DATE: OCTOBER 2015

SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION

MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of October, the monthly average rides increased 10.3% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.

- 2. STF formula ride totals (STF Formula funding). As of October, average monthly rides decreased by 7.0% when compared to the same period (12 months) the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year some STO rides are reported under the non-STF category.
- 3. Ride Connection E&D services cost per ride. As of October, average cost per ride increased by 5.8% when compared to the same period (12 months) the previous year.
- 4. New riders. As of October, average new riders per month increased by 20.9% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
- 5. Volunteer hours contributed to the Ride Connection Network. As of October, average monthly volunteer hours decreased by 7.0% when compared to the same period (12 months) the previous year, which was likely due to a number of factors including volunteer turnover and staffing issues.
- 6. Other funds contributed to the Ride Connection Network. As of October, average monthly resources spent by partners in the network increased by 5.0% when compared to the same period (12 months) the previous year. The primary reason for this increase is an expansion of Providence Elder Place into Washington County and the new Mary's Woods Saturday shuttle.

7. Donations contributed to the Ride Connection Network. As of October, average monthly donations decreased by 4.0% when compared to the same period (12 months) the previous year. This is due to a large one-time donation made in the previous period.

RIDEWISE

- 1. Service Delivery Analysis. A total of 108 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
- 2. A total of 24 persons successfully exited out of the one-on-one travel training, nine of whom were prior participants. October 2015 showed a decrease of 7.7% from October 2014 in the number of successful customers.
- 3. Under the age of 60, a total of 22 persons successfully exited out of one-on-one travel training, with an average of 11.6 training hours per individual trained one-on-one during October.
- 4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of two events was held:
 - a. Presentations/events:

RideWise participated Oregon City High School Transition Fair

b. Riders' Club Presentations:

Gilman Court, Portland, OR

- 5. Ride Ambassador Program. 99.00 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
- 6. Riders' Clubs. The RideWise program supported nine Rider's Club activities with 55 participants.
- 7. Referral Sources. There were 38 referrals in October 2015. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. 11 referrals were the result of our travel options counseling efforts.
- 8. School Program. 273 students received training during the month of October. There were 324 trips taken as a group and 219 one-on-one

trips. 124 teachers and support staff reported a total of 764 hours of training.

SANDY AREA METRO (SAM)

- 1. Total ridership this month was 11,744. This is a decrease in ridership by 8% from October 2014. The SAM-Gresham route ridership decreased by 8% with a total of 10,198 rides. The SAM-Estacada route ridership declined by 5%, STAR decreased by 8% and Elderly and Disabled persons ridership decreased by 18%. While ridership continues to be lower than it was in 2014, the ridership trend of 2015 is holding steady. Examining ridership between January and October, ridership remains steady with an average of 11,196 rides a month, no significant jumps or falls. Ridership last month saw the largest bump and was the highest of the year, but this is fairly common in the month of October.
- 2. In an effort to build community input and participation, particularly with local youth, SAM reached out to AntFarm, a local non-profit organization that works with youth in the surrounding area. Some great ideas have already been generated as how to best serve the youth of this community. Most importantly, a young man who is a supervisor with AntFarm has agreed to serve on the Transit Advisory Committee (TAC) for one year. The next TAC meeting will also be held at AntFarm on December 16, 2015.
- 3. In October, Sandy staff Andi Howell and Muna Rustam attended the Oregon Public Transportation Conference in Eugene, OR with TAC members Joseph Lowe, Heather Michet and Roxy Tolva. SAM operations contractors Joyce LeDoux and Janice Johnson also attended. It was an informative and motivational conference focused on the future of public transit throughout the state. The Bus Roadeo was held in conjunction of the conference. Oregon drivers competed in several competitions that included safety standards, wheelchair securement, precision driving and more. Andi Howell served as a safety judge. During the conference, it was also announced that Andi Howell has been elected to serve on the Board of Directors for the Oregon Transportation Association (OTA) as a rural transit representative.
- 4. The Mount Hood Express transit system operated by Clackamas County Social Services had some sudden personnel changes in the administrative analyst position. Sandy Transit works closely with the Mount Hood Express system and Jacques Livingston was a good asset to the Mount Hood Express team. SAM looks forward to working with his

replacement Margaret McNamara who also brings several years of program management experience.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

- 1. SMART is in the process of entering the 21st century. Earlier this year, we entered into a contract with ETA systems, a smaller technology company that will enable us to offer real time bus tracking and "next bus" information, both on computers and mobile devices. Internally, it will allow better, faster and more accurate reporting of passengers, on time performance, bus speed, etc. We are already, while in the beta test stage, noticing more accurate passenger counts, which may result in an increase in demand response ridership. Our current manually entered program has been under reporting passengers. The new system was able to alert us to this problem. This system is scheduled to go online in early spring.
- 2. Ridership for October is down 12.9% from a year ago. Our two big commute routes are dragging the rest of the system's ridership down with them. Route 1X express to Salem is down 18.23% and Route 2X to Barbur Boulevard Transit Center is down 10.3%. We feel that cheaper gas is the reason why these commuter expresses are down. Many gas stations are selling gas not too much over \$2.00/gallon.

CANBY AREA TRANSIT (CAT)

- 1. October Dial a Ride declined slightly from September. We lost three sheltered workshops which contributed to 350 rides per month.
- 2. Fixed route declined from September. We are finding that most Transit agencies are experiencing a decline in ridership. We had no fixed route incidents or accidents.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down by 518 rides for the month of October. It is unclear as to what caused the drop.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

Measure	Oct 15	Oct 14	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
Fixed Route						
Bus-Other Service	94,300	99,900	-5.6%	92,200	94,350	-2.3%
Bus-Frequent Service*	108,200	<u>113,600</u>	-4.8%	<u>104,500</u>	107,420	-2.7%
Subtotal All Bus	202,500	213,500	-5.2%	196,700	201,770	-2.5%
MAX	129,500	120,900	7.1%	123,675	121,150	2.1%
Commuter Rail	<u>1,865</u>	<u>2,020</u>	-7.7%	<u>1,838</u>	<u>2,000</u>	-8.1%
Fixed Route Total	333,865	336,400	-0.8%	322,213	324,920	-0.8%
<u>Paratransit</u>						
LIFT& Cabs	3,727	3,699	0.8%	3,608	3,586	0.6%
System Total	337,592	340,119	-0.7%	325,821	328,506	-0.8%
Avg Weekly Boardings						
Fixed Route						
Bus-Other Service	540,800	576,200	-6.1%	534,375	548,100	-2.5%
Bus-Frequent Service*	<u>664,500</u>	694,500	-4.3%	<u>646,950</u>	<u>661,700</u>	-2.2%
Subtotal All Bus	1,205,300	1,270,700	-5.1%	1,181,325	1,209,800	-2.4%
MAX	805,700	750,900	7.3%	776,800	759,653	2.3%
Commuter Rail	<u>9,325</u>	10,100	-7.7%	<u>9,188</u>	<u>10,013</u>	-8.2%
Fixed Route Total	2,020,325	2,031,712	-0.6%	1,967,313	1,979,466	-0.6%
Frequent Bus % of Total Bus	55.1%	54.7%	0.5%	54.8%	54.7%	0.1%
<u>Paratransit</u>						
LIFT & Cabs	21,041	20,895	0.7%	20,310	20,253	0.3%
System Total	2,041,366	2,052,607	-0.5%	1,987,622	1,999,719	-0.6%
Operations Cost / Boarding Ride	**					
Fixed Route						
Bus-Other Service	\$3.25	\$3.03	7.26%	\$3.37	\$3.31	1.81%
Bus-Frequent Service*	\$2.39	\$2.17	10.14%	\$2.45	\$2.33	5.15%
Subtotal All Bus	\$2.78	\$2.56	8.59%	\$2.86	\$2.77	3.25%
MAX	\$2.09	\$2.00	4.50%	\$2.17	\$1.96	10.71%
Commuter Rail	\$12.27	\$10.48	17.08%	\$13.27	\$11.76	12.84%
Fixed Route Total	\$2.55	\$2.39	6.69%	\$2.64	\$2.50	5.60%
<u>Paratransit</u>						
LIFT & Cabs	\$31.78	\$30.50	4.20%	\$32.57	\$32.11	1.43%
System Total	\$2.85	\$2.68	6.34%	\$2.95	\$2.80	5.36%

^{*} Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

^{**} Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT								
TriMet	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change		
Bus								
Monthly Rides	5,336,600	5,723,300	-6.8%	5,164,242	5,137,542	0.5%		
Monthly Cost	\$14,812,576	\$14,649,136	1.1%	\$14,800,204	\$14,658,103	1.0%		
Monthly Vehicle Mile	2,074,071	2,059,082	0.7%	1,983,236	1,940,870	2.2%		
On-Time Performance	80.4%	78.4%	2.0%	81.0%	79.3%	1.7%		
Cost per Ride	\$2.78	\$2.56	8.6%	\$2.87	\$2.85	0.7%		
Cost per Mile	\$7.14	\$7.11	0.4%	\$7.46	\$7.55	-1.2%		
Miles per Roadcall	12,882	12,869	0.1%	11,290	10,482	7.7%		
Light Rail								
Monthly Rides	3,571,400	3,366,348	6.1%	3,164,158	3,187,962	-0.7%		
Monthly Cost	\$7,476,064	\$6,725,397	11.2%	\$7,002,520	\$6,525,534	7.3%		
Monthly Vehicle Mile	393,902	348,571	13.0%	347,713	337,028	3.2%		
On-Time Peformance	81.4%	80.2%	1.2%	80.6%	82.7%	-2.1%		
Cost per Ride	\$2.09	\$2.00	4.5%	\$2.21	\$2.05	7.8%		
Cost per Mile	\$18.98	\$19.29	-1.6%	\$20.14	\$19.36	4.0%		
Miles per Roadcall	1,135	1,452	-21.8%	1,356	1,412	-4.0%		
Paratransit LIFT and Cab								
Monthly Rides	92,827	94,675	-2.0%	86,916	86,413	0.6%		
Monthly Cost	\$2,949,923	\$2,887,698	2.2%	\$2,837,435	\$2,794,052	1.6%		
Monthly Vehicle Mile	777,973	773,754	0.5%	719,138	719,857	-0.1%		
On-Time Performance	91.5%	90.9%	0.6%	93.2%	92.5%	0.7%		
Cost per Ride	\$31.78	\$30.50	4.2%	\$32.65	\$32.33	1.0%		
Cost per Mile	\$3.79	\$3.73	1.6%	\$3.95	\$3.88	1.8%		
Miles per Roadcall	7,072	6,971	1.4%	6,445	6,883	-6.4%		

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

Ride Connection Services Summary All Services (Excludes Mt. Hood Express Service and Rural Transit District Transportation)							
Monthly Cost	\$655,031	\$562,299	16.5%	\$609,157	\$522,004	16.7%	
Monthly Vehicle Mile	196,657	171,385	14.7%	173,197	153,175	13.1%	
New Riders This Month	1,494	1,091	36.9%	1,413.8	1,169.4	20.9%	
Cost per Ride	\$15.55	\$14.93	4.2%	\$16.29	\$15.40	5.8%	
Cost per Mile	\$3.33	\$3.28	1.5%	\$3.52	\$3.41	3.2%	
Miles per Ride	4.7	4.6	2.2%	4.6	4.5	2.2%	

RIDE CONNECTION F	RED - PROVIDI	ER(1)		12 Month Average			
Programs	Oct 2015	Oct 2014	% Change	This Year	Pervious Year	% Change	
Central Beaverton							
Monthly Rides	581	829	-29.9%	677			
Monthly Cost	\$8,280	\$9,886	-16.2%	\$7,187			
Monthly Vehicle Mile	3,580	4,106	-12.8%	3,966			
New Riders This Month	30	26	15.4%	35.0			
Cost per Ride	\$14.25	\$11.93	19.4%	\$10.61			
Cost per Mile	\$2.31	\$2.41	-4.1%	\$1.81			
Miles per Ride	6.2	5.0	24.0%	5.9			
King City Shuttle							
Monthly Rides	324	442	-26.7%	298			
Monthly Cost	\$4,373	\$4,583	-4.6%	\$4,537			
Monthly Vehicle Mile	1,272	1,293	-1.6%	1,226			
New Riders This Month	6	13	-53.8%	11.5			
Cost per Ride	\$13.50	\$10.37	30.2%	\$15.24			
Cost per Mile	\$3.44	\$3.54	-2.8%	\$3.70			
Miles per Ride	3.9	2.9	34.5%	4.1			
N/NE Shuttle							
Monthly Rides	158	210	-24.8%	158			
Monthly Cost	\$3,339	\$4,277	-21.9%	\$3,626			
Monthly Vehicle Mile	1,556	1,709	-9.0%	1,505			
New Riders This Month	18	17	5.9%	19.2			
Cost per Ride	\$21.13	\$20.37	3.7%	\$22.91			
Cost per Mile	\$2.15	\$2.50	-14.0%	\$2.41			
Miles per Ride	9.8	8.1	21.0%	9.5			
STF Service							
Monthly Rides	602	637	-5.5%	511			
Monthly Cost	\$8,144	\$10,667	-23.7%	\$9,137			
Monthly Vehicle Mile	3,866	4,451	-13.1%	3,662			
New Riders This Month	43	46	-6.5%	48.2			
Cost per Ride	\$13.53	\$16.75	-19.2%	\$17.89			
Cost per Mile	\$2.11	\$2.40	-12.1%	\$2.49			
Miles per Ride	6.4	7.0	-8.6%	7.2			
TriMet ADS	2			_			
Monthly Rides	0	37	-100.0%	1			
Monthly Cost	\$0	\$251	-100.0%	\$20			
Monthly Vehicle Mile	0	47	-100.0%	5			
New Riders This Month	0	. 0	N/A	0.0			
Cost per Ride	\$0.00	\$6.78	-100.0%	\$16.71			
Cost per Mile	\$0.00 0.0	\$5.34	-100.0% -100.0%	\$3.71			
Miles per Ride	0.0	1.3	-100.0%	4.5			
TriMet Service	F30	005	24.224	643			
Monthly Rides	530 ¢5.019	805	-34.2%	613			
Monthly Cost	\$5,918	\$6,873	-13.9%	\$7,003			
Monthly Vehicle Mile	2,605	4,123	-36.8%	3,343			
New Riders This Month Cost per Ride	30 \$11.17	49	20 00/	40.8			
Cost per Mile	\$11.17 \$2.27	\$8.54	30.8%	\$11.42			
Miles per Ride	\$2.27 4.9	\$1.67	35.9% -3.9%	\$2.10			
Miles her Mine	4.3	5.1	-3.370	5.5			

CAB SERVICES - PROV	/IDER			12 Month Average			
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change	
Dialysis (NEW)			-				
Monthly Rides	351						
Monthly Cost	\$6,989						
Monthly Vehicle Mile	1,811						
New Riders This Month	5						
Cost per Ride	\$19.91						
Cost per Mile	\$3.86						
Miles per Ride	5.2						
General Public							
Monthly Rides	987	907	8.8%	808	747	8.2%	
Monthly Cost	\$25,840	\$18,393	40.5%	\$18,234	\$16,302	11.9%	
Monthly Vehicle Mile	8,930	7,184	24.3%	6,850	6,582	4.1%	
New Riders This Month	20	11	81.8%	17	12	41.7%	
Cost per Ride	\$26.18	\$20.28	29.1%	\$22.58	\$21.82	3.5%	
Cost per Mile	\$2.89	\$2.56	12.9%	\$2.66	\$2.48	7.3%	
Miles per Ride	9.0	7.9	13.9%	8.5	8.8	-3.4%	
Multnomah Co. ADS Prei	mium						
Monthly Rides	430	311	38.3%	317	164	93.3%	
Monthly Cost	\$6,857	\$5,628	21.8%	\$4,108	\$2,624	56.6%	
Monthly Vehicle Mile	2,139	1,624	31.7%	2,376	733	224.1%	
New Riders This Month	51	5	920.0%	20	11	81.8%	
Cost per Ride	\$15.95	\$18.10	-11.9%	\$12.96	\$16.05	-19.3%	
Cost per Mile	\$3.21	\$3.47	-7.5%	\$1.73	\$3.58	-51.7%	
Miles per Ride	5.0	5.2	-3.8%	7.5	4.5	66.7%	
STF Service				7.10	4.5		
Monthly Rides	1,439	1,443	-0.3%	1,266	951	33.1%	
Monthly Cost	\$27,482	\$24,083	14.1%	\$22,466	\$16,911	32.8%	
Monthly Vehicle Mile	7,790	7,313	6.5%	6,655	5,076	31.1%	
New Riders This Month	250	217	15.2%	192	151	27.2%	
Cost per Ride	\$19.10	\$16.69	14.4%	\$17.74	\$17.79	-0.3%	
Cost per Mile	\$3.53	\$3.29	7.3%	\$3.38	\$3.33	1.5%	
Miles per Ride	5.4	5.1	5.9%	5.3	5.3	0.0%	
Title XIX Non Medical		3.1			3.5		
Monthly Rides	6,245	1,496	317.4%	4,565	1,472	210.1%	
Monthly Cost	\$131,337	\$31,303	319.6%	\$94,880	\$31,208	204.0%	
Monthly Vehicle Mile	32,333	8,001	304.1%	23,253	8,003	190.6%	
New Riders This Month	339	40	747.5%	300	36	733.3%	
Cost per Ride	\$21.03	\$20.92	0.5%	\$20.78	\$21.20	-2.0%	
Cost per Mile	\$4.06	\$3.91	3.8%	\$4.08	\$3.90	4.6%	
Miles per Ride	5.2	5.3	-1.9%	5.1	5.4	-5.6%	
Wa Co DAVS	- 	3.3	2.370	5.1	J. 4	5.070	
Monthly Rides	69	48	43.8%	57			
Monthly Cost	\$1,949	\$1,148	69.8%	\$1,443			
Monthly Vehicle Mile	645	433	49.0%	497			
New Riders This Month	13	1	1200.0%	9			
Cost per Ride	\$28.25	\$23.92	18.1%	\$25.39			
Cost per Mile	\$3.02	\$2.65	14.0%	\$2.90			
Miles per Ride	9.3	9.0	3.3%	8.8			

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CLACKAMAS COUNT	Y CONSORTIL	JM - PROVIDE	R	12 Mon	th Average	
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	331	368	-10.1%	311	312	-0.3%
Monthly Cost	\$2,648	\$3,076	-13.9%	\$2,536	\$2,649	-4.3%
Monthly Vehicle Mile	1,384	1,397	-0.9%	1,295	1,339	-3.3%
New Riders This Month	2	2	0.0%	6.7	30.3	-77.9%
Cost per Ride	\$8.00	\$8.36	-4.3%	\$8.16	\$8.48	-3.8%
Cost per Mile	\$1.91	\$2.20	-13.2%	\$1.96	\$1.98	-1.0%
Miles per Ride	4.2	3.8	10.5%	4.2	4.3	-2.3%
Estacada Senior Center						
Monthly Rides	220	378	-41.8%	236	306	-22.9%
Monthly Cost	\$1,728	\$2,944	-41.3%	\$1,839	\$2,366	-22.3%
Monthly Vehicle Mile	586	949	-38.3%	713	799	-10.8%
New Riders This Month	1	2	-50.0%	5.3	14.8	-64.2%
Cost per Ride	\$7.85	\$7.79	0.8%	\$7.78	\$7.73	0.6%
Cost per Mile	\$2.95	\$3.10	-4.8%	\$2.58	\$2.96	-12.8%
Miles per Ride	2.7	2.5	8.0%	3.0	2.6	15.4%
Gladstone Senior Center						
Monthly Rides	267	260	2.7%	208	233	-10.7%
Monthly Cost	\$2,113	\$1,970	7.3%	\$1,601	\$1,945	-17.7%
Monthly Vehicle Mile	4,446	634	601.3%	829	496	67.1%
New Riders This Month	9	22	-59.1%	8.6	8.5	1.2%
Cost per Ride	\$7.91	\$7.58	4.4%	\$7.69	\$8.35	-7.9%
Cost per Mile	\$0.48	\$3.11	-84.6%	\$1.93	\$3.92	-50.8%
Miles per Ride	16.7	2.4	595.8%	4.0	2.1	90.5%
Hoodland Senior Center						
Monthly Rides	164	252	-34.9%	166	203	-18.2%
Monthly Cost	\$3,063	\$5,098	-39.9%	\$3,307	\$3,994	-17.2%
Monthly Vehicle Mile	980	2,012	-51.3%	1,257	1,520	-17.3%
New Riders This Month	0	4	-100.0%	5.3	14.4	-63.2%
Cost per Ride	\$18.67	\$20.23	-7.7%	\$19.88	\$19.73	0.8%
Cost per Mile	\$3.13	\$2.53	23.7%	\$2.63	\$2.63	0.0%
Miles per Ride	6.0	8.0	-25.0%	7.6	7.5	1.3%
Lake Oswego Adult Com	m. Center					
Monthly Rides	326	392	-16.8%	292	317	-7.9%
Monthly Cost	\$2,445	\$2,940	-16.8%	\$2,189	\$2,381	-8.1%
Monthly Vehicle Mile	767	1,338	-42.7%	813	1,002	-18.9%
New Riders This Month	0	0	N/A	6.8	3.7	83.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.19	\$2.20	45.0%	\$2.69	\$2.37	13.5%
Mile per Ride	2.4	3.4	-29.4%	2.8	3.2	-12.5%

CLACKAMAS COUNT	Y CONSORTIL	JM - PROVIDE	R	12 Month Average				
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change		
Milwaukie Senior Center	•							
Monthly Rides	907	924	-1.8%	863	838	3.0%		
Monthly Cost	\$8,934	\$9,220	-3.1%	\$8,345	\$8,469	-1.5%		
Monthly Vehicle Mile	2,211	2,439	-9.3%	2,128	2,158	-1.4%		
New Riders This Month	6	9	-33.3%	19.1	11.4	67.5%		
Cost per Ride	\$9.85	\$9.98	-1.3%	\$9.67	\$10.10	-4.3%		
Cost per Mile	\$4.04	\$3.78	6.9%	\$3.92	\$3.92	0.0%		
Miles per Ride	2.4	2.6	-7.7%	2.5	2.6	-3.8%		
Molalla Senior Center			7.7,7		2.0	3.070		
Monthly Rides	470	616	-23.7%	483	598	-19.2%		
Monthly Cost	\$4,745	\$6,021	-21.2%	\$5,544	\$6,814	-18.6%		
Monthly Vehicle Mile	1,021	1,111	-8.1%	869	1,081	-19.6%		
New Riders This Month	, 5	7	-28.6%	8.5	8.4	1.2%		
Cost per Ride	\$10.10	\$9.77	3.4%	\$11.49	\$11.39	0.9%		
Cost per Mile	\$4.65	\$5.42	-14.2%	\$6.38	\$6.30	1.3%		
Miles per Ride	2.2		-14.2% 22.2%	1.8	1.8	0.0%		
Pioneer Senior Center	2.2	1.8	22.270	1.8	1.0	0.070		
Monthly Rides	844	689	22.5%	644	656	-1.8%		
•			22.2%			-4.9%		
Monthly Cost	\$7,065	\$5,780	-1.3%	\$5,281	\$5,554	0.1%		
Monthly Vehicle Mile	2,399	2,431		2,137	2,134	25.7%		
New Riders This Month	31	17	82.4%	23.0	18.3	-3.1%		
Cost per Ride	\$8.37	\$8.39	-0.2%	\$8.20	\$8.46	-5.0%		
Cost per Mile	\$2.94	\$2.38	23.5%	\$2.47	\$2.60	0.0%		
Miles per Ride	2.8	3.5	-20.0%	3.3	3.3	0.0%		
Sandy Senior Center				266				
Monthly Rides	269	269	0.0%	266	285	-6.7%		
Monthly Cost	\$2,894	\$3,361	-13.9%	\$3,200	\$2,974	7.6%		
Monthly Vehicle Mile	1,240	1,521	-18.5%	1,372	1,507	-9.0%		
New Riders This Month	17	5	240.0%	13.5	12.5	8.0%		
Cost per Ride	\$10.76	\$12.49	-13.9%	\$12.03	\$10.45	15.1%		
Cost per Mile	\$2.33	\$2.21	5.4%	\$2.33	\$1.97	18.3%		
Miles per Ride	4.6	5.7	-19.3%	5.2	5.3	-1.9%		
Transportation Reaching	People							
Monthly Rides	2,148	2,601	-17.4%	2,131	2,443	-12.8%		
Monthly Cost	\$24,975	\$32,180	-22.4%	\$26,765	\$31,513	-15.1%		
Monthly Vehicle Mile	20,374	31,422	-35.2%	21,677	26,926	-19.5%		
New Riders This Month	47	54	-13.0%	63.9	52.3	22.2%		
Cost per Ride	\$11.63	\$12.37	-6.0%	\$12.56	\$12.90	-2.6%		
Cost per Mile	\$1.23	\$1.02	20.6%	\$1.23	\$1.17	5.1%		
Miles per Ride	9.5 School //Mark/11	12.1	-21.5%	10.2	11.0	-7.3%		
Transp Reaching People-			22.70/					
Monthly Rides	184	241	-23.7%	190				
Monthly Cost	\$2,844	\$3,873	-26.6% -19.5%	\$2,977				
Monthly Vehicle Mile New Riders This Month	1,367	1,698 0	-19.5% N/A	1,385				
Cost per Ride	0 \$15.46	\$16.07	-3.8%	0 \$15.71				
Cost per Ride Cost per Mile	\$15.46 \$2.08	\$2.28	-8.8%	\$2.15				
Miles per Ride	32.08 7.4	7.0	5.7%	\$2.15 7.3				
				,.5				

EAST COUNTY OFFIC	E - PROVIDER	2		12 Month Average			
Programs	Oct 2015	Oct 2014	% Change	This Year	Pervious Year	% Change	
Cherry Blossom							
Monthly Rides	22	22	0.0%	23	67	-65.7%	
Monthly Cost	\$110	\$104	5.8%	\$123	\$440	-72.0%	
Monthly Vehicle Mile	78	44	77.3%	69	178	-61.2%	
New Riders This Month	0	0	N/A	0.4	3.3	-87.9%	
Cost per Ride	\$5.00	\$4.73	5.7%	\$5.32	\$6.59	-19.3%	
Cost per Mile	\$1.41	\$2.36	-40.3%	\$1.79	\$2.47	-27.5%	
Miles per Ride	3.5	2.0	75.0%	3.0	2.7	11.1%	
Multnomah Co. ADS Prer	mium						
Monthly Rides	42	172	-75.6%	56	169	-66.9%	
Monthly Cost	\$261	\$472	-44.7%	\$289	\$512	-43.6%	
Monthly Vehicle Mile	102	279	-63.4%	133	275	-51.6%	
New Riders This Month	0	2	-100.0%	1.0	3.0	-66.7%	
Cost per Ride	\$6.21	\$2.74	126.6%	\$5.18	\$3.04	70.4%	
Cost per Mile	\$2.56	\$1.69	51.5%	\$2.18	\$1.86	17.2%	
Miles per Ride	2.4	1.6	50.0%	2.4	1.6	50.0%	
STF Discretionary							
Monthly Rides	653	953	-31.5%	648	685	-5.4%	
Monthly Cost	\$10,399	\$13,569	-23.4%	\$9,967	\$11,430	-12.8%	
Monthly Vehicle Mile	2,154	3,268	-34.1%	2,038	2,441	-16.5%	
New Riders This Month	57	39	46.2%	28.3	41.4	-31.6%	
Cost per Ride	\$15.92	\$14.24	11.8%	\$15.38	\$16.68	-7.8%	
Cost per Mile	\$4.83	\$4.15	16.4%	\$4.89	\$4.68	4.5%	
Miles per Ride	3.3	3.4	-2.9%	3.1	3.6	-13.9%	
STF Service							
Monthly Rides	557	663	-16.0%	499	513	-2.7%	
Monthly Cost	\$8,865	\$10,368	-14.5%	\$7,944	\$8,533	-6.9%	
Monthly Vehicle Mile	1,644	2,212	-25.7%	1,451	1,843	-21.3%	
New Riders This Month	31	31	0.0%	24.8	29.3	-15.4%	
Cost per Ride	\$15.92	\$15.64	1.8%	\$15.94	\$16.64	-4.2%	
Cost per Mile	\$5.39	\$4.69	14.9%	\$5.47	\$4.63	18.1%	
Miles per Ride	3.0	3.3	-9.1%	2.9	3.6	-19.4%	
TriMet Service							
Monthly Rides	1,371	737	86.0%	1,053	651	61.8%	
Monthly Cost	\$5,356	\$3,652	46.7%	\$4,394	\$3,534	24.3%	
Monthly Vehicle Mile	4,584	3,063	49.7%	3,524	2,941	19.8%	
New Riders This Month	28	34	-17.6%	27.8	22.9	21.4%	
Cost per Ride	\$3.91	\$4.96	-21.2%	\$4.17	\$5.43	-23.2%	
Cost per Mile	\$1.17	\$1.19	-1.7%	\$1.25	\$1.20	4.2%	
Miles per Ride	3.3	4.2	-21.4%	3.3	4.5	-26.7%	
Veterans Volunteers							
Monthly Rides	200	235	-14.9%	177	184	-3.8%	
Monthly Cost	\$1,234	\$1,329	-7.1%	\$1,072	\$1,022	4.9%	
Monthly Vehicle Mile	2,548	2,590	-1.6%	1,968	1,933	1.8%	
New Riders This Month	18	28	-35.7%	16.6	17.0	-2.4%	
Cost per Ride	\$6.17	\$5.66	9.0%	\$6.06	\$5.57	8.8%	
Cost per Mile	\$0.48	\$0.51	-5.9%	\$0.54	\$0.53	1.9%	
Miles per Ride	12.7	11.0	15.5%	11.1	10.5	5.7%	

Monday, December 07, 2015 East County Office - Page 1 of 1

INDIVIDUAL PROVIDI	ER - PROGRAM			12 Mon	th Average	
Provider - Program	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change
African American - N/NE Sh	uttle (Financial Onl	y)				
Monthly Cost	\$3,493	\$2,868	21.8%	\$3,480	\$2,969	17.29
David's Harp - STF Service						
Monthly Rides	167	369	-54.7%	171	303	-43.69
Monthly Cost	\$1,830	\$4,094	-55.3%	\$2,326	\$3,567	-34.89
Monthly Vehicle Mile	210	396	-47.0%	231	417	-44.69
New Riders This Month	1	1	0.0%	4.1	6.6	-37.99
Cost per Ride	\$10.96	\$11.09	-1.2%	\$13.60	\$11.77	15.59
Cost per Mile	\$8.71	\$10.34	-15.8%	\$10.06	\$8.55	17.79
Miles per Ride	1.3	1.1	18.2%	1.4	1.4	0.09
NW Pilot Project - STF Servi		1.1	10.275		1.4	0.07
Monthly Rides	153	180	-15.0%	161	167	-3.69
Monthly Cost	\$12,436	\$10,208	21.8%	\$9,927	\$9,659	2.89
Monthly Vehicle Mile	671		-40.1%	990	1,072	-7.6
New Riders This Month	4	1,121	-42.9%	11.3	13.3	-15.09
Cost per Ride	\$81.28	7	43.3%		\$57.72	7.09
Cost per Mile	\$18.53	\$56.71	103.4%	\$61.78	\$37.72 \$9.01	11.3
•	\$16.33 4.4	\$9.11	-29.0%	\$10.03	\$9.01 6.4	-3.1
Miles per Ride		6.2	-23.070	6.2	0.4	5.1
Providence Elderplace - STF						
Monthly Rides	342	355	-3.7%	326	314	3.8
Monthly Cost	\$2,921	\$2,840	2.9%	\$3,248	\$3,025	7.49
Monthly Vehicle Mile	1,306	1,237	5.6%	1,211	1,182	2.5
New Riders This Month	75	93	-19.4%	68.2	63.5	7.4
Cost per Ride	\$8.54	\$8.00	6.7%	\$9.96	\$9.63	3.49
Cost per Mile	\$2.24	\$2.30	-2.6%	\$2.68	\$2.56	4.79
Miles per Ride	3.8	3.5	8.6%	3.7	3.8	-2.69
Ride Together - New Freedo	om (Mult., Wash.)					
Monthly Rides	271	335	-19.1%	290	271	7.09
Monthly Cost	\$2,281	\$2,129	7.1%	\$1,924	\$1,652	16.59
Monthly Vehicle Mile	1,552	2,074	-25.2%	1,852	1,703	8.79
New Riders This Month	0	1	-100.0%	0.6	1.5	-60.0
Cost per Ride	\$8.42	\$6.36	32.4%	\$6.64	\$6.09	9.0
Cost per Mile	\$1.47	\$1.03	42.7%	\$1.04	\$0.97	7.2
Miles per Ride	5.7	6.2	-8.1%	6.4	6.3	1.69
Jrban League - N/NE Shutt	le					
Monthly Rides	456	642	-29.0%	462	545	-15.2
Monthly Cost	\$3,993	\$4,363	-8.5%	\$4,249	\$4,201	1.19
Monthly Vehicle Mile	793	930	-14.7%	753	823	-8.59
New Riders This Month	3	0	N/A	4.3	4.9	-12.2
Cost per Ride	\$8.76	\$6.80	28.8%	\$9.19	\$7.71	19.2
Cost per Mile	\$5.04	\$4.69	7.5%	\$5.65	\$5.11	10.6
Miles per Ride	1.7	1.4	21.4%	1.6	1.5	6.79
Monday, December 07, 2015					Individual Provid	er - Dage 1 of

INDIVIDUAL PROVIDE	NDIVIDUAL PROVIDER - PROGRAM				12 Month Average				
Provider - Program	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change			
Mt. Hood Express Service - F	ixed Route (1)								
Monthly Rides	2,767	2,439	13.4%	3,717	2,633	41.2%			
Monthly Cost(2)	\$28,900	\$34,284	-15.7%	\$32,448	\$33,995	-4.6%			
Monthly Vehicle Mile	16,606	17,719	-6.3%	16,858	15,152	11.3%			
New Riders This Month	156	216	-27.8%	256.3	146.8	74.6%			
Cost per Ride	\$10.44	\$14.06	-25.7%	\$8.73	\$12.91	-32.4%			
Cost per Mile	\$1.74	\$1.93	-9.8%	\$1.92	\$2.24	-14.3%			
Miles per Ride	6.0	7.3	-17.8%	4.5	5.8	-22.4%			

MFS-PROJECT LINKA	GE - PROVIDEF	R		12 Month Average			
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change	
Cherry Blossom							
Monthly Rides	7	41	-82.9%	37	35	5.7%	
Monthly Cost	\$364	\$324	12.3%	\$415	\$498	-16.7%	
Monthly Vehicle Mile	54	117	-53.8%	96	113	-15.0%	
New Riders This Month	1	1	0.0%	1.0	1.0	0.0%	
Cost per Ride	\$52.00	\$7.90	558.2%	\$11.20	\$14.22	-21.2%	
Cost per Mile Miles per Ride	\$6.74 7.7	\$2.77	143.3%	\$4.32	\$4.39	-1.6%	
•	7.7	2.9	165.5%	2.6	3.2	-18.8%	
Gateway Shuttle	249	450	56.6%	4.52	1.40	9.5%	
Monthly Rides Monthly Cost	\$817	159	249.1%	162	148 \$731	19.4%	
Monthly Vehicle Mile	326	\$234 282	15.6%	\$873 244	3/31 241	1.2%	
New Riders This Month	2	5	-60.0%	3.9	4.6	-15.2%	
Cost per Ride	\$3.28	\$1.47	123.1%	\$5.41	\$4.95	9.3%	
Cost per Mile	\$2.51	\$0.83	202.4%	\$3.59	\$3.03	18.5%	
Miles per Ride	1.3	1.8	-27.8%	1.5	1.6	-6.3%	
Mid Multnomah County							
Monthly Rides	1,045	811	28.9%	824	763	8.0%	
Monthly Cost	\$14,108	\$12,154	16.1%	\$13,509	\$12,909	4.6%	
Monthly Vehicle Mile	4,625	4,692	-1.4%	4,211	4,067	3.5%	
New Riders This Month	33	, 39	-15.4%	40.5	35.8	13.1%	
Cost per Ride	\$13.50	\$14.99	-9.9%	\$16.40	\$16.92	-3.1%	
Cost per Mile	\$3.05	\$2.59	17.8%	\$3.21	\$3.17	1.3%	
Miles per Ride	4.4	5.8	-24.1%	5.1	5.3	-3.8%	
Multnomah Co. ADS Premi	um						
Monthly Rides	13	29	-55.2%	18	28	-35.7%	
Monthly Cost	\$20	\$110	-81.8%	\$53	\$102	-48.0%	
Monthly Vehicle Mile	15	63	-76.2%	34	59	-42.4%	
New Riders This Month	0	1	-100.0%	0.3	0.7	-57.1%	
Cost per Ride	\$1.54 \$1.33	\$3.79	-59.4% -24.0%	\$3.02	\$3.64	-17.0%	
Cost per Mile Miles per Ride	\$1.55 1.2	\$1.75 2.2	-24.0% -45.5%	\$1.58 1.9	\$1.74	-9.2%	
•	1.2	2.2	-43.370	1.9	2.1	-9.5%	
N/NE Shuttle	207	=00	44 50/	500	500	0.20/	
Monthly Ride	297	508	-41.5% -24.2%	532	580	-8.3%	
Monthly Cost Monthly Vehicle Mile	\$7,578 633	\$10,000	-30.8%	\$9,134	\$8,782 1,032	4.0%	
New Riders This Month	3	915 8	-62.5%	936 10.2	13.0	-9.3% -21.5%	
Cost per Ride	\$25.52	\$19.69	29.6%	\$17.18	\$15.14	13.5%	
Cost per Mile	\$11.97	\$10.93	9.5%	\$9.76	\$8.51	14.7%	
Miles per Ride	2.1	1.8	16.7%	1.8	1.8	0.0%	
STF Service							
Monthly Ride	329	401	-18.0%	391	436	-10.3%	
Monthly Cost	\$12,697	\$15,323	-17.1%	\$14,155	\$11,723	20.7%	
Monthly Vehicle Mile	1,733	1,355	27.9%	1,818	1,589	14.4%	
New Riders This Month	28	27	3.7%	31.0	29.2	6.2%	
Cost per Ride	\$38.59	\$38.21	1.0%	\$36.25	\$26.86	35.0%	
Cost per Mile	\$7.33	\$11.31	-35.2%	\$7.79	\$7.38	5.6%	
Miles per Ride	5.3	3.4	55.9%	4.7	3.6	30.6%	
TriMet Service							
Monthly Ride	378	380	-0.5%	414	386	7.3%	
Monthly Cost	\$3,447	\$3,941	-12.5%	\$3,629	\$3,933	-7.7%	
Monthly Vehicle Mile	1,579	1,729	-8.7%	1,912	1,656	15.5%	
New Riders This Month	14	16	-12.5%	20.7	19.9	4.0%	
Cost per Ride	\$9.12	\$10.37	-12.1%	\$8.76	\$10.18	-13.9%	
Cost per Mile	\$2.18	\$2.28	-4.4%	\$1.90	\$2.38	-20.2%	
Miles per Ride	4.2	4.6	-8.7%	4.6	4.3	7.0%	

NEIGHBORHOOD HO	USE - PROVIDE	R	12 Month Average				
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change	
STF Service							
Monthly Rides	686	604	13.6%	491	650	-24.5%	
Monthly Cost	\$5,461	\$10,528	-48.1%	\$6,906	\$8,128	-15.0%	
Monthly Vehicle Mile	1,720	1,490	15.4%	1,149	1,288	-10.8%	
New Riders This Month	38	23	65.2%	26.6	32.1	-17.1%	
Cost per Ride	\$7.96	\$17.43	-54.3%	\$14.05	\$12.51	12.3%	
Cost per Mile	\$3.18	\$7.07	-55.0%	\$6.01	\$6.31	-4.8%	
Miles per Ride	2.5	2.5	0.0%	2.3	2.0	15.0%	
SW Shuttle Service							
Monthly Rides	97	84	15.5%	144	85	69.4%	
Monthly Cost	\$1,880	\$1,225	53.5%	\$2,230	\$1,166	91.3%	
Monthly Vehicle Mile	150	106	41.5%	268	143	87.4%	
New Riders This Month	1	2	-50.0%	4.3	2.3	87.0%	
Cost per Rider	\$19.38	\$14.58	32.9%	\$15.52	\$13.71	13.2%	
Cost per Mile	\$12.53	\$11.56	8.4%	\$8.33	\$8.15	2.2%	
Miles per Ride	1.5	1.3	15.4%	1.9	1.7	11.8%	
Downtown RideAbout(1)							
Monthly Rides	196	111	76.6%	177			
Monthly Cost	\$689	\$909	-24.2%	\$718			
Monthly Vehicle Mile	122	87	40.2%	115			
New Riders This Month	0	0	N/A	1			
Cost per Ride	\$3.52	\$8.19	-57.0%	\$4.07			
Cost per Mile	\$5.65	\$10.45	-45.9%	\$6.22			
Miles per Ride	0.6	0.8	-25.0%	0.7			

IMPACT NORTHWEST	- PROVIDER			12 Mont	h Average	
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change
Cherry Blosson						
Monthly Rides	50	52	-3.8%	42	61	-31.1%
Monthly Cost	\$300	\$569	-47.3%	\$423	\$816	-48.2%
Monthly Vehicle Mile	41	44	-6.8%	35	49	-28.6%
New Riders This Month	0	0	N/A	0.1	0.3	-66.7%
Cost per Ride	\$6.00	\$10.94	-45.2%	\$10.14	\$13.49	-24.8%
Cost per Mile	\$7.32	\$12.93	-43.4%	\$12.16	\$16.60	-26.7%
Miles per Ride	0.8	0.8	0.0%	0.8	0.8	0.0%
Multnomah Co. ADS Premiu	m					
Monthly Rides	13	12	8.3%	11	18.3	-38.9%
Monthly Cost	\$65	\$60	8.3%	\$56	\$91	-38.5%
Monthly Vehicle Mile	91	81	12.3%	75	138	-45.7%
New Riders This Month	1	3	-66.7%	1.3	2.3	-43.5%
Cost per Ride	\$5.00	\$5.00	0.0%	\$4.93	\$5.00	-1.4%
Cost per Mile	\$0.71	\$0.74	-4.1%	\$0.75	\$0.66	13.6%
Miles per Ride	7.0	6.8	2.9%	6.6	7.5	-12.0%
STF Discretionary	-				7.0	
Monthly Rides	683	630	8.4%	645	638	1.1%
Monthly Cost	\$10,097	\$18,541	-45.5%	\$13,602	\$13,855	-1.8%
Monthly Vehicle Mile	2,929	3,058	-4.2%	2,524	2,422	4.2%
New Riders This Month	34	67	-49.3%	40.5	39.5	2.5%
Cost per Ride	\$14.78	\$29.43	-49.8%	\$21.08	\$21.70	-2.9%
Cost per Mile	\$3.45	\$6.06	-43.1%	\$5.39	\$5.72	-5.8%
Miles per Ride	4.3	4.9	-12.2%	3.9	3.8	2.6%
STF Service	4.5	4.5	12.270	3.3	3.0	
Monthly Rides	474	457	3.7%	460	438	5.0%
Monthly Cost	\$6,324	\$11,825	-46.5%	\$8,711	\$7,490	16.3%
Monthly Vehicle Mile	1,692	2,063	-18.0%	1,950	1,920	1.6%
New Riders This Month	44	55	-20.0%	38.2	35.6	7.3%
Cost per Ride	\$13.34	\$25.88	-48.5%	\$18.94	\$17.09	10.8%
Cost per Mile	\$3.74	\$5.73	-34.7%	\$4.47	\$3.90	14.6%
Miles per Ride	3.6	4.5	-20.0%	4.2	4.4	-4.5%
Dialysis (NEW)				7.2	7.7	
Monthly Rides	29					
Monthly Cost	\$290					
Monthly Vehicle Mile	170					
New Riders This Month Cost per Ride	3 \$10.00					
Cost per Mile	\$1.71					
Miles per Ride	5.9					
Title XIX Non Medical (NEW)						
Monthly Rides	13					
Monthly Cost	\$195					
Monthly Vehicle Mile	78					
New Riders This Month Cost per Ride	4 \$15.00					
Cost per Mile	\$2.50					
Miles per Ride	6.0					

RIDE CONNECTION F	IEADQUARTE F	R OFFICE - PRO	OVIDER	12 M	onth Average	
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change
Multnomah Co. ADS Pren	nium					
Monthly Ride	26					
Monthly Cost	\$156					
Monthly Vehicle Mile	68					
New Riders This Month	12					
Cost per Ride	\$6.00					
Cost per Mile	\$2.29					
Miles per Ride	2.6					
STF Service						
Monthly Ride	120					
Monthly Cost	\$991					
Monthly Vehicle Mile	1,086					
New Riders This Month	25					
Cost per Ride	\$8.26					
Cost per Mile	\$0.91					
Miles per Ride	9.1					
Title XIX Non Medical						
Monthly Ride	102					
Monthly Cost	\$563					
Monthly Vehicle Mile	1,098					
New Riders This Month	35					
Cost per Ride	\$5.52					
Cost per Mile	\$0.51					
Miles per Ride	10.8					
Dialysis						
Monthly Ride	114					
Monthly Cost	\$1,695					
Monthly Vehicle Mile	1,064					
New Riders This Month	3					
Cost per Ride	\$14.87					
Cost per Mile	\$1.59					
Miles per Ride	9.3					

RIDE CONNECTION V	VASHINGTON (CO. OFFICE - P	ROVIDER	12 Moi	nth Average			
Programs	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change		
General Public								
Monthly Ride	2	18	-88.9%	12	24	-50.0%		
Monthly Cost	\$740	\$908	-18.5%	\$816	\$714	14.3%		
Monthly Vehicle Mile	41	107	-61.7%	81	141	-42.6%		
New Riders This Month	1	1	0.0%	2	3	-33.3%		
Cost per Ride	\$370.00	\$50.44	633.5%	\$67.51	\$30.18	123.7%		
Cost per Mile	\$18.05	\$8.49	112.6%	\$10.06	\$5.06	98.8%		
Miles per Ride	20.5	5.9	247.5%	6.7	6.0	11.7%		
Job Access								
Monthly Rides	0	0	N/A	0	9	-100.0%		
Monthly Cost	\$0	\$0	N/A	\$0	\$111	-100.0%		
Monthly Vehicle Mile	0	0	N/A	0	50	-100.0%		
New Riders This Month	0	0	N/A	0	0	N/A		
Cost per Ride	N/A	N/A	, N/A	N/A	\$12.84	N/A		
Cost per Mile	N/A	N/A	N/A	, N/A	\$2.21	, N/A		
Miles per Ride	N/A	N/A	N/A	N/A	5.8	N/A		
STF Service	NA	IV/A	·	,		,		
Monthly Rides	688	464	48.3%	348	521	-33.2%		
Monthly Cost	\$4,828	\$6,332	-23.8%	\$5,194	\$6,696	-22.4%		
•	1,864	2,014	-7.4%	1,302	2,506	-48.0%		
Monthly Vehicle Mile	1,864	2,014	280.0%	1,302	12	-33.3%		
New Riders This Month	\$7.02	\$13.65	-48.6%	\$14.92	\$12.85	16.1%		
Cost per Ride		\$13.03	-48.6%	\$3.99	\$2.67	49.4%		
Cost per Mile	\$2.59	·	-37.2%	3.7	32.07 4.8	-22.9%		
Miles per Ride	2.7	4.3	-37.270	5.7	4.0	-22.9%		
Title XIX Non Medical	0	0	N1 / A	1	2	FO 00/		
Monthly Rides Monthly Cost	0 \$92	0 \$104	N/A -11.5%	1 \$100	2 \$174	-50.0% -37.4%		
Monthly Vehicle Mile	0	3104 0	N/A	\$109	10	-10.0%		
New Riders This Month	0	0	N/A	9 1	1	0.0%		
Cost per Ride	N/A	N/A	N/A	\$87.27	\$87.23	0.0%		
Cost per Mile	N/A	N/A	N/A	\$12.12	\$17.89	-32.3%		
Miles per Ride	N/A	N/A	N/A	7.2	4.9	46.9%		
Veterans Volunteers								
Monthly Rides	212	150	41.3%	246				
Monthly Cost	\$2,186	\$1,108	97.3%	\$1,779				
Monthly Vehicle Mile	3,258	2,216	47.0%	3,320				
New Riders This Month Cost per Ride	13 \$10.31	6 \$7.39	116.7% 39.6%	12 \$0.54				
Cost per Mile	\$0.67	\$0.50	34.2%	\$0.54 \$7.23				
Miles per Ride	15.4	14.8	4.0%	13.5				
Wa Co DAVS								
Monthly Rides	0	0	N/A	2				
Monthly Cost	\$32	\$43	-25.6% N/A	\$28				
Monthly Vehicle Mile New Riders This Month	0 0	0	N/A N/A	8 0				
Cost per Ride	N/A	N/A	N/A	\$14.17				
Cost per Mile	N/A	N/A	N/A	\$3.58				
Miles per Ride	N/A	N/A	N/A	4.0				

VEHICLE ONLY - PRO	GRAM			12 M <u>on</u>	th Average	
Providers	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	818	685	19.4%	660	641	3.0%
Monthly Cost	\$6,980	\$6,244	11.8%	\$4,305	\$5,433	-20.8%
Monthly Vehicle Mile	3,336	3,734	-10.7%	3,080	3,173	-2.9%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$8.53	\$9.12	-6.5%	\$6.52	\$8.48	-23.1%
Cost per Mile	\$2.09	\$1.67	25.1%	\$1.40	\$1.71	-18.1%
Miles per Ride	4.1	5.5	-25.5%	4.7	5.0	-6.0%
American Cancer Society	y-(Clack., Mult.,	Wash.				
Monthly Rides	122	124	-1.6%	111	146	-24.0%
Monthly Cost	\$790	\$791	-0.1%	\$791	\$793	-0.3%
Monthly Vehicle Mile	739	1,225	-39.7%	773	962	-19.6%
New Riders This Month	8	12	-33.3%	9.6	10.9	-11.9%
Cost per Ride	\$6.48	\$6.38	1.6%	\$7.14	\$5.44	31.3%
Cost per Mile	\$1.07	\$0.65	64.6%	\$1.02	\$0.82	24.4%
Miles per Ride	6.1	9.9	-38.4%	7.0	6.6	6.1%
Edwards Center-(Clack.,	Wash.)					
Monthly Rides	1,108	895	23.8%	844	830	1.7%
Monthly Cost	\$5,769	\$3,759	53.5%	\$3,504	\$4,946	-29.2%
Monthly Vehicle Mile	2,081	3,168	-34.3%	2,179	3,162	-31.1%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$5.21	\$4.20	24.0%	\$4.15	\$5.96	-30.4%
Cost per Mile	\$2.77	\$1.19	132.8%	\$1.61	\$1.56	3.2%
Miles per Ride	1.9	3.5	-45.7%	2.6	3.8	-31.6%
Maryville Nursing Home						
Monthly Rides	50	68	-26.5%	45	49	-8.2%
Monthly Cost	\$743	\$581	27.9%	\$519	\$495	4.8%
Monthly Vehicle Mile	140	56	150.0%	67	116	-42.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$14.86	\$8.54	74.0%	\$11.64	\$10.11	15.1%
Cost per Mile	\$5.31	\$10.38	-48.8%	\$7.72	\$4.28	80.4%
Miles per Ride	2.8	0.8	250.0%	1.5	2.4	-37.5%
Mary's Woods(1)						
Monthly Rides	1,055	1,075	-1.9%	984		
Monthly Cost	\$6,265	\$8,686	-27.9%	\$7,696		
Monthly Vehicle Mile	2,021	1,951	3.6%	1,809		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$5.94	\$8.08	-26.5%	\$7.82		
Cost per Mile	\$3.10	\$4.45	-30.3%	\$4.25		
Miles per Ride	1.9	1.8	5.6%	1.8		

VEHICLE ONLY - PRO	OGRAM			12 Month Average			
Providers	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change	
Michael's Place							
Monthly Rides	754	841	-10.3%	746	717	4.0%	
Monthly Cost	\$725	\$960	-24.5%	\$825	\$756	9.1%	
Monthly Vehicle Mile	511	350	46.0%	496	378	31.2%	
New Rider This Month	0	0	N/A	2.3	2.8	-17.9%	
Cost per Ride	\$0.96	\$1.14	-15.8%	\$1.11	\$1.05	5.7%	
Cost per Mile	\$1.42	\$2.74	-48.2%	\$1.66	\$2.00	-17.0%	
Miles per Ride	0.7	0.4	75.0%	0.7	0.5	40.0%	
Providence Elderplace							
Monthly Rides	9,589	9,790	-2.1%	8,820	9,030	-2.3%	
Monthly Cost	\$203,947	\$193,823	5.2%	\$205,208	\$191,904	6.9%	
Monthly Vehicle Mile	41,306	34,685	19.1%	35,504	32,852	8.1%	
New Riders This Month	27	24	12.5%	24.0	112.4	-78.6%	
Cost per Ride	\$21.27	\$19.80	7.4%	\$23.27	\$21.25	9.5%	
Cost per Mile	\$4.94	\$5.59	-11.6%	\$5.78	\$5.84	-1.0%	
Miles per Ride	4.3	3.5	22.9%	4.0	3.6	11.1%	
Tualatin Valley Worksh	ор						
Monthly Rides	307	154	99.4%	243	163	49.1%	
Monthly Cost	\$5,151	\$2,221	131.9%	\$3,515	\$2,259	55.6%	
Monthly Vehicle Mile	758	446	70.0%	571	456	25.2%	
New Riders This Month	0	0	N/A	0.1	0.0	N/A	
Cost per Ride	\$16.78	\$14.42	16.4%	\$14.47	\$13.86	4.4%	
Cost per Mile	\$6.80	\$4.98	36.5%	\$6.15	\$4.95	24.2%	
Miles per Ride	2.5	2.9	-13.8%	2.4	2.8	-14.3%	
West Linn							
Monthly Ride	234	216	8.3%	155	73	112.3%	
Monthly Cost	\$274	\$419	-34.6%	\$319	\$371	-14.0%	
Monthly Vehicle Mile	55	448	-87.7%	80	132	-39.4%	
New Riders This Month	0	0	N/A	5.0	0.4	1150.0%	
Cost per Ride	\$1.17	\$1.94	-39.7%	\$2.05	\$5.08	-59.6%	
Cost per Mile	\$4.98	\$0.94	429.8%	\$3.99	\$2.80	42.5%	
Miles per Ride	0.2	2.1	-90.5%	0.5	1.8	-72.2%	

Rural Transit District	Transportation	n Report		th Average		
Rural Cities	Oct 2015	Oct 2014	% Change	This Year	Previous Year	% Change
Canby(CAT)-Fixed Route	C C 4 4	7.740	42.00/	7.064	0.530	
Monthly Rides Monthly Cost	6,644 \$38,524	7,719 \$35,208	-13.9%	7,064 \$34,037	8,528	-17.2%
Monthly Vehicle Miles	12,545	11,394	9.4%		\$30,789	10.5%
On-Time Performance	99.0%	99.0%	10.1% 0.0%	10,982 98.9%	8,711 91.1%	26.1% 7.8%
Cost per Ride	\$5.80	\$4.56	27.2%	\$4.82	\$3.61	33.5%
Cost per Mile	\$3.07	\$3.09	-0.6%	\$3.10	\$3.53	-12.2%
Miles per Roadcall	12,545	11,394	10.1%	33.10 10,982	şs.ss 8,711	26.1%
Canby(CAT)-Paratransit LI		11,554	10.170	10,982	0,/11	20.170
Monthly Rides	1,370	1,983	-30.9%	1,448	1,611	-10.1%
Monthly Cost	\$32,611	\$40,121	-18.7%	\$32,438	\$36,411	-10.9%
Monthly Vehicle Miles	5,497	6,862	-19.9%	5,149	5,597	-8.0%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	73.8%	25.2%
Cost per Ride	\$23.80	\$20.23	17.6%	\$22.40	\$22.61	-0.9%
Cost per Mile	\$5.93	\$5.85	1.4%	\$6.30	\$6.51	-3.2%
Miles per Roadcall	5,497	6,862	-19.9%	5,149	5,597	-8.0%
Molalla(SCTD)-Demand Re	esponse			-,	-,	
Monthly Rides	9,105	9,623	-5.4%	8,596	8,049	6.8%
Monthly Cost	\$54,516	\$53,144	2.6%	\$49,687	\$49,491	0.4%
Monthly Vehicle Miles	22,494	23,448	-4.1%	21,860	21,786	0.3%
On-Time Performance	98.0%	98.0%	0.0%	89.2%	97.8%	-8.6%
Cost per Ride	\$5.99	\$5.52	8.5%	\$5.78	\$6.15	-6.0%
Cost per Mile	\$2.42	\$2.27	6.6%	\$2.27	\$2.27	0.0%
Miles per Roadcall	22,494	11,724	91.9%	10,930	21,786	-49.8%
Sandy(SAM)-Fixed Route						
Monthly Rides	10,198	11,110	-8.2%	9,612	10,620	-9.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,634	21,104	2.5%	20,736	19,386	7.0%
On-Time Performance	100.0%	99.6%	0.4%	99.7%	99.6%	0.1%
Cost per Ride	\$6.37	\$5.85	8.9%	\$6.76	\$6.12	10.5%
Cost per Mile	\$3.00	\$3.08	-2.6%	\$3.13	\$3.35	-6.6%
Miles per Roadcall	21,634	21,104	2.5%	20,736	19,386	7.0%
Sandy(SAM)-Paratransit L	IFT and Cab					
Monthly Rides	1,546	1,692	-8.6%	1,455	1,431	1.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,034	8,214	-14.4%	6,936	7,513	-7.7%
On-Time Performance	97.4%	96.2%	1.2%	96.6%	96.4%	0.2%
Cost per Ride	\$12.94	\$11.82	9.5%	\$13.74	\$13.97	-1.6%
Cost per Mile	\$2.84	\$2.43	16.9%	\$2.88	\$2.66	8.3%
Miles per Roadcall	7,034	8,214	-14.4%	6,936	7,513	-7.7%
Wilsonville(SMART)-Fixed	-	,			•	
Monthly Rides	26,472	30,888	-14.3%	25,765	29,660	-13.1%
Monthly Cost	\$327,772	\$309,382	5.9%	\$322,893	\$313,976	2.8%
Monthly Vehicle Miles	47,946	49,458	-3.1%	45,660	46,286	-1.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
		\$10.02	23.6%	\$12.53	\$10.59	18.3%
Cost per Ride	\$12.38	\$6.26	9.3%	\$7.07	\$6.78	4.3%
Cost per Mile	\$6.84	49,458	-3.1%	45,660		-1.4%
Miles per Roadcall	47,946		3.170	45,000	46,286	1.470
Wilsonville(SMART)-Parat			12.00/	1 564	1 405	E 20/
Monthly Rides	1,895	1,680	12.8%	1,564	1,485	5.3%
Monthly Cost	\$57,842	\$54,597	5.9%	\$56,981	\$55,437	2.8%
Monthly Vehicle Miles	10,544	8,938	18.0%	9,993	10,626	-6.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$30.52	\$32.50	-6.1%	\$36.43	\$37.32	-2.4%
Cost per Mile	\$5.49	\$6.11	-10.1%	\$5.70	\$5.22	9.2%
Miles per Roadcall	10,544	8,938	18.0%	9,993	10,626	-6.0%
						trict - Page 1 of 1

RideWise Performance Report - October 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	16	67	3,484	\$91,350.48		
One-on-one travel training general trips	8	22	1,144	\$29,995.68		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training			0	\$0.00		
Subtotal	24	89	4,628	\$121,346.16		
Group travel training						
Group travel trainings with schools	14		51	\$1,340.58		
Group travel training general	15		55	\$1,436.33		
Riders Club participants	55					
Subtotal	84		106	\$2,776.91		
Total	108	89	4,734	\$124,123.07		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1- on-1	Number of trips taken with students 1- on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	0					
Transitional staff support and pass plan	124	273	117	219	324	764
Total	126					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$42,579.68					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	99.00					
Value of volunteer hours monthly	\$2,232.45					
Value of transitional staff hours monthly	\$22,507.44					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	45	235	12,220	\$320,408.40		
One-on-one travel training general trips	45	111	5,772	\$151,341.84		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	90	346	17,992	\$471,750.24		
Group travel training						
Group travel trainings with schools	155		566	\$14,842.09		
Group travel training general	68		248	\$6,511.37		
Riders Club participants	256					
Subtotal	479		814	\$21,353.46		
Total	569	346	18,806	\$493,103.70		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1- on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	15					
Transitional staff support only	0					
Transitional staff support and pass plan	124	273	117	446	932	1,821
Total	139					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$177,011.93					
Annual cost avoidance of trips	\$493,103.70					
Total cost avoidance	\$316,091.77					
Total trainer hours annual	2,773.20					
Ride Ambassador hours annual	376.00					
Value of volunteer hours annual	\$8,478.80					
Value of transitional staff hours annual	\$53,646.66					