.4%
Monthly Vehicle Mile	41	67	-38.8%	76	61	24.6%
New Riders This Month	4	2	100.0%	0.8	0.3	166.7%
Cost per Ride	\$6.03	\$6.79	-11.2%	\$5.35	\$5.15	3.9%
Cost per Mile	\$2.94	\$1.93	52.3%	\$1.79	\$1.92	-6.8%
Miles per Ride	2.1	3.5	-40.0%	3.0	2.7	11.1%
Multnomah Co. ADS Premium						
Monthly Rides	115	42	173.8%	63	86	-26.7%
Monthly Cost	\$929	\$229	305.7%	\$352	\$352	0.0%
Monthly Vehicle Mile	193	136	41.9%	128	173	-26.0%
New Riders This Month	27	4	575.0%	4.6	1.4	228.6%
Cost per Ride	\$8.08	\$5.45	48.3%	\$5.58	\$4.08	36.8%
Cost per Mile	\$4.81	\$1.68	186.3%	\$2.76	\$2.03	36.0%
Miles per Ride	1.7	3.2	-46.9%	2.0	2.0	0.0%
STF Discretionary						
Monthly Rides	405	581	-30.3%	538	695	-22.6%
Monthly Cost	\$10,812	\$8,940	20.9%	\$10,718	\$10,767	-0.5%
Monthly Vehicle Mile	1,412	1,847	-23.6%	1,864	2,263	-17.6%
New Riders This Month	112	93	20.4%	42.8	29.7	44.1%
Cost per Ride	\$26.70	\$15.39	73.5%	\$19.91	\$15.50	28.5%
Cost per Mile	\$7.66	\$4.84	58.3%	\$5.75	\$4.76	20.8%
Miles per Ride	3.5	3.2	9.4%	3.5	3.3	6.1%
STF Service						
Monthly Rides	358	559	-36.0%	462	495	-6.7%
Monthly Cost	\$9,555	\$8,757	9.1%	\$8,904	\$8,057	10.5%
Monthly Vehicle Mile	1,057	1,334	-20.8%	1,371	1,516	-9.6%
New Riders This Month	68	75	-9.3%	21.1	25.2	-16.3%
Cost per Ride	\$26.69	\$15.67	70.3%	\$19.26	\$16.27	18.4%
Cost per Mile	\$9.04	\$6.56	37.8%	\$6.50	\$5.31	22.4%
Miles per Ride	3.0	2.4	25.0%	3.0	3.1	-3.2%
TriMet Service						
Monthly Rides	1,996	1,302	53.3%	1,581	859	84.1%
Monthly Cost	\$6,125	\$5,799	5.6%	\$6,065	\$3,570	69.9%
Monthly Vehicle Mile	5,024	4,249	18.2%	5,098	2,905	75.5%
New Riders This Month	86	91	-5.5%	33.2	25.4	30.7%
Cost per Ride	\$3.07	\$4.45	-31.0%	\$3.84	\$4.15	-7.5%
Cost per Mile	\$1.22	\$1.36	-10.3%	\$1.19	\$1.23	-3.3%
Miles per Ride	2.5	3.3	-24.2%	3.2	3.4	-5.9%
Veterans Volunteers						
Monthly Rides	95	177	-46.3%	170	179	-5.0%
Monthly Cost	\$888	\$1,224	-27.5%	\$1,252	\$1,051	19.1%
Monthly Vehicle Mile	1,018	2,203	-53.8%	2,048	1,916	6.9%
New Riders This Month	34	46	-26.1%	15.9	17.1	-7.0%
Cost per Ride	\$9.35	\$6.92	35.1%	\$7.37	\$5.86	25.8%
Cost per Mile	\$0.87	\$0.56	55.4%	\$0.61	\$0.55	10.9%
Miles per Ride	10.7	12.4	-13.7%	12.1	10.7	13.1%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$3,604	\$2,204	63.5%	\$2,876	\$3,346	-14.0%
David's Harp - STF Service						
Monthly Rides	135	175	-22.9%	171	204	-16.2%
Monthly Cost	\$942	\$2,445	-61.5%	\$1,216	\$2,694	-54.9%
Monthly Vehicle Mile	151	325	-53.5%	202	260	-22.3%
New Riders This Month	33	39	-15.4%	3.3	4.3	-23.3%
Cost per Ride	\$6.98	\$13.97	-50.0%	\$7.11	\$13.19	-46.1%
Cost per Mile	\$6.24	\$7.52	-17.0%	\$6.03	\$10.36	-41.8%
Miles per Ride	1.1	1.9	-42.1%	1.2	1.3	-7.7%
NW Pilot Project - STF Service						
Monthly Rides	145	171	-15.2%	178	163	9.2%
Monthly Cost	\$12,654	\$13,122	-3.6%	\$12,126	\$9,785	23.9%
Monthly Vehicle Mile	658	1,112	-40.8%	963	1,006	-4.3%
New Riders This Month	58	44	31.8%	11.7	12.4	-5.6%
Cost per Ride	\$87.27	\$76.74	13.7%	\$68.22	\$60.19	13.3%
Cost per Mile	\$19.23	\$11.80	63.0%	\$12.59	\$9.73	29.4%
Miles per Ride	4.5	6.5	-30.8%	5.4	6.2	-12.9%
Providence Elderplace - STF Service						
Monthly Rides	322	216	49.1%	313	332	-5.7%
Monthly Cost	\$2,827	\$3,621	-21.9%	\$3,139	\$3,230	-2.8%
Monthly Vehicle Mile	1,237	685	80.6%	1,103	1,234	-10.6%
New Riders This Month	276	159	73.6%	69.8	69.1	1.0%
Cost per Ride	\$8.78	\$16.76	-47.6%	\$10.04	\$9.72	3.3%
Cost per Mile	\$2.29	\$5.29	-56.7%	\$2.85	\$2.62	8.8%
Miles per Ride	3.8	3.2	18.8%	3.5	3.7	-5.4%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	515	405	27.2%	343	294	16.7%
Monthly Cost	\$2,031	\$1,994	1.9%	\$2,048	\$1,900	7.8%
Monthly Vehicle Mile	3,649	1,872	94.9%	2,120	1,854	14.3%
New Riders This Month	22	0	N/A	2.8	1.1	154.5%
Cost per Ride	\$3.94	\$4.92	-19.9%	\$5.98	\$6.46	-7.4%
Cost per Mile	\$0.56	\$1.07	-47.7%	\$0.97	\$1.02	-4.9%
Miles per Ride	7.1	4.6	54.3%	6.2	6.3	-1.6%
Urban League - N/NE Shuttle						
Monthly Rides	420	534	-21.3%	461	498	-7.4%
Monthly Cost	\$3,629	\$4,042	-10.2%	\$4,327	\$4,317	0.2%
Monthly Vehicle Mile	1,184	835	41.8%	827	786	5.2%
New Riders This Month	33	35	-5.7%	3.3	4.5	-26.7%
Cost per Ride	\$8.64	\$7.57	14.1%	\$9.38	\$8.67	8.2%
Cost per Mile	\$3.07	\$4.84	-36.6%	\$5.23	\$5.49	-4.7%
Miles per Ride	2.8	1.6	75.0%	1.8	1.6	12.5%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,029	4,058	-25.4%	4,284	3,549	20.7%
Monthly Cost	\$32,010	\$32,318	-1.0%	\$33,621	\$33,484	0.4%
Monthly Vehicle Mile	16,200	16,047	1.0%	17,190	16,493	4.2%
New Riders This Month	150	282	-46.8%	205.2	271.2	-24.3%
Cost per Ride	\$10.57	\$7.96	32.8%	\$7.85	\$9.43	-16.8%
Cost per Mile	\$1.98	\$2.01	-1.5%	\$1.96	\$2.03	-3.4%
Miles per Ride	5.3	4.0	32.5%	4.0	4.6	-13.0%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	52	36	44.4%	44	43	2.3%
Monthly Cost	\$243	\$416	-41.6%	\$350	\$421	-16.9%
Monthly Vehicle Mile	114	98	16.3%	86	111	-22.5%
New Riders This Month	11	10	10.0%	1.6	1.8	-11.1%
Cost per Ride	\$4.66	\$11.56	-59.7%	\$7.92	\$9.87	-19.8%
Cost per Mile	\$2.13	\$4.24	-49.8%	\$4.09	\$3.81	7.3%
Miles per Ride	2.2	2.7	-18.5%	1.9	2.6	-26.9%
Gateway Shuttle						
Monthly Rides	199	206	-3.4%	193	151	27.8%
Monthly Cost	\$818	\$997	-18.0%	\$821	\$802	2.4%
Monthly Vehicle Mile	298	268	11.2%	270	240	12.5%
New Riders This Month	26	27	-3.7%	4.2	4.7	-10.6%
Cost per Ride	\$4.11	\$4.84	-15.1%	\$4.25	\$5.30	-19.8%
Cost per Mile	\$2.74	\$3.72	-26.3%	\$3.04	\$3.34	-9.0%
Miles per Ride	1.5	1.3	15.4%	1.4	1.6	-12.5%
Mid Multnomah County						
Monthly Rides	434	826	-47.5%	723	806	-10.3%
Monthly Cost	\$5,097	\$13,554	-62.4%	\$12,317	\$13,166	-6.4%
Monthly Vehicle Mile	1,099	4,040	-72.8%	3,142	4,242	-25.9%
New Riders This Month	63	156	-59.6%	27.5	40.2	-31.6%
Cost per Ride	\$11.74	\$16.41	-28.5%	\$17.03	\$16.34	4.2%
Cost per Mile	\$4.64	\$3.35	38.5%	\$3.92	\$3.10	26.5%
Miles per Ride	2.5	4.9	-49.0%	4.3	5.3	-18.9%
Multnomah Co. ADS Premium						
Monthly Rides	10	12	-16.7%	14	23	-39.1%
Monthly Cost	\$10	\$30	-66.7%	\$31	\$73	-57.5%
Monthly Vehicle Mile	5	25	-80.0%	23	42	-45.2%
New Riders This Month	1	2	-50.0%	0.6	0.3	100.0%
Cost per Ride	\$1.00	\$2.50	-60.0%	\$2.20	\$3.22	-31.7%
Cost per Mile	\$2.00	\$1.20	66.7%	\$1.37	\$1.74	-21.3%
Miles per Ride	0.5	2.1	-76.2%	1.6	1.9	-15.8%
N/NE Shuttle						
Monthly Ride	599	583	2.7%	395	588	-32.8%
Monthly Cost	\$16,269	\$8,785	85.2%	\$10,765	\$9,653	11.5%
Monthly Vehicle Mile	3,079	970	217.4%	1,161	1,006	15.4%
New Riders This Month	120	56	114.3%	21.7	11.2	93.8%
Cost per Ride	\$27.16	\$15.07	80.2%	\$27.25	\$16.41	66.1%
Cost per Mile	\$5.28	\$9.06	-41.7%	\$9.27	\$9.59	-3.3%
Miles per Ride	5.1	1.7	200.0%	2.9	1.7	70.6%
STF Service						
Monthly Ride	545	432	26.2%	434	404	7.4%
Monthly Cost	\$12,034	\$14,889	-19.2%	\$12,592	\$14,387	-12.5%
Monthly Vehicle Mile	2,965	2,218	33.7%	2,181	1,729	26.1%
New Riders This Month	151	90	67.8%	40.9	30.3	35.0%
Cost per Ride	\$22.08	\$34.47	-35.9%	\$29.02	\$35.58	-18.4%
Cost per Mile	\$4.06	\$6.71	-39.5%	\$5.77	\$8.32	-30.6%
Miles per Ride	5.4	5.1	5.9%	5.0	4.3	16.3%
TriMet Service						
Monthly Ride	898	511	75.7%	540	430	25.6%
Monthly Cost	\$4,100	\$3,466	18.3%	\$4,452	\$3,745	18.9%
Monthly Vehicle Mile	4,810	1,909	152.0%	2,718	1,912	42.2%
New Riders This Month	101	57	77.2%	31.2	20.3	53.7%
Cost per Ride	\$4.57	\$6.78	-32.6%	\$8.25	\$8.71	-5.3%
Cost per Mile	\$0.85	\$1.82	-53.3%	\$1.64	\$1.96	-16.3%
Miles per Ride	5.4	3.7	45.9%	5.0	4.4	13.6%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	436	539	-19.1%	524	514	1.9%
Monthly Cost	\$6,485	\$5,129	26.4%	\$7,827	\$7,271	7.6%
Monthly Vehicle Mile	999	1,250	-20.1%	1,569	1,155	35.8%
New Riders This Month	93	104	-10.6%	30.8	27.0	14.1%
Cost per Ride	\$14.87	\$9.52	56.2%	\$14.95	\$14.15	5.7%
Cost per Mile	\$6.49	\$4.10	58.3%	\$4.99	\$6.30	-20.8%
Miles per Ride	2.3	2.3	0.0%	3.0	2.2	36.4%
SW Shuttle Service						
Monthly Rides	78	138	-43.5%	96	140	-31.4%
Monthly Cost	\$1,476	\$974	51.5%	\$2,325	\$2,122	9.6%
Monthly Vehicle Mile	138	241	-42.7%	180	262	-31.3%
New Riders This Month	13	17	-23.5%	2.3	4.6	-50.0%
Cost per Rider	\$18.93	\$7.06	168.1%	\$24.19	\$15.13	59.9%
Cost per Mile	\$10.70	\$4.04	164.9%	\$12.93	\$8.11	59.4%
Miles per Ride	1.8	1.7	5.9%	1.9	1.9	0.0%
Downtown RideAbout(1)						
Monthly Rides	140	201	-30.3%	176	170	3.5%
Monthly Cost	\$671	\$377	78.0%	\$795	\$730	8.9%
Monthly Vehicle Mile	94	126	-25.4%	112	113	-0.9%
New Riders This Month	9	10	-10.0%	1.0	1.3	-23.1%
Cost per Ride	\$4.80	\$1.88	155.3%	\$4.53	\$4.30	5.3%
Cost per Mile	\$7.14	\$2.99	138.8%	\$7.09	\$6.48	9.4%
Miles per Ride	0.7	0.6	16.7%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	50	35	42.9%	52	45	15.6%
Monthly Cost	\$11	\$141	-92.2%	\$471	\$463	1.7%
Monthly Vehicle Mile	32	30	6.7%	53	35	51.4%
New Riders This Month	1	1	0.0%	0.3	0.1	200.0%
Cost per Ride	\$0.22	\$4.03	-94.5%	\$9.08	\$10.37	-12.4%
Cost per Mile	\$0.34	\$4.70	-92.8%	\$8.83	\$13.11	-32.6%
Miles per Ride	0.6	0.9	-33.3%	1.0	0.8	25.0%
Multnomah Co. ADS Premium						
Monthly Rides	1	17	-94.1%	8	11.8	-33.3%
Monthly Cost	\$5	\$85	-94.1%	\$38	\$58	-34.5%
Monthly Vehicle Mile	8	111	-92.8%	61	82	-25.6%
New Riders This Month	1	5	-80.0%	1.5	1.8	-16.7%
Cost per Ride	\$5.00	\$5.00	0.0%	\$5.00	\$4.93	1.4%
Cost per Mile	\$0.63	\$0.77	-18.2%	\$0.63	\$0.71	-11.3%
Miles per Ride	8.0	6.5	23.1%	8.0	6.9	15.9%
STF Discretionary						
Monthly Rides	575	825	-30.3%	686	616	11.4%
Monthly Cost	\$11,524	\$12,847	-10.3%	\$12,579	\$14,193	-11.4%
Monthly Vehicle Mile	2,267	2,908	-22.0%	2,653	2,469	7.5%
New Riders This Month	101	147	-31.3%	30.4	42.8	-29.0%
Cost per Ride	\$20.04	\$15.57	28.7%	\$18.35	\$23.05	-20.4%
Cost per Mile	\$5.08	\$4.42	14.9%	\$4.74	\$5.75	-17.6%
Miles per Ride	3.9	3.5	11.4%	3.9	4.0	-2.5%
STF Service						
Monthly Rides	400	573	-30.2%	467	444	5.2%
Monthly Cost	\$8,372	\$8,275	1.2%	\$10,433	\$8,918	17.0%
Monthly Vehicle Mile	1,191	2,187	-45.5%	1,964	1,964	0.0%
New Riders This Month	69	133	-48.1%	28.5	38.0	-25.0%
Cost per Ride	\$20.93	\$14.44	44.9%	\$22.32	\$20.09	11.1%
Cost per Mile	\$7.03	\$3.78	86.0%	\$5.31	\$4.54	17.0%
Miles per Ride	3.0	3.8	-21.1%	4.2	4.4	-4.5%
Dialysis (NEW)						
Monthly Rides	2	19	-89.5%			
Monthly Cost	\$0	\$190	-100.0%			
Monthly Vehicle Mile	19	137	-86.1%			
New Riders This Month	2	9	-77.8%			
Cost per Ride	N/A	\$10.00	N/A			
Cost per Mile	N/A	\$1.39	N/A			
Miles per Ride	9.5	7.2	31.9%			
Title XIX Non Medical (NEW)						
Monthly Rides	0	13	-100.0%			
Monthly Cost	\$0	\$195	-100.0%			
Monthly Vehicle Mile	0	72	-100.0%			
New Riders This Month	0	5	-100.0%			
Cost per Ride	N/A	\$15.00	N/A			
Cost per Mile	N/A	\$2.71	N/A			
Miles per Ride	N/A	5.5	N/A			

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	15	11	36.4%	11		
Monthly Cost	\$674	\$381	77.0%	\$117		
Monthly Vehicle Mile	188	94	100.0%	106		
New Riders This Month	6	6	0.0%	3		
Cost per Ride	\$44.97	\$34.64	29.8%	\$11.02		
Cost per Mile	\$3.59	\$4.05	-11.4%	\$1.10		
Miles per Ride	12.5	8.5	47.1%	10.0		
STF Service						
Monthly Ride	347	117	196.6%	146		
Monthly Cost	\$10,630	\$998	965.2%	\$2,766		
Monthly Vehicle Mile	2,536	593	327.7%	1,180		
New Riders This Month	127	52	144.2%	42		
Cost per Ride	\$30.64	\$8.53	259.2%	\$18.95		
Cost per Mile	\$4.19	\$1.68	149.4%	\$2.34		
Miles per Ride	7.3	5.1	43.1%	8.1		
Title XIX Non Medical						
Monthly Ride	36	94	-61.7%	86		
Monthly Cost	\$1,602	\$4,635	-65.4%	\$358		
Monthly Vehicle Mile	331	1,061	-68.8%	904		
New Riders This Month	12	43	-72.1%	18		
Cost per Ride	\$44.50	\$49.31	-9.8%	\$4.19		
Cost per Mile	\$4.84	\$4.37	10.8%	\$0.40		
Miles per Ride	9.2	11.3	-18.6%	10.6		
Dialysis						
Monthly Ride	111	114	-2.6%	91		
Monthly Cost	\$3,332	\$2,421	37.6%	\$1,964		
Monthly Vehicle Mile	1,440	1,095	31.5%	1,016		
New Riders This Month	19	18	5.6%	3		
Cost per Ride	\$30.02	\$21.24	41.3%	\$21.53		
Cost per Mile	\$2.31	\$2.21	4.5%	\$1.93		
Miles per Ride	13.0	9.6	35.4%	11.1		

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	9	13	-30.8%	5	17	-70.6%
Monthly Cost	\$171	\$779	-78.0%	\$755	\$861	-12.3%
Monthly Vehicle Mile	74	69	7.2%	32	106	-69.8%
New Riders This Month	7	4	75.0%	2	2	0.0%
Cost per Ride	\$18.96	\$59.92	-68.4%	\$153.61	\$51.68	197.2%
Cost per Mile	\$2.31	\$11.29	-79.5%	\$23.91	\$8.13	194.1%
Miles per Ride	8.2	5.3	54.7%	6.4	6.4	0.0%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	422	292	44.5%	463	371	24.8%
Monthly Cost	\$5,420	\$5,560	-2.5%	\$5,956	\$5,682	4.8%
Monthly Vehicle Mile	1,545	1,103	40.1%	1,507	1,528	-1.4%
New Riders This Month	39	27	44.4%	11	9	22.2%
Cost per Ride	\$12.84	\$19.04	-32.6%	\$12.85	\$15.31	-16.1%
Cost per Mile	\$3.51	\$5.04	-30.4%	\$3.95	\$3.72	6.2%
Miles per Ride	3.7	3.8	-2.6%	3.3	4.1	-19.5%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	2	-50.0%
Monthly Cost	\$8	\$100	-92.0%	\$91	\$135	-32.6%
Monthly Vehicle Mile	0	0	N/A	4	11	-63.6%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$181.73	\$81.00	124.4%
Cost per Mile	N/A	N/A	N/A	\$20.57	\$12.56	63.8%
Miles per Ride	N/A	N/A	N/A	8.8	6.5	35.4%
Veterans Volunteers						
Monthly Rides	164	311	-47.3%	214		
Monthly Cost	\$1,848	\$2,099	-12.0%	\$1,843		
Monthly Vehicle Mile	2,463	3,710	-33.6%	3,228		
New Riders This Month	27	33	-18.2%	9		
Cost per Ride	\$11.27	\$6.75	67.0%	\$0.57		
Cost per Mile	\$0.75	\$0.57	32.6%	\$8.60		
Miles per Ride	15.0	11.9	25.9%	15.1		
Wa Co DAVS						
Monthly Rides	2	0	N/A	0		
Monthly Cost	\$1,355	\$10	13450.0%	\$169		
Monthly Vehicle Mile	4	0	N/A	0		
New Riders This Month	1	0	N/A	0		
Cost per Ride	\$677.49	\$0.00	N/A	\$1,015.00		
Cost per Mile	\$338.75	\$0.00	N/A	\$507.50		
Miles per Ride	2.0	0.0	N/A	2.0		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	694	657	5.6%	708	638	11.0%
Monthly Cost	\$6,695	\$3,613	85.3%	\$7,674	\$4,436	73.0%
Monthly Vehicle Mile	3,008	2,949	2.0%	3,045	3,162	-3.7%
New Riders This Month	0	17	-100.0%	0.0	1.4	-100.0%
Cost per Ride	\$9.65	\$5.50	75.5%	\$10.83	\$6.95	55.8%
Cost per Mile	\$2.23	\$1.23	81.3%	\$2.52	\$1.40	80.0%
Miles per Ride	4.3	4.5	-4.4%	4.3	5.0	-14.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	196	102	92.2%	166	118	40.7%
Monthly Cost	\$3,385	\$791	327.9%	\$1,592	\$791	101.3%
Monthly Vehicle Mile	1,559	779	100.1%	1,126	855	31.7%
New Riders This Month	58	14	314.3%	18.8	10.1	86.1%
Cost per Ride	\$17.27	\$7.75	122.8%	\$9.58	\$6.73	42.3%
Cost per Mile	\$2.17	\$1.02	112.7%	\$1.41	\$0.92	53.3%
Miles per Ride	8.0	7.6	5.3%	6.8	7.3	-6.8%
Edwards Center-(Clack., Wash.)						
Monthly Rides	970	932	4.1%	1,102	812	35.7%
Monthly Cost	\$4,184	\$3,950	5.9%	\$4,263	\$3,527	20.9%
Monthly Vehicle Mile	2,293	2,081	10.2%	2,238	2,441	-8.3%
New Riders This Month	0	33	-100.0%	0.0	2.8	-100.0%
Cost per Ride	\$4.31	\$4.24	1.7%	\$3.87	\$4.34	-10.8%
Cost per Mile	\$1.82	\$1.90	-4.2%	\$1.90	\$1.45	31.0%
Miles per Ride	2.4	2.2	9.1%	2.0	3.0	-33.3%
Maryville Nursing Home						
Monthly Rides	56	48	16.7%	40	51	-21.6%
Monthly Cost	\$853	\$752	13.4%	\$552	\$476	16.0%
Monthly Vehicle Mile	79	98	-19.4%	65	86	-24.4%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$15.23	\$15.67	-2.8%	\$13.80	\$9.37	47.3%
Cost per Mile	\$10.79	\$7.67	40.7%	\$8.53	\$5.54	54.0%
Miles per Ride	1.4	2.0	-30.0%	1.6	1.7	-5.9%
Mary's Woods						
Monthly Rides	1,488	921	61.6%	1,192	1,001	19.1%
Monthly Cost	\$5,782	\$8,260	-30.0%	\$5,897	\$8,323	-29.1%
Monthly Vehicle Mile	1,694	1,538	10.1%	1,863	1,828	1.9%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.89	\$8.97	-56.6%	\$4.95	\$8.31	-40.4%
Cost per Mile	\$3.41	\$5.37	-36.5%	\$3.17	\$4.55	-30.3%
Miles per Ride	1.1	1.7	-35.3%	1.6	1.8	-11.1%

VEHICLE ONLY - PROGRAM**12-Month Averages**

Providers	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	604	842	-28.3%	709	759	-6.6%
Monthly Cost	\$849	\$807	5.2%	\$845	\$824	2.5%
Monthly Vehicle Mile	412	500	-17.6%	516	453	13.9%
New Rider This Month	22	25	-12.0%	1.9	2.3	-17.4%
Cost per Ride	\$1.41	\$0.96	46.9%	\$1.19	\$1.08	10.2%
Cost per Mile	\$2.06	\$1.61	28.0%	\$1.64	\$1.82	-9.9%
Miles per Ride	0.7	0.6	16.7%	0.7	0.6	16.7%
Providence Elderplace						
Monthly Rides	9,216	9,210	0.1%	9,147	8,950	2.2%
Monthly Cost	\$241,004	\$202,866	18.8%	\$229,739	\$203,161	13.1%
Monthly Vehicle Mile	39,861	31,595	26.2%	38,043	34,863	9.1%
New Riders This Month	1,318	26	4969.2%	127.6	23.4	445.3%
Cost per Ride	\$26.15	\$22.03	18.7%	\$25.12	\$22.70	10.7%
Cost per Mile	\$6.05	\$6.42	-5.8%	\$6.04	\$5.83	3.6%
Miles per Ride	4.3	3.4	26.5%	4.2	3.9	7.7%
Tualatin Valley Workshop						
Monthly Rides	230	553	-58.4%	279	182	53.3%
Monthly Cost	\$3,680	\$6,308	-41.7%	\$5,223	\$2,790	87.2%
Monthly Vehicle Mile	942	1,014	-7.1%	800	499	60.3%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$16.00	\$11.41	40.2%	\$18.71	\$15.34	22.0%
Cost per Mile	\$3.91	\$6.22	-37.1%	\$6.52	\$5.59	16.6%
Miles per Ride	4.1	1.8	127.8%	2.9	2.7	7.4%
West Linn						
Monthly Ride	52	240	-78.3%	104	146	-28.8%
Monthly Cost	\$338	\$549	-38.4%	\$315	\$325	-3.1%
Monthly Vehicle Mile	69	92	-25.0%	104	117	-11.1%
New Riders This Month	0	60	-100.0%	0.0	5.3	-100.0%
Cost per Ride	\$6.49	\$2.29	183.4%	\$3.02	\$2.23	35.4%
Cost per Mile	\$4.89	\$5.97	-18.1%	\$3.03	\$2.77	9.4%
Miles per Ride	1.3	0.4	225.0%	1.0	0.8	25.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jul 2016	Jul 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,489	6,956	-21.1%	6,102	7,655	-20.3%
Monthly Cost	\$34,902	\$35,666	-2.1%	\$37,393	\$32,628	14.6%
Monthly Vehicle Miles	11,302	11,438	-1.2%	12,021	10,602	13.4%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	98.9%	0.2%
Cost per Ride	\$6.36	\$5.13	24.0%	\$6.13	\$4.26	43.9%
Cost per Mile	\$3.09	\$3.12	-1.0%	\$3.11	\$3.08	1.0%
Miles per Roadcall	11,302	11,438	-1.2%	12,021	10,602	13.4%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,097	1,450	-24.3%	2,136	1,543	38.4%
Monthly Cost	\$30,080	\$32,762	-8.2%	\$31,875	\$34,343	-7.2%
Monthly Vehicle Miles	3,818	4,562	-16.3%	4,413	5,652	-21.9%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	99.0%	0.1%
Cost per Ride	\$27.42	\$22.59	21.4%	\$14.92	\$22.26	-33.0%
Cost per Mile	\$7.88	\$7.18	9.7%	\$7.22	\$6.08	18.8%
Miles per Roadcall	3,818	4,562	-16.3%	4,413	5,652	-21.9%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,626	9,106	-16.3%	8,515	8,593	-0.9%
Monthly Cost	\$45,340	\$53,705	-15.6%	\$50,423	\$49,697	1.5%
Monthly Vehicle Miles	20,359	23,221	-12.3%	21,265	22,036	-3.5%
On-Time Performance	98.0%	97.0%	1.0%	97.7%	89.2%	8.5%
Cost per Ride	\$5.95	\$5.90	0.8%	\$5.92	\$5.78	2.4%
Cost per Mile	\$2.23	\$2.31	-3.5%	\$2.37	\$2.26	4.9%
Miles per Roadcall	20,359	7,740	163.0%	10,633	11,018	-3.5%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,650	9,376	-7.7%	9,026	9,779	-7.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,489	21,889	-6.4%	20,848	20,527	1.6%
On-Time Performance	99.9%	99.0%	0.9%	99.8%	99.8%	0.0%
Cost per Ride	\$7.51	\$6.93	8.4%	\$7.20	\$6.65	8.3%
Cost per Mile	\$3.17	\$2.97	6.7%	\$3.12	\$3.17	-1.6%
Miles per Roadcall	20,489	21,889	-6.4%	20,848	20,527	1.6%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,277	1,528	-16.4%	1,343	1,474	-8.9%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,607	7,882	-3.5%	6,930	7,187	-3.6%
On-Time Performance	92.9%	98.0%	-5.1%	96.5%	96.6%	-0.1%
Cost per Ride	\$15.66	\$13.09	19.6%	\$14.89	\$13.56	9.8%
Cost per Mile	\$2.63	\$2.54	3.5%	\$2.89	\$2.78	4.0%
Miles per Roadcall	7,607	7,882	-3.5%	6,930	7,187	-3.6%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	21,205	26,064	-18.6%	23,526	26,840	-12.3%
Monthly Cost	\$325,056	\$329,365	-1.3%	\$331,858	\$321,381	3.3%
Monthly Vehicle Miles	43,250	45,539	-5.0%	45,540	45,796	-0.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.33	\$12.64	21.3%	\$14.11	\$11.97	17.9%
Cost per Mile	\$7.52	\$7.23	4.0%	\$7.29	\$7.02	3.8%
Miles per Roadcall	43,250	45,539	-5.0%	45,540	45,796	-0.6%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	3,063	1,525	100.9%	2,808	1,490	88.5%
Monthly Cost	\$57,363	\$58,123	-1.3%	\$58,563	\$56,714	3.3%
Monthly Vehicle Miles	8,181	10,705	-23.6%	8,997	10,150	-11.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$18.73	\$38.11	-50.9%	\$20.85	\$38.07	-45.2%
Cost per Mile	\$7.01	\$5.43	29.1%	\$6.51	\$5.59	16.5%
Miles per Roadcall	8,181	10,705	-23.6%	8,997	10,150	-11.4%

RideWise Performance Report - July 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	49	2,548	\$66,808.56		
One-on-one travel training general trips	14	36	1,872	\$49,083.84		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	22	85	4,420	\$115,892.40		
Group travel training with schools	0		0	\$0.00		
Group travel training general	23		84	\$2,202.38		
Riders Club participants	114					
Subtotal	137		84	\$2,202.38		
Total	159	85	4,504	\$118,094.78		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	1					
Transitional staff support and pass plan	0	0	0	0	0	0
Total						
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$28,774.49					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	139.25					
Value of volunteer hours monthly	\$3,280.73					
Value of transitional staff hours monthly	\$0.00					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	49	2,548	\$66,808.56		
One-on-one travel training general trips	14	36	1,872	\$49,083.84		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
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Group travel training general	23		84	\$2,202.38		
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Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	1					
Transitional staff support and pass plan	0	0	0	0	0	0
Total	5					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$28,774.49					
Annual cost avoidance of trips	\$118,094.78					
Total cost avoidance	\$89,320.29					
Total trainer hours annual	693.30					
Ride Ambassador hours annual	139.25					
Value of volunteer hours annual	\$3,280.73					
Value of transitional staff hours annual	\$0.00					